



PMC CEO Assembly Report May 2025

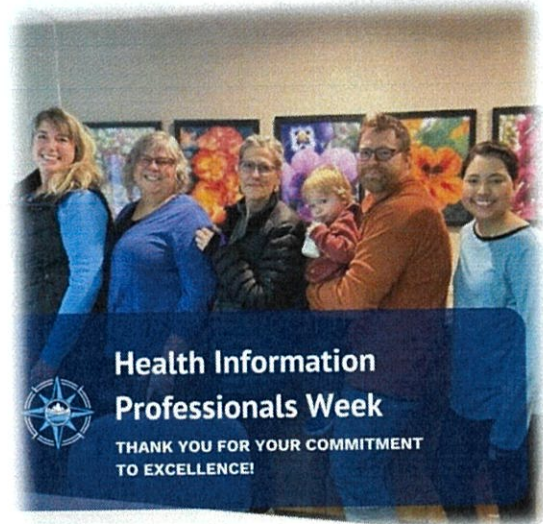
Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

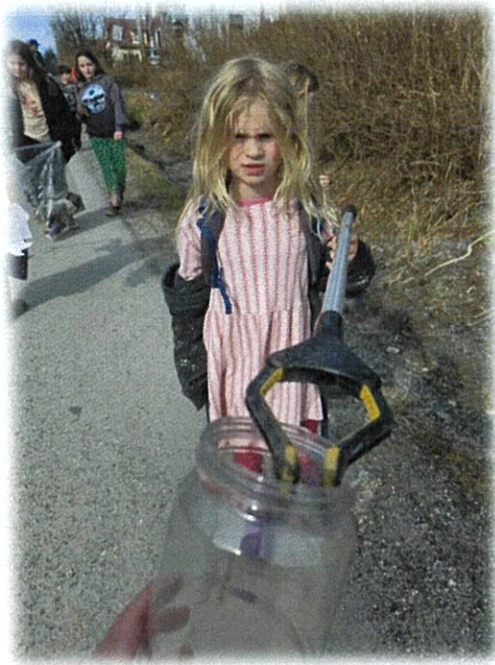
- PMC welcomes Jana Newell, Healthcare Biller, Jessielea Tagaban, Patient Liaison, and Lily Lenihan, Cook, to the team!
- April 2nd- Physician Lunch
- April 9th- Medstaff meeting
- April 17th-Office Hours with Phil
- April 18th- Environmental Care Rounds
- April 18thst- Manager Meeting
- PMC Celebrates the following professionals in March:
 - Laboratory Department during National Lab week (April 20th-26th): Special thanks to Margaret Agner, Isaias Arevalos, Levy Boiter, Veronica Carter, Nancy Higgins, Jessica Lasky, Joel Randrup, Aly Shimek, and Violet Shimek.
 - Health Information Management Professionals week (April 21st-25th): Special thanks to Sayra Arevalos, Michael Burnett, Belinda Chase, Tammy Strickland, and Kim Randrup.
 - Administrative Professionals Day (April 23rd): Special thanks to Rae Baker, Allison Canik, Malcolm Darden, Ashton Gonzales, Linda Hine, Carrie Lantiegne, Sarah Larson, Je Tagaban, Stephanie Barber, Melinda Cook, Jessica Franklin, Abbey Hardie, Megan Litster, Michelle Rumble, Katie Shay, Chris Waechter, Kaili Watkins, Jacque Grone, Rebecca Keys, Abel Flores, Erica O'Neil, Rexanne Stafford, Kelly O'Connor Demko, and Tamera McCay.





Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- March 21st- Participated in PSG High School job fair.
- March 28th- Participated in PIA job fair.
- March 31st- Strings and Things program had LTC and kids outside enjoying the sun together.
- April 1st- National Take Down Tobacco Day, Kinderskog helped clean up litter on streets from school to downtown and back again.
- April 3rd- Guard911 initial set up started, funded by Petersburg Police Department
- April 4th- Foundation Meeting
- April 7th- Reported at Borough noon Assembly Meeting
- Ongoing through April- Bingocize and Tai Ji Quan, part of fall prevention programs.
- April 9th- PMC quarterly newsletter published and available.
- April 24th- KFSK/PMC Live
- April 24th-Hospital Board Meeting open to public
- April 25th- Kids Summer Programs information session 6pm in Dorothy Ingle Conf Room. Open to community.
- April 26th- Speech Pathology workshop offered (free) 9-10am
- April 26th- Early Childhood Fair- Free hearing screening
- Upcoming travel to Anchorage and then Washington DC



FREE

"GOOD TALKING WITH YOU"

A time for **Guardians of Birth to 4 ½ yrs old** & their **child(ren)** to meet for an informational seminar with **speech pathologist Pam Christianson** about language and development.

APRIL 26, 2025
(SATURDAY)
9:00-10:00AM
@ Good Beginnings Preschool

PLAYING
TALKING
FUN

Register Here
More Information
bturland@pmc-health.org

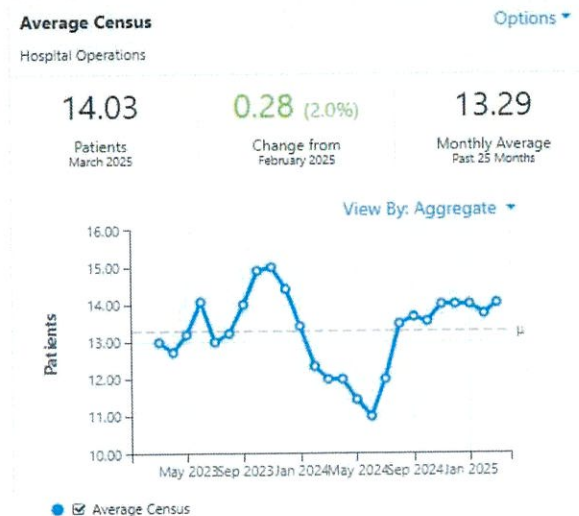
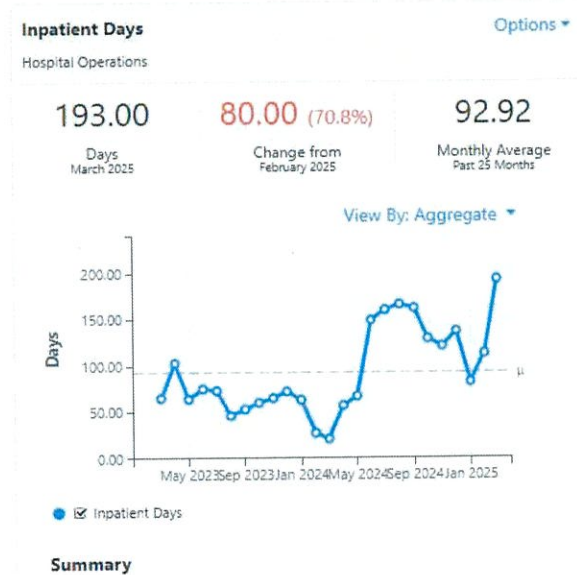
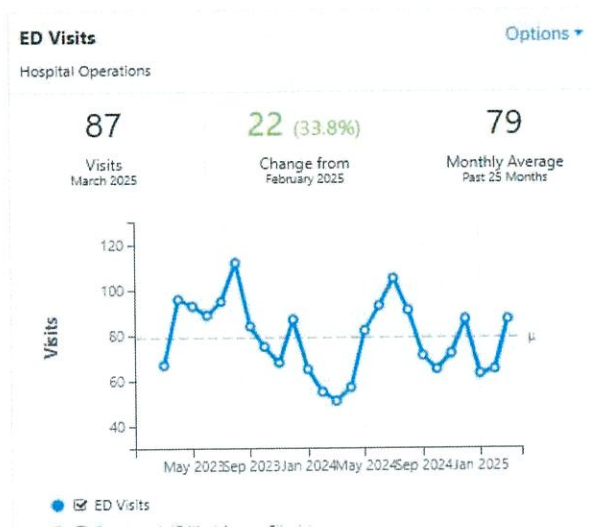







Patient Centered Care: Goal: To provide high-quality, patient-centered care, and promote wellness for patients.

- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians and 2 mid-level practitioners. M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM
 - Same day appointments for urgent care are readily available.
 - Next available appointment with primary care provider is 6 days' wait time
 - Third available appointment with primary care is an average 8 days' wait time.
- Optometrist, Kamey Kapp, saw patients here in Petersburg in Specialty Clinic March 31-April 8 and will be returning.
- Dermatologist, Cameron French, still scheduled to see patients this year tentatively in June.
- ENT, Dr. Raster, plans to see patients in May of this year in the Specialty Clinic.
- Psychiatry services are ongoing via telehealth and accepting referrals.
- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic.



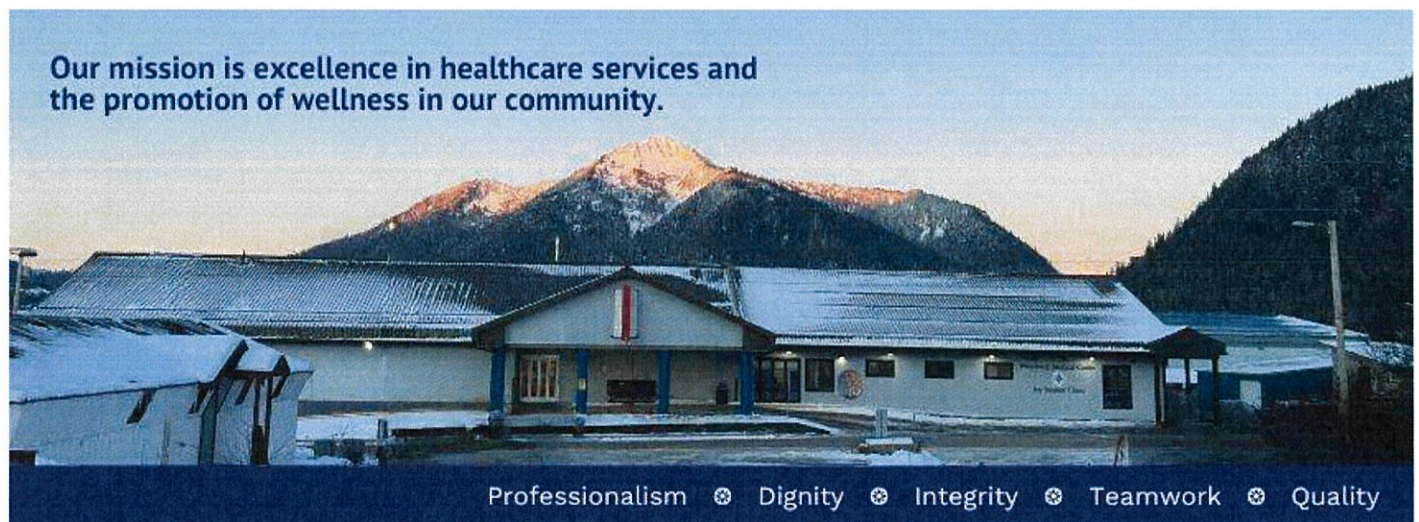
New Facility: *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.*

- Arcadis submitted a report with a detailed update on the new facility.
- We continue to be on track and on budget for the WERC building.
- Transition planning with the departments that will move into WERC building, as well as departments that will occupy the vacated space in our existing facility, will continue monthly until the move date this summer/fall.
- Certificate of Need for MRI has been completed, submitted, and now under review.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- As the WERC building nears completion, building tours are closed as floors, paint, and fixtures are added, with an opening pending.



Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital.*
FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- March showed expenses were high, however revenue generated was also high. Operationally, volumes were solid.
- 340B Program is operational and we are receiving payments.
- Accounts Receivables (AR) Update: currently below 90 days.
- Budget preparations for the next FY26 are being drafted by Finance for review by the Resource Committee.



Submitted by: Phil Hofstetter, CEO
