



VILLAGE OF POPLAR GROVE

*"A Great Place to Call Home"*

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200 N. Hill Street, Poplar Grove, IL 61065  
Phone: (815) 765-3201 – Fax: (815)765-3571  
<https://www.poplargrove-il.gov/>

To Whom It May Concern –

On Tuesday, August 2, 2022 I attempted to turn off the water at 113 W. Edson St due to non-payment. After staff members assigned to due shut offs that morning were unable to locate the Buffalo Box, I went out at roughly 12:55 pm to locate and turn off myself. Upon arrival, Jake and Zach had uncovered the correct b-box. However, even after removing the nut and managing to key the valve, it would not turn. I tried to work it free but was unable to shut it off. At that point I put the nut back on and went to Marathon to buy some Coca Cola to pour down the b-box – letting Coca Cola sit on the valve for a couple hours usually will help free it up. By the time I had purchased the pop, Katie called to inform me that the resident at 113 had paid but was disputing the \$110 fee since we did not turn her off. Per our ordinance, 6-2-4-4, the fee is still imposed if public works cannot shut off due to damaged b-box. In this situation, multiple employees made the attempt to shut the water off to no avail, myself included.

Sincerely,

David Howe  
Director of Public Works  
Village of Poplar Grove  
200 N. Hill St.  
Poplar Grove, IL 61065  
Cell: 815-742-0418  
Office: 815-765-3201

**WELCOME TO  
J&D COUNTRYSIDE  
MARATHON**

**815-765-3729**

0000040154

J AND D COUNTRYSIDE MARA

13615 RT 76

POPLAR GROVE IL 61065

< DUPLICATE RECEIPT >

Description	Qty	Amount
T COKE CNTR 2LR 8CT	3	10.17
	Subtotal	10.17
	Tax	0.79
<b>TOTAL</b>		<b>10.96</b>
	CREDIT \$	10.96

ENTRY: Swipe  
CARD TYPE: MAR FLEET  
AUTH TIME: 134827  
ACCT NUMBER: 3500  
TRANS TYPE: SALE  
ODOMETER: 4444  
AUTH: 085684 00  
Ref #: 97000870119



Signature  
I HEREBY ACKNOWLEDGE RECEIPT OF THIS  
INVOICE AND THE ITEM PURCHASED. I  
UNDERSTAND THAT I MUST PAY IN ACCORDANCE  
TO THE AGREEMENT I ENTERED INTO AT THE  
TIME THE CARD WAS ISSUED, OR TO THE  
TERMS OF ANY SUBSEQUENT AGREEMENT.

DEALER#: 0000040154 Term ID: 05  
TEXT JOIN TO 40244  
JOIN MAKEITCOUNT  
REWARDS TODAY

**THANKS, COME AGAIN**

NEW MARATHON VISA CARD

EARN REBATES

VISIT US ON THE WEB

@JDCOUNTRYSIDE.COM

ST# Y  
CSH: 28

TILL XXXX DR# 1 TRAN# 1012090

8/2/22 1:48:36 PM