

Michelle Dejesus  
113 W Edson Street  
Poplar Grove, IL 61065

August 8, 2022

VILLAGE OF POPLAR GROVE  
200 HILL STREET  
POPLAR GROVE, IL 61065

Re: Account # [REDACTED]

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DEMAND FOR ACCOUNT STATUS AND RELIEF

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Dear Administration,

It has come to my attention that my neighbor at 115 W EDSON had an encounter with the Water & Sewer Administration Department personnel concerning a potential water turn-off on the same property last week.

Due to community health situation reported to the serviceman, the water was not disconnected and service was uninterrupted.

Please confirm that no disconnection or turn on fee was added to the account stated above.

I am a property owner exercising my right to appeal any additional fees that may accrue to this account.

According to my payment records the account is current, in good standing, and not past due.

Sincerely,

*Michelle DeJesus*