David Bowman
[redacted]
Rockford, IL 61125
[redacted]

July 28, 2021

Board of Trustees
Village of Poplar Grove
200 N. Hill St.
Poplar Grove, IL 61065

Re: Water Bill-307 White Oak Drive, [redacted]

Attention:

On July 20, 2021 my tenants notified me that they were contacted by your office that there may be a water leak at the above referenced property due to an unusually high meter reading. I was notified of this issue by my tenants and the problem was investigated that same day. It was discovered that the toilet valve was intermittently sticking open and as a result water was running into the overflow tube of the toilet. The toilet was fixed that same say and the tenants have been instructed to monitor the functioning of the toilet going forward.

I am requesting that the Board of Trustees consider granting as an exception a one-time credit to the most recent bill due on 08/20/2021. The consideration for this credit should be based the following factors:

- The excess water usage was not expected and was unintentional.
- The problem was corrected immediately upon notification by the Village of the excess usage.
- The excess water being used was clean water entering the sewer system.
- This is the first time that we have requested a credit of this nature.
- I have educated the tenants of the need to monitor the functioning of the toilet in the future.

The previous 6 months of Water/Sewer Bills for this address ranged from a high of $97.79 to a low of $57.49 with an average bill of about $72.72. The current bill is $264.97 which is $192.25 above the previous 6 month average. The current and previous bills are attached for your reference.

Under the terms of the lease, the tenant is responsible for the payment of all utilities including the Water and Sewer. This unexpected expense creates a hardship for my tenant, therefore, your consideration in granting some relief on this bill would be greatly appreciated.

Sincerely,



David M. Bowman
Property Owner/Landlord

VILLAGE OF POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	08/20/21
AMOUNT AFTER DUE DATE	291.47
PLEASE PAY THIS AMOUNT	$264.97

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

Come see us at our booth at the Boone County Fair August 10th - 15th.

Please read the enclosed flyer regarding Late Fees & Disconnetions being reinstated starting with the October bill.

BILLING INFORMATION

Account Numbe [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 06/16/2021 To 07/15/2021
Billing Days: 30
Due Date: 08/20/2021

Water Quality Reports 2020

Go to https://https://www.poplargrove-il.gov/water-sewer/page/consumer-confidence-reports-ccr to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2020. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	812	831	19

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$15.44
WATER USAGE	19000	$43.52
SEWER BASE		$30.91
SEWER USAGE	19000	$175.10

Account Number: [redacted]

PAST DUE AMOUNT - PAY NOW	0.00
CURRENT BILL AMOUNT DUE	264.97
CURRENT BILL DUE DATE	08/20/21
PLEASE PAY THIS AMOUNT	$264.97

VILLAGE OF POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	07/20/21
AMOUNT AFTER DUE DATE	107.57
PLEASE PAY THIS AMOUNT	$97.79

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

Have a Happy & Safe 4th of July.

Village Hall will be closed Monday July 5th in observance of the 4th of July Holiday.

BILLING INFORMATION

Account Number: [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 05/16/2021 To 06/15/2021
Billing Days: 31
Due Date: 07/20/2021

Water Quality Reports 2020

Go to https://https://www.poplargrove-il.gov/water-sewer/page/consumer-confidence-reports-ccr to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2020. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	806	812	6

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$15.44
WATER USAGE	6000	$10.24
SEWER BASE		$30.91
SEWER USAGE	6000	$41.20

Account Number: [redacted]

PAST DUE AMOUNT - PAY NOW	0.00
CURRENT BILL AMOUNT DUE	97.79
CURRENT BILL DUE DATE	07/20/21
PLEASE PAY THIS AMOUNT	$97.79

VILLAGE OF POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	06/20/21
AMOUNT AFTER DUE DATE	91.97
PLEASE PAY THIS AMOUNT	$83.61

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

Reminder that all garbage cans must be "Sight Tight" per Ordinance 5-6-1-B

Neighbors Night will be Saturday June 12, 2021 Starting at 2:00 PM. Fireworks at Dusk.

BILLING INFORMATION

Account Number: [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 04/16/2021 To 05/15/2021
Billing Days: 30
Due Date: 06/20/2021

Water Quality Reports 2019

Go to https://villageofpoplargrove.com/watersewer to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2019. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	801	806	5

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$15.20
WATER USAGE	5000	$7.56
SEWER BASE		$30.43
SEWER USAGE	5000	$30.42

Account Number: [redacted]

PAST DUE AMOUNT - PAY NOW	0.00
CURRENT BILL AMOUNT DUE	83.61
CURRENT BILL DUE DATE	06/20/21
PLEASE PAY THIS AMOUNT	$83.61

VILLAGE OF
POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	05/20/21
AMOUNT AFTER DUE DATE	126.48
PLEASE PAY THIS AMOUNT	**$114.98**

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF
POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

Reminder that all garbage cans must be "Sight Tight" per Ordinance 5-6-1-B

Your June Water / Sewer Bill will reflect the New Rates that go into effect on May 1, 2021 - per Ordinance 6-2-4

Neighbors Night will be June 12, 2021.
Will Start at 1:00 PM and Fireworks will be at dusk

BILLING INFORMATION

Account Number: [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 03/16/2021 To 04/15/2021
Billing Days: 31
Due Date: 05/20/2021

Water Quality Reports 2019

Go to https://villageofpoplargrove.com/watersewer to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2019. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	798	801	3

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$14.99
WATER USAGE	3000	$2.49
SEWER BASE		$30.01
SEWER USAGE	3000	$10.00

Account Number: [redacted]

PAST DUE AMOUNT - PAY NOW	**57.49**
CURRENT BILL AMOUNT DUE	**57.49**
CURRENT BILL DUE DATE	**05/20/21**
PLEASE PAY THIS AMOUNT	**$114.98**

VILLAGE OF POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	04/20/21
AMOUNT AFTER DUE DATE	63.24
PLEASE PAY THIS AMOUNT	**$57.49**

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

Advance Disposal will begin to collect yard waste starting April 5, 2021

Reminder that all garbage cans must be "Sight Tight" per Ordinance 5-6-1-B

BILLING INFORMATION

Account Number: [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 02/16/2021 To 03/15/2021
Billing Days: 28
Due Date: 04/20/2021

Water Quality Reports 2019

Go to https://villageofpoplargrove.com/watersewer to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2019. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	795	798	3

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$14.99
WATER USAGE	3000	$2.49
SEWER BASE		$30.01
SEWER USAGE	3000	$10.00

Account Numbe [redacted]

PAST DUE AMOUNT - PAY NOW	0.00
CURRENT BILL AMOUNT DUE	57.49
CURRENT BILL DUE DATE	04/20/21
PLEASE PAY THIS AMOUNT	$57.49

VILLAGE OF POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	03/20/21
AMOUNT AFTER DUE DATE	153.96
PLEASE PAY THIS AMOUNT	**$139.96**

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

For any COVID-19 related questions or concerns, please visit the Boone County Health Department Website or their Facebook Page.

BILLING INFORMATION

Account Number: [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 01/16/2021 To 02/15/2021
Billing Days: 31
Due Date: 03/20/2021

Water Quality Reports 2019

Go to https://villageofpoplargrove.com/watersewer to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2019. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	791	795	4

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$14.99
WATER USAGE	4000	$4.98
SEWER BASE		$30.01
SEWER USAGE	4000	$20.00

Account Number: [redacted]

PAST DUE AMOUNT - PAY NOW	69.98
CURRENT BILL AMOUNT DUE	69.98
CURRENT BILL DUE DATE	03/20/21
PLEASE PAY THIS AMOUNT	$139.96

VILLAGE OF POPLAR GROVE

200 N. Hill St
Poplar Grove IL 61065
www.villageofpoplargrove.com

REMITTANCE STUB
DAVID BOWMAN

ACCOUNT NUMBER	[redacted]
DUE DATE	02/20/21
AMOUNT AFTER DUE DATE	76.98
PLEASE PAY THIS AMOUNT	$69.98

$ _____
AMOUNT PAID

DAVID BOWMAN
PO BOX 6323
ROCKFORD, IL 61125

Make Checks Payable to: VILLAGE OF POPLAR GROVE
200 N. Hill Street, Poplar Grove, IL 61065
To Pay by Credit Card Visit www.villageofpoplargrove.com

VISA MasterCard DISCOVER AMERICAN EXPRESS

PLEASE RETURN THE TOP PORTION OF THE BILL WITH YOUR PAYMENT AND KEEP THE BOTTOM PORTION FOR YOUR RECORDS.

VILLAGE OF POPLAR GROVE

Village of Poplar Grove
200 N. Hill Street
Poplar Grove, IL 61065
Monday-Friday 8:30 AM to 4:30 PM
For customer service, call (815) 765-3201

Water/Sewer Bill

ANNOUNCEMENTS

Advance Disposal will pick-up Live Trees ONLY from 12/28/20 to 2/22/2021. Please make sure they are 4ft tall and have no decorations on them.

***

For any COVID-19 related questions or concerns, please visit the Boone County Health Department Website or their Facebook Page.

BILLING INFORMATION

Account Number: [redacted]
Service Address: 307 WHITE OAK DRIVE
Billing Period: 12/16/2020 To 01/15/2021
Billing Days: 31
Due Date: 02/20/2021

Water Quality Reports 2019

Go to https://villageofpoplargrove.com/watersewer to view your annual water quality report. This report contains important information about the source and quality of your drinking water during 2019. For a paper copy please call 815-765-3201 or stop in at Village Hall.

METER INFORMATION

CODE	METER ID	READ TYPE	PREVIOUS READ	CURRENT READ	USAGE
WATER	54532394	A	787	791	4

Base Rates include first 2,000 gallons of consumption.

CURRENT BILL DETAILS

CHARGE TYPE	CONSUMPTION	AMOUNT
WATER BASE		$14.99
WATER USAGE	4000	$4.98
SEWER BASE		$30.01
SEWER USAGE	4000	$20.00

Account Number: [redacted]

PAST DUE AMOUNT - PAY NOW	0.00
CURRENT BILL AMOUNT DUE	69.98
CURRENT BILL DUE DATE	02/20/21
PLEASE PAY THIS AMOUNT	$69.98