

Good morning,

My water bill was unusually high this month due to watering my lawn that was accidentally killed. After a conversation with someone in the billing department, I was told to reach out and explain the high use and how the water did not go into the sewer system for processing and for billing and have the bill reduced to a normal yearly average.

My entire lawn was accidentally killed by using the wrong chemical weed killer and I had to use a significant amount (Running 24hrs a day) of water to water the newly planted lawn.

Please review the attached picture and have my bill reduced to the normal yearly average before my billing cycle is complete.

Please reply when this has been completed.

Contact me if you have any questions.

Thank you,
Dean Svarc