



Petersburg Medical Center

Quality Report June 2024

Workforce Wellness

The interim Quality Director oversees shared initiatives led by department heads and Home Health Quality.

Workplace Satisfaction Survey Analysis: The survey launch was on April 22, aimed at gathering valuable employee perspectives on their work environment to improve satisfaction, retention, and communication. We are working on a departmental report as well as general action item recommendations to address the trends and input received. Benchmarks from the survey will be added to the strategic plan KPIs for Workforce Wellness.

Community Engagement

Community Health Needs Assessment: The planning phase is well underway. Wellness department, and grants coordinator and quality are meeting weekly on this to begin the rollout schedule.

Petersburg Evidence-Based Fall Prevention Programs: The semi-annual Falls Grant Report and a meeting with NCOA were completed last week. We are on track to meet the outlined goals. Program demonstrations for Bingo-cize and Tai Ji Quan at the PMC Health Fair were well-received, meeting the year one participant target goals of 75 participants outlined under this grant. In-person Tai Ji Quan and Bingo-cize are occurring twice weekly in Petersburg, with remote/online Tai Ji Quan classes set to start again in October for 24 weeks through the winter season. One community member has been participating in the LTC Quality Committee and another in the CAH Quality Committee, offering valuable perspectives and enhancing accountability.

Patient Centered Care

Home Health Performance Improvement Project: The End-of-Life Order set has been submitted to medical staff for review and recommendations. Logistics of implementation have been worked out for EMR integration.

Another grant opportunity is being considered this week that has the potential to support current quality projects, enhance local partnerships and aid in quality metric reporting. Funding is focused on projects that reduce barriers related to Social Determinants of Health (e.g., economic status, race, health literacy) to increase the use of preventative health services and make progress towards Leading Health Indicator (LHI) targets. LHI targets are high priority Healthy People 2030 objectives.

Facility

Strategic Plan-Key performance indicator identification project: Manager identified indicators are linked to the strategic plan objectives with goals identified. This project is progressing nicely and helping to further define the PMC quality program. Aim for completion in June.

Financial Wellness

A grant application has been submitted that may provide additional funding for the adult day program and resources needed for this program. Notice of Award expected to occur by July 1.

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