



Petersburg
MEDICAL CENTER

Health Information Management Report August 2026

Workforce Wellness

The HIM department is currently down one staff member, but the additional team member hired in March has helped balance workloads and provide coverage during staffing gaps. Our new employee has also transitioned well, helping us maintain a steady workflow despite being short-staffed.

Community Engagement

The HIM department continues to support our community by keeping medical records accurate and secure. Overall, our goal remains the same—being a dependable resource for both patients and staff.

Patient Centered Care

We continue to work closely with patients and providers to make the information process as smooth as possible. We strive to be responsive and helpful while making sure patients and staff can rely on us when they need information.

Facility

We are now officially settled into the new office, and it has been a great fit for the department. Having a dedicated space that supports privacy, focus, and the unique needs of HIM has really brought the team together and created a more positive work environment.

Financial Wellness

We continue to monitor anything that could affect DNFB days and address issues as they come up. Keeping communication open with Revenue Cycle has helped us resolve delays quickly and maintain a steady workflow. We'll continue focusing on consistency and timely turnaround to support the billing process.

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