

City of Rock Falls

603 W. 10th Street
Rock Falls, IL 61071-2854

Mayor
Rod Kleckler
815-380-5333

City Administrator
Robbin D. Blackert
815-564-1366



City Clerk
Pam Martinez
815-622-1100

City Treasurer
Kay Abner
815-622-1100

March 15, 2023

RE: Surf Internet

To whom it may concern:

As City Administrator and Mayor of the City of Rock Falls, we are pleased to recommend Surf Internet as a community broadband provider.

The City of Rock Falls established its relationship with Surf several years ago and was the first City in Whiteside County to enter into an agreement with Surf for a full broadband build out of our City and Electric District. During the broadband build out, Surf was very responsive to any issues that arose and acted quickly and professionally with our administration and our residents. The build out was completed in a timely manner and met our expectations for completion.

The response from our community has been excellent and the residents and businesses that are on Surf Internet are very pleased with its speed and reliability. Connectivity is a crucial component to economic development both for retention and new development of businesses. Surf has allowed us to be competitive with larger City's and also to meet the needs of our residents who work from home and need fast and reliable service.

We strongly recommend Surf Internet for any community that is in need of broadband service for their residents and businesses.

Sincerely,

A handwritten signature in black ink, appearing to read "Rodney Kleckler".

Rodney Kleckler
Mayor
City of Rock Falls

A handwritten signature in blue ink, appearing to read "Robbin Blackert".

Robbin Blackert
City Administrator
City of Rock Falls