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A Proclamation by the Town of Pineville, NC, Recognizing National Public Safety Telecommunicators Week April 11-17, 2021

Whereas, National Public Safety Telecommunicator's Week was founded by Patricia Anderson in 1981 and quickly adopted in Virginia and North Carolina as a way to recognize and celebrate these often-overlooked Public Safety employees; and

Whereas, Public Safety Telecommunicators are the first and most critical contact citizens have with emergency services; and,

Whereas, the safety of our police officers and firefighters is dependent upon the quality and accuracy of information provided by citizens who call in to Pineville's emergency communications center and relayed by telecommunicators to public safety personnel; and,

Whereas, when an emergency occurs, the prompt response of police officers, firefighters and paramedics is critical to the protection of life and preservation of property; and,

Whereas, Public Safety Telecommunicators are the single vital link for our police officers and firefighters by monitoring their activities by radio, providing them information and ensuring their safety; and,

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Whereas, Public Safety Telecommunicators of the Town of Pineville have contributed substantially to the apprehension of criminals, suppression of fires and treatment of patients; and,

Whereas, dispatchers are trained and expected to exhibit compassion, understanding and professionalism every day while performing their job;

Now, therefore, I Jack Edwards, Mayor of Pineville, do proclaim the week of April 11 through 17, 2021, to be National Public Safety Telecommunicators Week in Pineville in honor of the men and women whose diligence and professionalism keep our city and citizens safe.

In Witness Whereof, I have hereunto set my hand and caused the Great Seal of Pineville to be affixed on this 13<sup>th</sup> day of April in the year of our Lord two thousand and twenty-one.

| Mayor Jack Edwards |  |
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