



Petersburg
MEDICAL CENTER

PMC CEO Assembly Report October 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- **September 8-12:** National Finance & Accounting Appreciation Week. PMC is proud to recognize and thank the Finance and Accounting team for their tireless work in keeping our finances running smoothly. Thank you, Jason M, Joel P, Margareta E., and Sarah W. We are grateful for their dedication and expertise!



- **September 10:** Medstaff meeting
- **September 14-20:** National Housekeeping Week: PMC proudly recognizes and appreciates the hard work and dedication of our Housekeeping and Plant Operations staff. Thank you, Gilda, Jeanette, Mala, Lucia, Rufina & Grazel, Plant Operations Team: Wolf & Skip
- **September 14-18:** AHHA conference with Hospital Board President, Medical Director, DON, and Finance.
- **September 19:** Manager Meeting
- **September 2-22:** Personify Hydration Challenge for employees

- **September 26:** Environmental Care Rounds.
- **Ongoing:** Employee Meals



- September is National Suicide Prevention Awareness Month. All PMC staff are eligible for free Betterhelp behavioral health therapy.

Professional therapy, done online.

BetterHelp makes starting therapy easy and convenient

We have partnered with BetterHelp to support your mental wellbeing by providing you with easy and convenient access to professional therapy online. As a valued member, this benefit is available to you free of charge.

Get Started:

1. Click the Get Started link in your BetterHelp email.
2. Complete a brief questionnaire to find a therapist that suits your needs and preferences.
3. Communicate with your therapist via phone, video or live chat. You can even text your therapist whenever you want with our messaging tool.

About BetterHelp: [FAQ - BetterHelp](#)

Who are the therapists?
BetterHelp therapists are independently licensed clinicians licensed by their state's professional board after successfully completing the necessary education, exams, and training. The 10,000+ therapists on BetterHelp represent a wide variety of expertise, backgrounds, and therapy modalities.

How do I book my sessions?
You can use our scheduling tool to book a live session with your therapist - simply choose the date, time and modality (phone, video or live chat) for your session. You can even text your therapist whenever you want with our messaging tool.

Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- **September 1:** Rainforest Run with 26 participants.
- **September 2:** Submitted written report and attended/reported out at Borough Noon Assembly Meeting.
- **September 15:** CNA assistance program begins. Five-week course. This is a local opportunity to begin a healthcare career.
- **September 17-18:** SHARE coalition: Digital Safety with Katie Greer
- **September 18:** Public Health conducted free community Flu shot clinic at WERC building with help from PMC UAA nursing students.
- **September 25:** KFSK Live
- **September 25:** Hospital Board Meeting open to the public
- **August:** Kinderskog Programs
- **Ongoing:** Bingocize and Tai Ji Quan, part of fall prevention program. PMC will be introducing a new Tai Ji program in addition to the remote program. The addition will be an in-person 8week course, that will be repeated throughout the year. We are currently undergoing training for this addition.



FALL 2021

PMC Youth Programs

KINDER SKOG - WHITTLE & FLY - STRINGS & THINGS - MI

ENROLLMENT OPEN!

email: kholmund@pmc-health.org or phone: 907-531-5913

Patient Centered Care: Goal: To provide high-quality, patient-centered care, and promote wellness for patients.

- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians and 2 mid-level practitioners.
- We are actively looking for a provider to fill Dr. Morgan's position as he is leaving Petersburg later this fall. We have two locum providers set to assist through fall and winter months.
- Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM.
 - Same day appointments for urgent or acute care are readily available.
 - Next available appointment with primary care provider averages 11 business day wait time
 - Third available appointment with primary care currently averages 12 business days. -This average is trending down as the busier season closes.
 - Flu shots available at clinic, call for appointment.
- Sam Robler, Ph.D, AuD/ Professor of audiology visited Petersburg to provide training for the speech pathologist and school nurse on new hearing-screening equipment. She is also collaborating with the school on grant-funded telehealth services.
- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic.
- Psychiatry services are ongoing via telehealth with Dr. Sonkiss.
- Integrative Medicine with Dr. Hyer offered via telehealth.



**Petersburg
MEDICAL CENTER**

**Integrative
Health**

Whole-Person Care for Vibrant Living

WHAT IS INTEGRATIVE MEDICINE?

It is whole-person care for **mind and body**. It combines **conventional** and **complementary therapies** and focuses on the **root causes** of symptoms.

HOW CAN IT HELP YOU?

- Optimize **wellness** & healthy lifestyle
- Manage **complex or chronic conditions**
- Boost your body's **natural healing** ability
- Reduce stress and improve resilience

CONTACT

Email Dr. Jennifer Hyer directly to schedule
jhyer@pmc-health.org



- Optometry Clinic: Dr. Kamey Kapp returning next week: September 29th through Oct 7th.
- Dermatology: Dr. Cameron French was here last week and saw 120 patients in the Joy Janssen Clinic.

NOW SCHEDULING


Dermatology Clinic

with Cameron French, PA-C

Sept 15th-18th

- Skin checks
- Mole, lipoma, and skin cancer removals
- Psoriasis, acne, atopic dermatitis, and skin abnormalities
- Cosmetic Botox

907-772-5792 for scheduling



- Scopes Clinic: We have promising leads on reestablishing scope clinic services in Petersburg. The credentialing process is underway with a provider, and we are optimistic about restoring this vital service to the community.

Total Encounters

Options ▾

Patient Visits

1,415

Encounters
August 2025

142 (11.2%)

Change from
July 2025

1,338

Monthly Average
Custom By Month

View By: Aggregate ▾



● ☒ Total Encounters



New Facility: *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while considering the needs and priorities of the local community.*

- Arcadis submitted a report with a detailed update on the new facility.
- Base sitework nearing completion.
- Landscape work for WERC building in process and ongoing.
- Furniture, fixtures, and equipment are being installed with many office spaces fully assembled and operational.
- MRI is installed and continues to configure. We are waiting for two pieces of essential equipment to arrive.
- We continue to be on track and on budget for the WERC building.
- Departments, such as Finance, Wellness, Admin, IT, Materials Management, Human Resources, and HIM are in the process of moving to WERC building.
- Public Health has moved completely to WERC building and is operational.
- Updates: Project updates are available on the PMC website under the “New

Facility & Planning” tab.

- Official opening date is still pending as we await the arrival of key elements, however we are still expecting late Fall.
- The state provided feedback regarding Certificate of Need. Work is underway to prepare and submit requested information.

Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.
FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- Accounts Receivables (AR) Update: This number was at 96 in March, down to 88 at the end of April, down to 78 mid-June, 76 for July, at 80 as of August 27th, and currently 76 as of September 15th.



- See attached Financial Report.

Submitted by: Phil Hofstetter, CEO
