



RESOLUTION NO. 2023-3

**RESOLUTION OF THE TOWN OF PINEVILLE, NC
PROPOSED MEDIC RESPONSE
RECONFIGURATION**

WHEREAS, the Town of Pineville has a core value that says Pineville must be a safe place to live, work, and raise a family, so the Town will work in partnership with the community to prevent crime and protect lives, property, and the public realm; and

WHEREAS, the Town's strategic plan includes an operational excellence goal to provide efficient and high-quality public services and facilities through thoughtful and proactive planning, reasonable stewardship of Town resources and a professional and committed workforce; and

WHEREAS, public safety is one of the core responsibilities of the Town of Pineville and of critical importance to the Town Council;

WHEREAS, the Pineville Fire Department provides critical fire protection and emergency medical services and is an asset to our community; and

WHEREAS, the Pineville Fire Department is a first responder agency under contract with MEDIC to provide first responder/emergency medical services (EMS) with the Town of Pineville; and

WHEREAS, MEDIC has proposed a response reconfiguration designed to better manage their limited resources and assets of the system while providing better responses to higher acuity EMS calls and minimize more risky lights and sirens responses; and

WHEREAS, MEDIC can implement this change without the approval of the Town of Pineville; and

WHEREAS, the Pineville Fire Department and Town Council are cautiously optimistic that the changes will be beneficial to the citizens of Pineville and the operations of the Pineville Fire Department; and

WHEREAS, the Town of Pineville and the Town Council have concerns about any impacts to the Pineville Fire Department's ability to provide services to the community and concerns that EMS calls in Pineville will not all have a Pineville Fire Department response; and

WHEREAS, the Town of Pineville and Town Council have concerns about the length of time first responders could be required to remain on call, due to the new response configuration, thus diverting from resources from fires, wrecks, or other calls for service; and

NOW, THEREFORE BE IT RESOLVED, that the Mayor and Town Council do hereby request the following should the proposed reconfiguration go into effect:

1. That the Pineville Fire Department be provided with all the call data for the calls originating in Pineville simultaneously when MEDIC receives the data so that the Pineville Fire Department has the same information that MEDIC does and to ensure that fire department personnel have the needed information to change the response priority if warranted.
2. That the Pineville Fire Department be dispatched to all EMS calls for service in Pineville's jurisdiction as determined per the current protocol.
3. That MEDIC, the Pineville Fire Department and all other interested parties conduct frequent briefings to analyze the data and discuss the proposed new reconfiguration to determine if there are any impacts to the Pineville Fire Department, to the citizens of Pineville, and the other communities in the county.
4. That promptly upon the determination of any material deficiencies in services to the citizens of Pineville and the Pineville Fire Department, the Town Council expects MEDIC to immediately take action to rectify the situation; expected actions include but are not limited to, adjustments top the new configuration, new changes to the configuration, or a return to the previous configuration and provide updates or changes within 30 days.
5. That MEDIC provide the Town of Pineville with call-specific data as it relates to response times to get to a scene, time on call, actual fractile vs proposed fractile, number of calls, and other data points that MEDIC measures.

This Resolution is to be submitted to MEDIC, Mecklenburg County Board of Commissioners, and the other local governments in Mecklenburg County.

Adopted this ____ day of April 2023.

ATTEST:

Jack Edwards, Mayor

Lisa Snyder, Town Clerk