

SEWER CREDIT REQUEST

Village of Poplar Grove, 200 N. Hill St., Poplar Grove, IL 61065 (815) 765-3201

DATE REQUESTED: NOV 18 2024

NAME: Denise Rottman

SERVICE ADDRESS: 306 oak st.

PHONE: [REDACTED] ACCOUNT # _____

EMAIL: _____

REASON FOR REQUEST:

Boil order credit says they ran water a lot to clear up the pipes.

This form can be submitted via in person, mail, or email: billing@villageofpoplargo.com.

PLEASE NOTE: By completing this form it is not a guarantee that a credit will be applied to your utility account.

All requests will go before the Village Board for approval. You will be notified by phone or writing if a credit has been approved or denied.

FOR OFFICE USE ONLY:

(A) CURRENT SEWER CONSUMPTION GALLONS: _____

(B) CURRENT SEWER CONSUMPTION AMOUNT BILLED: \$ _____ (SEWER RATE SHEET)

(C) CALCULATION (12) MONTH AVG: _____ (ROUND AMOUNT TO NEAREST 1000 GAL)

(D) AVG OR METER READ CALCULATION AMOUNT BILLED: \$ _____ (SEWER RATE SHEET)

(E) TOTAL GALLONS USED: _____ (A - C)

(F) POSSIBLE SEWER CREDIT AMOUNT: \$ _____ (B - D)

STAFF INITIALS: _____

BOARD MEETING DATE: _____

APPROVED OR DENIED ON: _____

History Detail Report

Monday, November 18, 2024

1/2

Location ID: OAK -000306-0000-01
 Account #: XXXXXXXXXX
 Service Address: 306 OAK STREET
 Customer Name: JEFF ROTTMANN

Posted	Created	Action	Item - or - User	Amount	Balance
		Read	Usage	Other Info	
10/29/24	10/29/24 18:43	Bill Calculated	09/16/24-10/15/24	\$64.71	\$64.71
10/21/24	10/21/24 9:09	Payment Posted	R24-142253	\$86.62	\$0.00
10/16/24	10/16/24 12:46	Meter Read	Water		\$86.62
		537000	3000	Auto	
09/27/24	09/27/24 16:26	Bill Calculated	08/16/24-09/15/24	\$78.77	\$86.62
09/26/24	09/26/24 8:29	Payment Posted	R24-140863	\$78.48	\$7.85
09/24/24	09/24/24 11:45	Penalty		\$7.85	\$86.33
09/18/24	09/18/24 12:46	Meter Read	Water		\$78.48
		534000	4000	Auto	
08/28/24	08/28/24 12:04	Credit Transfer		\$0.00	\$78.48
08/28/24	08/28/24 12:04	Bill Calculated	07/16/24-08/15/24	\$78.77	\$78.48
08/21/24	08/21/24 16:11	Meter Read	Water		-\$0.29
		530000	4000	Auto	
08/16/24	08/16/24 11:18	Payment Posted	R24-138674	\$65.00	-\$0.29
07/30/24	07/30/24 14:24	Bill Calculated	06/16/24-07/15/24	\$64.71	\$64.71
07/18/24	07/18/24 8:40	Payment Posted	R24-137226	\$72.45	\$0.00
07/17/24	07/17/24 11:02	Meter Read	Water		\$72.45
		526000	3000	Auto	
06/28/24	06/28/24 10:54	Credit Transfer		\$0.00	\$72.45
06/28/24	06/28/24 10:54	Bill Calculated	05/16/24-06/15/24	\$73.11	\$72.45
06/17/24	06/18/24 10:23	Meter Read	Water		-\$0.66
		523000	6000	Auto	
06/10/24	06/10/24 8:32	Payment Posted	R24-135223	\$64.00	-\$0.66
05/30/24	05/30/24 11:58	Credit Transfer		\$0.00	\$63.34
05/30/24	05/30/24 11:58	Bill Calculated	04/16/24-05/15/24	\$63.70	\$63.34
05/17/24	05/17/24 12:18	Meter Read	Water		-\$0.36
		517000	3000	Auto	
05/09/24	05/09/24 8:38	Payment Posted	R24-133640	\$63.00	-\$0.36
05/09/24	05/09/24 8:38	Payment RollBack	R24-133635V	-\$62.64	\$62.64
				Reversal	
05/09/24	05/09/24 8:34	Payment Posted	R24-133635	\$62.64	\$0.00
04/30/24	04/30/24 11:44	Credit Transfer		\$0.00	\$62.64
04/30/24	04/30/24 11:44	Bill Calculated	03/16/24-04/15/24	\$62.82	\$62.64
04/22/24	04/22/24 9:56	Payment Posted	R24-133053	\$63.00	-\$0.18

04/16/24	04/16/24 16:31	Meter Read 514000	Water 3000		Auto	\$62.82
03/27/24	03/27/24 11:46	Bill Calculated	02/16/24-03/15/24			\$62.82
03/18/24	03/18/24 15:27	Meter Read 511000	Water 3000		Auto	\$0.00
03/18/24	03/18/24 9:04	Payment Posted	R24-131155			\$49.16
02/28/24	02/28/24 11:11	Credit Transfer				\$0.00
02/28/24	02/28/24 11:11	Bill Calculated	01/16/24-02/15/24			\$49.17
02/16/24	02/19/24 14:07	Meter Read 508000	Water 2000		Auto	-\$0.01
02/12/24	02/12/24 15:02	Payment Posted	R24-129297			\$62.00
01/30/24	01/30/24 11:49	Credit Transfer				\$0.00
01/30/24	01/30/24 11:49	Bill Calculated	12/16/23-01/15/24			\$62.82
01/18/24	01/18/24 14:41	Meter Read 506000	Water 3000		Auto	-\$0.83
01/05/24	01/05/24 11:36	Payment Posted	R24-127423			\$50.00
12/28/23	12/28/23 11:07	Bill Calculated	11/16/23-12/15/23			\$49.17
12/27/23	12/27/23 9:33	Payment Posted	R23-127068			\$53.82
12/21/23	12/21/23 11:42	Past Due Notice Sen	Past Due=\$53.82			\$0.00
12/21/23	12/21/23 11:36	Penalty				\$4.89
12/14/23	12/15/23 14:00	Meter Read 503000	Water 2000		Auto	\$48.93
11/29/23	11/29/23 10:01	Credit Transfer				\$0.00
11/29/23	11/29/23 10:01	Bill Calculated	10/16/23-11/15/23			\$49.17
11/20/23	11/20/23 15:54	Meter Read 501000	Water 2000		Auto	-\$0.24
11/16/23	11/16/23 8:57	Payment Posted	R23-124861			\$49.00

Total Usage: 38,000.00