



Quality Report November 2025

Workforce Wellness

No new updates in this area.

Community Engagement

Tai Ji Quan: Moving For Better Balance remote/zoom class was cancelled after 10 sessions. Participants residing full-time in Petersburg Borough were not able to be recruited for attendance. Petersburg residents have demonstrated less interest in this modality with a preference for in-person programming. Future remote/zoom program offerings will continue seasonally based on level of interest.

Fall prevention programming has surpassed its 4-year participant goal numbers in just 2 ½ years. Sustainability plans are in progress and include planning with area partners for continued programming after the end of the grant period in May of 2027.

Patient Centered Care

We continue to work to implement system changes that were identified to improve communication pathways and processes for care transitions. This is an interdepartmental collaboration and a result of the newly implemented team approach root cause analysis process.

LTC Quality Committee members have identified, implemented plans, and completed 36 action items since October of 2023. The committee is currently tracking the progress of three ongoing quality improvement projects on resident mobility, fall prevention, and polypharmacy reduction.

CAH Quality Committee members have identified, implemented plans, and completed 11 action items since January of 2024. Departmental manager quality metric development, tracking, and reporting over the past couple of years has been a big success to highlight.

Facility

Home health will be moving this month to the office previously occupied by State Public Health. This location will provide many advantages for close collaboration with other PMC departments.

The National Critical Access Hospital Quality Inventory and Assessment was submitted this month as part of the Medicare Beneficiary Quality Improvement Project. This assessment provides PMC information on quality improvement infrastructure and activities, service lines offered, and related quality measures. We will receive a state and national comparison related to the data collected and results will inform and enable State Flex Programs to be able to better support CAHs in their state. In survey year 2023 and 2024 PMC met five of the eight elements. There were additional quality improvement activities accomplished in the last year that will be reflected in the 2025 report. The eight core elements of CAH Quality Infrastructure that are assessed are:

- Leadership Responsibility & Accountability
- Quality Embedded Within the Organizations Strategic Plan

- Workforce Engagement & Ownership
- Culture of Continuous Improvement Through Systems
- Culture of Continuous Improvement Through Behavior
- Engagement of Patients, Partners, and Community
- Collecting Meaningful and Accurate Data
- Using Data to Improve Quality

There are 11 CAHs reporting in Alaska and 1,282 nationally. This assessment will be used to target improvements in the coming year and the detailed assessment has been provided to the CAH Quality Committee members for review.

Financial Wellness

No new updates in this area.

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