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#### **6-2-4-2. TIME OF PAYMENT; LIABILITY.**

- A. Time of Payment. For the purpose of operation of the combined primary waterworks and sewerage system, the meters shall be read and calculated and invoiced on a monthly basis. All bills for service shall be rendered as of the first day of the month succeeding the period for which the service is billed, and shall be payable not later than the close of business on the 20th day of the same month. Immediately following due date, a late fee of ten percent of the amount of the bill shall be added thereto. In the event a payment is made, but the remaining balance is more than \$50.00 dollars, a disconnection notice shall be mailed to the service residence around ten days following the due date. Disputes regarding disconnection shall be submitted in accordance with Section 6-2-4-5 Right to Appeal.
- B. Liability. The owners of the premises shall be primarily liable for payment of services on such premises. Every premises "service address" shall constitute a separate account. Every application for water and sewer services shall be signed by either the owner or the renter of the premises to be served. The owner of said property shall approve any application for water and sewer service of served premises.

(Ord. 606, 3-8-2004; Amd. Ord. 2010-803, 12-13-2010; Ord. 2012-003, 1-9-2012; Ord. 2012-021, 5-14-2012; Ord. 2015-01, 1-12-2015; Ord. 2016-21, 9-19-2016; Ord. 2017-04, 4-17-2017; Ord. No. 2020-13, § Exh. A, 5-20-2020)

#### **6-2-4-4. TERMINATION OF SERVICE.**

- A. Non-payment. Timing of payments for service shall follow 6-2-4-2(A). If account remains unpaid by the end of the month, water services will be shut off and will result in a \$110.00 shut off fee, and service shall not be reinstated until all past due invoices are paid in full pursuant to 6-2-4-2(A). A disconnection notice will be sent via regular mail prior to disconnection following the 21<sup>st</sup> day of the month. In the event that the b-box is damaged, such that the water services are unable to be shut off, the shut off fee will still be imposed.
- B. Other Termination of Service. If a water/sewer customer in good standing, or in the case of emergency, the owner of said property may request by application a turn-off or turn-on for a service fee of \$45.00 each.
- C. Sewer Only Customers. For sewer-only customers, if the rate or charges for such service are not paid according to 6-2-4-2(A), the Village shall notify the owner of the property in writing that the bill for such service is past due, and late fees will be assessed. In the event the charges for service are not paid according to 6-2-4-2, such charges shall be deemed and are hereby declared to be delinquent, and thereafter such delinquencies shall constitute liens upon the real estate for which service is supplied. The Village Clerk is hereby authorized and directed to file sworn statements showing such delinquencies in the Office of the Recorder of Deeds of Boone County, Illinois, and the filing of such statements in such office shall be deemed notice for the payment of such charges for such service.

(Ord. 777, 1-11-2010; Amd. Ord. 2012-007, 2-13-2012; Amd. Ord. 2013-013, 7-8-2013; Amd. Ord. 2015-01, 1-12-2015; Amd. Ord. 2016-21, 9-19-2016; Ord. No. 2020-13, § Exh. A, 5-20-2020; Ord. No. 2021-39, § 2, 12-15-2021)

#### **6-2-4-5. RIGHT TO APPEAL.**

A property owner may appeal water/sewerage fees and/or charges. Within 15 days of the date of the invoice or notice assessing the fee and/or charge, the property owner shall submit in writing to the Village Clerk a statement setting forth the property owner's basis for the appeal and the relief sought by the property owner. The Village Public Works Director, Village Treasurer and the Village President shall review the appeal and if a majority of them determines that a credit/waiver is warranted, they may authorize up to a \$250.00 credit/waiver of the water/sewerage fees and/or charges. The Village will notify the property owner of the Village Public Works

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Director's, Village Treasurer's and Village President's decision in writing. A credit pursuant to this section shall be granted no more than times over the life of the account.

If the property owner is not satisfied with the decision of the Village Public Works Director, Village Treasurer and Village President, the property owner may request a hearing before the Committee of the Whole for Finance and Public Works. Such request for hearing shall be in writing and submitted to the Village Clerk within 7 days of the date of decision by the Village Public Works Director, Village Treasurer and Village President. Any request for a hearing shall immediately place a stay on action for any disconnection of service for non-payment.

(Ord. 2016-21, 9-19-2016; Ord. No. 2019-41, § 2, 12-9-2019)