



# Petersburg Medical Center

Health Information Management (HIM)/Medical Records Report August 2024

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## **Workforce Wellness**

We are still fully staffed, and we (HIM) continue department continues to have in-person meetings in the conference room when time allows.

## **Community Engagement**

The clinic now has a staff member that has learned how to efficiently handle medical records requests. Patients are now able to pick up records at the front desk when a request has been completed.

## **Patient Centered Care**

HIM continues to work with other PMC departments and staff to support specialty clinics that have been scheduled. Ongoing team collaboration continues to make it possible for the success of these clinics. The ability for PMC to hold these clinics in Petersburg is beneficial for our patients.

## **Facility**

HIM is looking forward to the new facility as it will make it possible for HIM as a team to have dedicated space to come together and work as a team.

## **Financial Wellness**

HIM continues to have Rev cycle meetings with HRG to work out issues that arise with the billing process.

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