From: Barbara Resch
To: Karri Anderberg
Subject: RE: 218 W EDSON STREET
Date: Monday, May 9, 2022 3:50:46 PM

Karri:

There is only a 4-month water history for this customer and 2 are 68000 & 48000. In the past at this address, the tenants have been responsible for the payment of the water/sewer bill.

The owner of the property has not given us a dollar amount that she is looking for. She has only asked for assistance.

Per our conversation we have come up with a dollar amount of $669.50, which is the sewer amount based on 68000 gallons.

Barb

From: Barbara Resch
Sent: Monday, May 9, 2022 9:49 AM
To: Karri Anderberg <clerk@villageofpoplargrove.com>
Subject: 218 W EDSON STREET

Karri:

I reached out to the homeowner for 218 W Edson Street with the following questions the board wanted us to ask them.

1. How did the pipe break? Response: The pipe broke due to freezing and there was heat on in the house. Nobody was able to tell them how it broke with the heat being on.

2. Was the water bill turned into the insurance company? Response: The cost of the water bill is not a reimbursable cost to the claim.

3. Is the management company going to help pay for the any of the water bill? Response: No, the management company will not be paying any of the water bill.

Barb Resch
Accounting & Billing Clerk
Village of Poplar Grove
Phone: 815-765-3201 ext.102
Fax: 815-765-3571

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