

**June 3, 2026**

Mayor, Members of Town Council, Town Manager and Staff

It is my pleasure to announce that Pineville Electric has once again earned the **Reliable Public Power Provider (RP3®) designation** from the American Public Power Association, marking our **third RP3 designation** and placing Pineville among an elite group of public power utilities recognized nationwide for excellence.

The RP3 designation is one of the highest honors awarded to publicly owned electric utilities and recognizes exceptional performance in four critical areas:

- Reliability
- Safety
- Workforce Development
- System Improvement and Operational Excellence

As Pineville's municipally owned electric utility, we are directly accountable to the citizens and businesses we serve. This designation demonstrates that *Pineville Electric* not only meets but exceeds industry standards through a commitment to continuous improvement, responsible stewardship, and outstanding customer service.

Achieving RP3 status requires a comprehensive evaluation of utility operations, including safety programs, emergency preparedness, system reliability, employee training, strategic planning, and community engagement. Utilities are reviewed by a panel of industry experts and must demonstrate a sustained commitment to excellence across all aspects of their operations.

This recognition reflects the dedication and professionalism of our electric department staff, customer service team, leadership, governing officials, and our partnership with *ElectriCities*. Their collective efforts ensure that Pineville residential and business customers receive safe, reliable, and affordable electric service every day.

North Carolina public power communities have long been recognized as leaders in the RP3 program, and *Pineville Electric's* third designation further demonstrates our commitment to maintaining the highest standards in public power.

On behalf of Pineville Electric, I would like to thank the Mayor, Town Council, Town Manager, and our community for their continued support. We remain committed to investing in our electric system, developing our workforce, enhancing safety, and providing the dependable service our customers expect and deserve.

This achievement is not only a recognition of our utility—it is a recognition of the Town of Pineville's commitment to excellence and service to its community.

Thank you.