

# History Detail Report

Tuesday, April 5, 2022

1/1

Location ID: EDSO-000218-0000-05  
Account #: XXXXXXXXXX  
Service Address: 218 W EDSON STREET  
Customer Name: CARLOS & JODEE GUTIERREZ

Posted	Created	Action Read	Item - or - User Usage	Amount Other Info	Balance
04/05/22	04/05/22 12:04	Payment Posted	R22-095470	\$300.00	\$1438.21
03/29/22	03/29/22 11:05	Bill Calculated	02/16/22-03/15/22	\$46.35	\$1738.21
03/22/22	03/22/22 9:36	Past Due Notice Sen	Past Due=\$1,691.86		\$1691.86
				\$0.00	
03/22/22	03/22/22 9:29	Penalty		\$153.80	\$1691.86
03/15/22	03/16/22 9:43	Meter Read	Water		\$1538.06
		1586000		Auto	
02/25/22	02/25/22 11:34	Bill Calculated	01/16/22-02/15/22	\$637.91	\$1538.06
02/15/22	02/15/22 14:19	Meter Read	Water		\$900.15
		1586000	48000	Auto	
01/27/22	01/27/22 11:53	Bill Calculated	12/16/21-01/15/22	\$900.15	\$900.15
01/14/22	01/14/22 14:42	Meter Read	Water		\$0.00
		1538000	68000	Auto	
01/03/22	01/03/22 16:18	Payment Posted	R22-090854	\$61.15	\$0.00
12/28/21	12/28/21 10:27	Bill Calculated	11/16/21-12/15/21	\$46.35	\$61.15
12/21/21	12/21/21 10:02	Past Due Notice Sen	PENALTY		\$14.80
				\$0.00	
12/21/21	12/21/21 9:54	Penalty		\$1.35	\$14.80
12/15/21	12/15/21 11:37	Meter Read	Water		\$13.45
		1470000		Auto	
11/29/21	11/29/21 13:42	Bill Calculated	11/06/21-11/14/21	\$13.45	\$13.45
11/15/21	11/16/21 8:18	Meter Read	Water		\$0.00
		1470000		Auto	
11/05/21	11/05/21 14:55	Meter Read-Initial	Water		\$0.00
		1470000		A	

Total Usage: 116,000.00

Report Generated: 4/5/2022 2:42 PM

Report Options: Posted From: 9/1/2021 To: 4/5/2022

**From:** Jodee Gutierrez [REDACTED]  
**Sent:** Tuesday, April 5, 2022 12:05 PM  
**To:** Billing Department  
**Subject:** Fwd: Documentation

Servpro documents for 218 Edson water bill adjustments

Jodee

----- Forwarded message -----

**From:** Greg Lory [REDACTED]  
**Date:** Fri, Mar 11, 2022 at 10:31 AM  
**Subject:** RE: Documentation  
**To:** Jodee Gutierrez [REDACTED]

Jodee,

Attached is the scope of work and cost. Hopefully this is what you are looking for.

Regards,

Greg Lory

Servpro of Rockford

Office: 815-964-0599

Fax: 815-316-8188

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**From:** Jodee Gutierrez [REDACTED]  
**Sent:** Wednesday, March 9, 2022 1:19 PM  
**To:** Greg Lory [REDACTED]  
**Subject:** Re: [REDACTED]

Are there documents that show the specifics about the work that was done? I thought you sent something to the insurance company with details including the cost.

That is what I am looking for.

I need to submit something to the water company so my water/sewer bill can be adjusted.

Thanks

Jodee

On Wed, Mar 9, 2022 at 11:12 AM Greg Lory <[REDACTED]>  
<mailto:[REDACTED]>

Hi Jodee,

Attached are copies of the documents that were signed.

Regards,

Greg Lory

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Fax: 815-316-8188

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From: Jodee Gutierrez <[REDACTED]>  
Sent: Tuesday, March 8, 2022 1:19 PM  
To: Greg Lory [REDACTED]  
Subject: Documentation

Hi Greg,

I never received any documentation after the work was completed at my home. All I received from you was a form to complete about my satisfaction with the work.

Can you please send me a copy?

Thanks

Jodee A. Gutierrez

218 Edson St. Poplar Grove

<<https://www.google.com/maps/search/218+Edson+St.+Poplar+Grove?entry=gmail&source=g>>



## SERVPRO of Rockford

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4315 Charles St.  
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(815) 964-0599



Insured: JUAN GUTIERREZ  
Property: 218 W EDSON ST  
POPLAR GROVE, IL 61065-8555  
Home: 218 W EDSON ST  
POPLAR GROVE, IL 61065-8555

Home:



Claim Rep.: Unkown

Estimator: Greg Lory  
Company: SERVPRO of Rockford

Business: (815) 964-0599  
E-mail: glory@servprorockford.com

Claim Number:



Type of Loss: Water

Date Contacted:	1/18/2022 1:58 PM	Date Received:	1/17/2022 11:14 PM
Date of Loss:	1/17/2022 12:00 AM	Date Entered:	1/18/2022 2:44 PM
Date Inspected:	1/19/2022 8:30 AM		
Date Est. Completed:	2/10/2022 2:41 PM		

Price List: ILRO8X\_JAN22  
Restoration/Service/Remodel  
Estimate: JUAN\_GUTIERREZ

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**JUAN\_GUTIERREZ**

**General Conditions**

<b>DESCRIPTION</b>	<b>QTY</b>
1. Emergency service call - during business hours	1.00 EA
2. Dumpster load - Approx. 30 yards, 5-7 tons of debris	1.00 EA
3. Furnace or A/C - check, clean, replace filters and service	1.00 EA
4. Equipment setup, take down, and monitoring (hourly charge) 1/19/2022	1.75 HR
5. Equipment setup, take down, and monitoring (hourly charge) 1/20/2022	1.75 HR
6. Equipment setup, take down, and monitoring (hourly charge) 1/21/2022	1.75 HR
7. Equip. setup, take down & monitoring - after hrs Saturday 1/22/2022	1.75 HR
8. Equip. setup, take down & monitoring - after hrs Sunday 1/23/2022	1.75 HR
9. Equipment setup, take down, and monitoring (hourly charge) 1/24/2022	1.75 HR
10. Equipment setup, take down, and monitoring (hourly charge) 1/25/2022	1.75 HR
11. Equipment setup, take down, and monitoring (hourly charge) 1/26/2022	1.75 HR
12. Equipment setup, take down, and monitoring (hourly charge) 1/27/2022	1.75 HR

**Main Level**

<b>Bath</b>	<b>Height: 8'</b>
<b>DESCRIPTION</b>	<b>QTY</b>
13. Toilet - Detach	1.00 EA
14. Countertop - solid surface/granite - Detach	6.00 SF
15. Tear out cabinetry - vanity	3.00 LF
16. Interior door slab only - Detach	1.00 EA
17. Tear out trim Shoe	14.50 LF
18. Tear out baseboard	14.50 LF
19. Tear out non-salv. vinyl & underlay, cut & bag for disp.	24.10 SF
20. Drill holes for wall cavity drying	19.00 EA

JUAN\_GUTIERREZ

3/11/2022

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**CONTINUED - Bath**

DESCRIPTION	QTY
21. Air mover (per 24 hour period) - No monitoring Placed 2 Centrifugal air movers for 5.99 days. Charging 2 for 5 days	10.00 EA

<b>Coat</b>	<b>Height: 8'</b>
DESCRIPTION	QTY
22. Tear out trim Shoe	11.08 LF
23. Tear out baseboard	11.08 LF
24. Tear out non-salv solid/eng. wood flr & bag for disposal	9.50 SF
25. Air mover (per 24 hour period) - No monitoring Placed 1 Centrifugal air mover for 5.99 days. Charging 1 for 5 days	5.00 EA

<b>Dining Rm</b>	<b>Height: 8'</b>
DESCRIPTION	QTY
26. Water extraction from carpeted floor	155.83 SF
27. Tear out baseboard	40.42 LF
28. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	25.00 LF
29. Tear out and bag wet insulation	50.00 SF
30. Tear out wet non-salvageable carpet, cut & bag for disp.	155.83 SF
31. Tear out wet carpet pad and bag for disposal	155.83 SF
32. Drill holes for wall cavity drying	10.00 EA
33. Air mover (per 24 hour period) - No monitoring Placed 3 Centrifugal air movers for 5.99 days. Charging 3 for 5 days	15.00 EA
34. Dehumidifier (per 24 hour period) - XLarge - No monitoring Placed 1 Xlarge 140 PPD AHAM rated Phoenix dehumidifier for 1.98 days. Charging 1 for 1 day. Additional PPD's approved for 1 day due to excessive condensation in the home.	1.00 EA

<b>Entry</b>	<b>Height: 8'</b>
<b>Subroom: Stairs (1)</b>	<b>Height: 17'</b>
DESCRIPTION	QTY
35. Tear out trim Shoe	33.41 LF



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**CONTINUED - Entry**

<b>DESCRIPTION</b>	<b>QTY</b>
36. Tear out baseboard	33.41 LF
37. Tear out non-salv solid/eng. wood flr & bag for disposal	138.59 SF
38. Tear out wet non-salvageable carpet, cut & bag for disp. Removed from stairs	55.55 SF
39. Tear out wet carpet pad and bag for disposal Removed from stairs	55.55 SF
40. Tear out wet drywall, cleanup, bag for disposal	138.00 SF
41. Tear out and bag wet insulation	94.00 SF
42. Containment Barrier/Airlock/Decon. Chamber Exterior walls	94.00 SF
43. Air mover (per 24 hour period) - No monitoring Placed 2 centrifugal air movers for 5.99 days. Charging 2 for 5 days. Also, 1 for 2.98 days.	12.98 EA

<b>Guest Rm</b>	<b>Height: 8'</b>
<b>DESCRIPTION</b>	<b>QTY</b>
44. Tear out baseboard	50.75 LF
45. Tear out wet drywall, cleanup, bag for disposal	490.85 SF
46. Tear out and bag wet insulation	208.61 SF
47. Water extraction from carpeted floor	217.57 SF
48. Tear out wet non-salvageable carpet, cut & bag for disp.	217.57 SF
49. Tear out wet carpet pad and bag for disposal	217.57 SF
50. Containment Barrier/Airlock/Decon. Chamber Exterior Walls	208.61 SF
51. Air mover (per 24 hour period) - No monitoring Placed 1 Centrifugal air mover for 5.99 days. Charging 1 for 5 days. Also, 1 for 3.01 days and 3 for 2.98 days	16.95 EA
52. Dehumidifier (per 24 hour period) - XLarge - No monitoring Placed 1 Xlarge 140 PPD AHAM rate Phoenix dehumidifier for 7.97 days. Charging 1 for 5 days	5.00 EA

<b>Kitchen</b>	<b>Height: 8'</b>
<b>DESCRIPTION</b>	<b>QTY</b>
53. Refrigerator - Detach	1.00 EA
54. Range - freestanding - gas - Detach	1.00 EA
55. Dishwasher - Detach	1.00 EA
56. Sink - double basin - Detach	1.00 EA
57. Countertop - post formed plastic laminate - Detach	20.33 LF



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**CONTINUED - Kitchen**

DESCRIPTION	QTY
58. Tear out cabinetry - lower (base) units	16.58 LF
59. Cabinet - full height unit - Detach	1.50 LF
60. Tear out baseboard	29.61 LF
61. Tear out trim	29.61 LF
Shoe	
62. Tear out wet drywall, cleanup, bag for disposal	242.90 SF
63. Tear out and bag wet insulation	101.20 SF
64. Tear out non-salv. vinyl & underlay, cut & bag for disp.	253.87 SF
65. Containment Barrier/Airlock/Decon. Chamber	100.00 SF
Exterior wall with patio door	
66. Air mover (per 24 hour period) - No monitoring	23.94 EA
Placed 3 Centrifugal air movers for 5.99 days. Charging 3 for 5 days. Also, 3 for 2.98 days	
67. Dehumidifier (per 24 hour period) - XLarge - No monitoring	1.00 EA
Placed 1 XLarge 145 PPD AHAM rated Phoenix dehumidifier for 4.99 days. Charging 1 for 1 day. Additional PPD's approved for 1 day due to excessive condensation in the home.	

**Laundry****Height: 8'**

DESCRIPTION	QTY
68. Interior door slab only - Detach	1.00 EA
69. Tear out trim	17.67 LF
70. Tear out baseboard	17.67 LF
71. Drill holes for wall cavity drying	14.00 EA
72. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	3.00 LF
73. Tear out and bag wet insulation	3.00 SF
74. Tear out non-salv. vinyl & underlay, cut & bag for disp.	32.05 SF
75. Air mover (per 24 hour period) - No monitoring	5.00 EA
Placed 1 Centrifugal air mover for 5.99 days. Charging 1 for 5 days	

**Living Rm****Height: 8'**

DESCRIPTION	QTY
76. Water extraction from carpeted floor	224.83 SF
77. Tear out wet drywall, cleanup, bag for disposal	559.94 SF
78. Tear out and bag wet insulation	171.28 SF
79. Tear out wet non-salvageable carpet, cut & bag for disp.	224.83 SF
80. Tear out wet carpet pad and bag for disposal	224.83 SF

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**CONTINUED - Living Rm**

DESCRIPTION	QTY
81. Containment Barrier/Airlock/Decon. Chamber Exterior Walls	171.28 SF
82. Air mover (per 24 hour period) - No monitoring Placed 2 Centrifugal air movers for 5.99 days. Charging 2 for 5 days. Also, 3 for 2.98 days	18.94 EA
83. Dehumidifier (per 24 hour period) - No monitoring Placed 1 XLarge 145 PPD AHAM rated Phoenix dehumidifier for 5.99 days. Charging 1 Medium dehumidifier for 5 days. Quality: Dehumidifier with an AHAM certified rating of up to 69 pints per day.	5.00 EA

**Pantry****Height: 8'**

DESCRIPTION	QTY
84. Interior door slab only - Detach	1.00 EA
85. Tear out trim Shoe	7.75 LF
86. Tear out baseboard	7.75 LF
87. Tear out non-salv. vinyl & underlay, cut & bag for disp.	4.90 SF
88. Air mover (per 24 hour period) - No monitoring Placed 1 Centrifugal air mover for 5.99 days. Charging 1 for 5 days	5.00 EA

**2nd Floor****Bedroom****Height: 8'****Subroom: Clst (1)****Height: 8'**

DESCRIPTION	QTY
89. Interior door slab only - Detach	1.00 EA
90. Tear out trim Shoe	37.73 LF
91. Baseboard - Detach	37.73 LF
92. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	12.10 LF
93. Tear out and bag wet insulation	24.20 SF
94. Tear out non-salv floating floor & bag for disposal	62.91 SF
95. Drill holes for wall cavity drying	33.00 EA
96. Air mover (per 24 hour period) - No monitoring 4 Centrifugal air movers for 2.98 days and 1 for 3.01 days	14.93 EA
97. Dehumidifier (per 24 hour period) - Large - No monitoring	5.00 EA

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**CONTINUED - Bedroom**

DESCRIPTION	QTY
Placed 1 Large 100 PPD AHAM rated DRIEAZ dehumidifier for 7.97 days. Charging 1 for 5 days	

<b>Landing</b>	<b>Height: 8'</b>
<b>Subroom: Lndg (1)</b>	<b>Height: 8'</b>
<b>Subroom: Stairs (2)</b>	<b>Height: 9' 2"</b>
<b>DESCRIPTION</b>	<b>QTY</b>
98. Water extraction from carpeted floor	67.98 SF
99. Tear out wet non-salvageable carpet, cut & bag for disp.	67.98 SF
100. Tear out wet carpet pad and bag for disposal	67.98 SF
101. Air mover (per 24 hour period) - No monitoring	7.98 EA
Placed 1 Centrifugal air mover for 5.99 days. Charging 1 for 5 days. Also, 1 for 2.98 days	

<b>Mstr Bath</b>	<b>Height: 8'</b>
<b>DESCRIPTION</b>	<b>QTY</b>
102. Interior door slab only - Detach	1.00 EA
103. Toilet - Detach	1.00 EA
104. Countertop - solid surface/granite - Detach	12.00 SF
105. Tear out cabinetry - vanity	6.00 LF
106. Tear out trim	29.92 LF
Shoe	
107. Tear out baseboard	29.92 LF
108. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	11.75 LF
109. Tear out and bag wet insulation	11.75 SF
110. Drill holes for wall cavity drying	10.00 EA
111. Tear out non-salv. vinyl & underlay, cut & bag for disp.	57.31 SF
112. Air mover (per 24 hour period) - No monitoring	8.94 EA
3 Centrifugal air movers for 2.98 days	
113. Dehumidifier (per 24 hour period) - No monitoring	5.00 EA
Placed 1 Large 100 PPD AHAM rated DRIEAZ dehumidifier for 7.97 days. Charging 1 Medium dehumidifier for 5 days.	
Quality: Dehumidifier with an AHAM certified rating of up to 69 pints per day.	

<b>Mstr Bed</b>	<b>Height: 8'</b>
<b>DESCRIPTION</b>	<b>QTY</b>
JUAN_GUTIERREZ	3/11/2022 Page: 7

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### CONTINUED - Mstr Bed

DESCRIPTION	QTY
114. Baseboard - Detach	53.67 LF
115. Water extraction from carpeted floor	214.42 SF
116. Tear out wet non-salvageable carpet, cut & bag for disp.	214.42 SF
117. Tear out wet carpet pad and bag for disposal	214.42 SF
118. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	29.42 LF
119. Tear out and bag wet insulation	29.42 SF
120. Drill holes for wall cavity drying	16.00 EA
121. Air mover (per 24 hour period) - No monitoring	15.96 EA
Placed 2 Centrifugal air movers for 5.99 days. Charging 2 for 5 days. Also, 2 for 2.98 days	

Mstr Clst	Height: 8'
DESCRIPTION	QTY
122. Baseboard - Detach	21.83 LF
123. Drill holes for wall cavity drying	24.00 EA
124. Water extraction from carpeted floor	36.98 SF
125. Tear out wet non-salvageable carpet, cut & bag for disp.	36.98 SF
126. Tear out wet carpet pad and bag for disposal	36.98 SF
127. Interior door slab only - Detach	1.00 EA
128. Air mover (per 24 hour period) - No monitoring	7.98 EA
Placed 1 Centrifugal air mover for 5.99 days. Charging 1 for 5 days. Also, 1 for 2.98 days.	

### Basement

Basement	Height: 8'
Subroom: Stairs (2)	Height: 17'
Subroom: Bsmnt2 (1)	Height: 8'
DESCRIPTION	QTY
129. Water extraction from hard surface floor	900.00 SF
130. Tear out and bag wet insulation	287.70 SF
Framed wall area and along band joist	
131. Containment Barrier/Airlock/Decon. Chamber	200.00 SF
Framed area where insulation was removed	
132. Air mover (per 24 hour period) - No monitoring	59.60 EA

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### CONTINUED - Basement

DESCRIPTION	QTY
20 Centrifugal air movers for 2.98 days	
133. Dehumidifier (per 24 hour period) - Large - No monitoring	5.00 EA
Place 1 XLarge 145 PPD AHAM rated Phoenix dehumidifier for 5.99 days. Charging 1 for 5 days	
134. Dehumidifier (per 24 hour period) - No monitoring	2.98 EA
Placed 1 XLarge 140 PPD AHAM rated Phoenix dehumidifier for 2.98 days. Charging 1 Medium dehumidifier for 2.98 days.	
Quality: Dehumidifier with an AHAM certified rating of up to 69 pints per day.	

Grand Total

\$19,155.12

\_\_\_\_\_  
Greg Lory

### Grand Total Areas:

6,172.51 SF Walls	3,157.46 SF Ceiling	9,329.97 SF Walls and Ceiling
3,127.29 SF Floor	347.48 SY Flooring	727.45 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	882.60 LF Ceil. Perimeter
3,127.29 Floor Area	3,388.11 Total Area	5,595.52 Interior Wall Area
3,671.30 Exterior Wall Area	455.63 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	









