

## PMC CEO Board Report April 2025

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**Mission Statement:** Excellence in healthcare services and the promotion of wellness in our community.

**Guiding Values:** Dignity, Integrity, Professionalism, Teamwork, and Quality

**Workforce Wellness:** *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- PMC welcomes Jana Newell, Healthcare Biller, Jessielea Tagaban, Patient Liaison, and Lily Lenihan, Cook, to the team!
- April 2nd- Physician Lunch
- April 9th- Medstaff meeting
- April 17th-Office Hours with Phil
- April 18<sup>th</sup>- Environmental Care Rounds
- April 18<sup>th</sup><sup>st</sup>- Manager Meeting
- PMC Celebrates the following professionals in March:
  - Laboratory Department during National Lab week (April 20<sup>th</sup>-26<sup>th</sup>): Special thanks to Margaret Agner, Isaias Arevalos, Levy Boiter, Veronica Carter, Nancy Higgins, Jessica Lasky, Joel Randrup, Aly Shimek, and Violet Shimek.
  - Health Information Management Professionals week (April 21<sup>st</sup>-25<sup>th</sup>): Special thanks to Sayra Arevalos, Michael Burnett, Belinda Chase, Tammy Strickland, and Kim Randrup.
  - Administrative Professionals Day (April 23<sup>rd</sup>): Special thanks to Rae Baker, Allison Canik, Malcolm Darden, Ashton Gonzales, Linda Hine, Carrie Lantiegne, Sarah Larson, Je Tagaban, Stephanie Barber, Melinda Cook, Jessica Franklin, Abbey Hardie, Megan Litster, Michelle Rumple, Katie Shay, Chris Waechter, Kaili Watkins, Jacque Grone, Rebecca Keys, Abel Flores, Erica O'Neil, Rexanne Stafford, Kelly O'Connor Demko, and Tamera McCay.





**Community Engagement:** *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- March 21<sup>st</sup>- Participated in PSG High School job fair.
- March 28<sup>th</sup>- Participated in PIA job fair.
- March 31<sup>st</sup>- Strings and Things program had LTC and kids outside enjoying the sun together.
- April 1<sup>st</sup>- National Take Down Tobacco Day, Kinderskog helped clean up litter on streets from school to downtown and back again.
- April 3<sup>rd</sup>- Guard911 initial set up started, funded by Petersburg Police Department
- April 4<sup>th</sup>- Foundation Meeting
- April 7<sup>th</sup>- Reported at Borough noon Assembly Meeting
- Ongoing through April- Bingocize and Tai Ji Quan, part of fall prevention programs.
- April 9<sup>th</sup>- PMC quarterly newsletter published and available.
- April 24<sup>th</sup>- KFSK/PMC Live
- April 24<sup>th</sup>-Hospital Board Meeting open to public
- April 26<sup>TH</sup>- Speech Pathology workshop offered (free) 9-10am
- April 26<sup>th</sup>- Early Childhood Fair- Free hearing screening
- Upcoming travel to Anchorage and then Washington DC





**FREE**

## "GOOD TALKING WITH YOU"

A time for **Guardians of Birth to 4 ½ yrs old** & their **child(ren)** to meet for an informational seminar with **speech pathologist Pam Christianson** about language and development.

**APRIL 26, 2025**  
(SATURDAY)  
**9:00-10:00AM**  
@ Good Beginnings Preschool

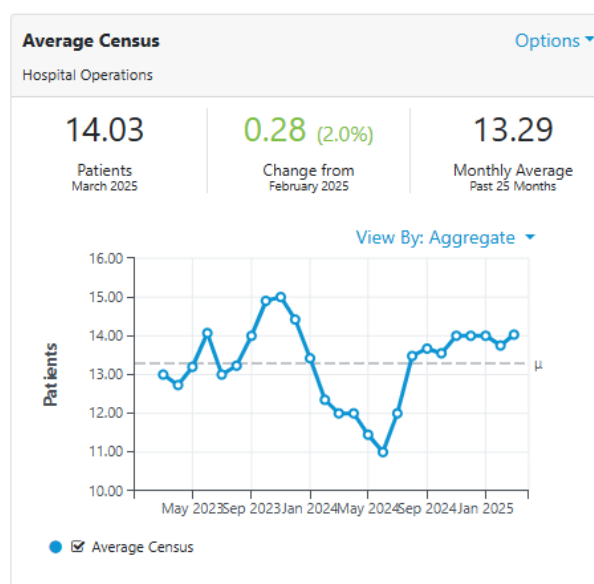
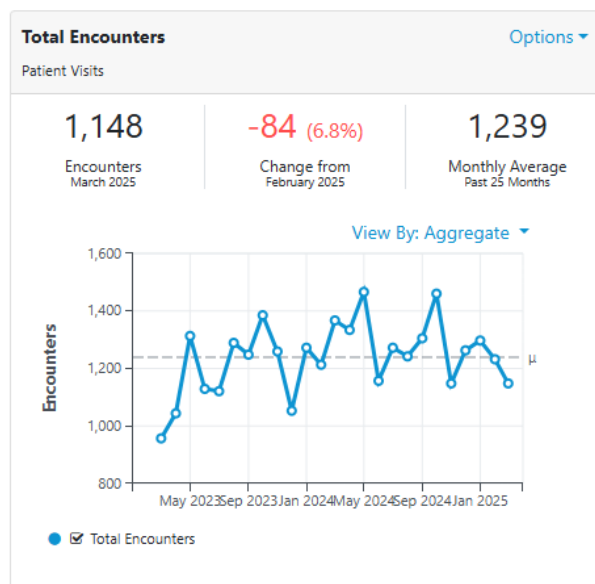
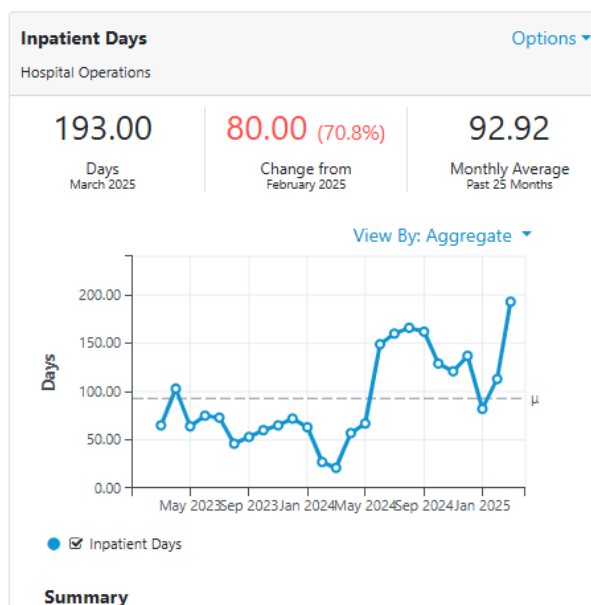
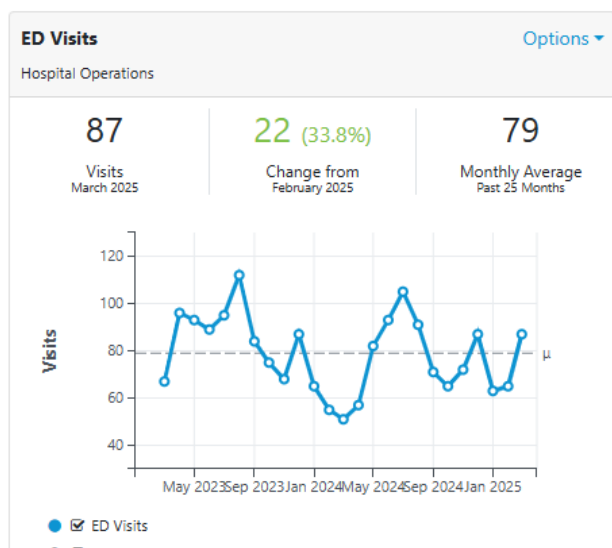
PLAYING  
TALKING  
FUN

Register Here  
More Information  
[bturland@pmc-health.org](mailto:bturland@pmc-health.org)



**Patient Centered Care:** *Goal: To provide high-quality, patient-centered care, and promote wellness for patients.*

- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians and 2 mid-level practitioners. M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM
  - Same day appointments for urgent care are readily available.
  - Next available appointment with primary care provider is 6 days' wait time
  - Third available appointment with primary care is an average 8 days' wait time.
- Optometrist, Kamey Kapp, saw patients here in Petersburg in Specialty Clinic March 31-April 8 and will be returning.
- Dermatologist, Cameron French, still scheduled to see patients this year tentatively in June.
- ENT, Dr. Raster, plans to see patients in May of this year in the Specialty Clinic.
- Psychiatry services are ongoing via telehealth and accepting referrals.
- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic.



**New Facility:** *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.*

- Arcadis submitted a report with a detailed update on the new facility.
- We continue to be on track and on budget for the WERC building.
- Transition planning with the departments that will move into WERC building, as well as departments that will occupy the vacated space in our existing facility, will continue monthly until the move date this summer/fall.
- Certificate of Need for MRI has been completed, submitted, and now under review.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- As the WERC building nears completion, building tours are closed as floors, paint, and fixtures are added, with an opening pending.





**Financial Wellness:** *Goal: To achieve financial stability and sustainability for the hospital.*  
*FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand*

- March showed expenses were high, however revenue generated was also high. Operationally, volumes were solid.
- 340B Program is operational and we are receiving payments.
- Accounts Receivables (AR) Update: currently below 90 days.
- Grants; *See attached Grants Report*
- Budget preparations for the next FY26 are being drafted by Finance for review by the Resource Committee.



**Submitted by:** Phil Hofstetter, CEO

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