



Quality Report June 2026

Workforce Wellness

Response analysis was completed for the workplace satisfaction survey and translated into an action item list containing 22 interventions guided by staff proposals for improvement. This list will be regularly reviewed and items selected for implementation as resources are available. Currently, one action item is completed and three more are in motion. Responses also confirmed satisfaction and provide justification for continued efforts with previously implemented programs and interventions such as the employee wellness program and the recognition program.

Community Engagement

Feedback has been requested from Cedar Social Club participants and caregivers to measure satisfaction with experience and provide the opportunity for staff to continuously improve the services that are provided. The expansion of hours and activities offered will be considered in the coming months with community input.

Patient Centered Care

A Critical Access Hospital Quality Assurance and Performance Improvement Plan was submitted for review. This plan provides guidance on evaluating and maintaining an ongoing, data-driven program that incorporates all services and departments within the hospital. It includes policies and procedures that are used to:

- Analyze data to assess our performance
- Identify goals and benchmarks for the measurement of our performance
- Incorporate feedback from patients, family, and staff
- Identify problems and opportunities for improvement
- Systematically analyze underlying causes of systemic problems and adverse events
- Develop corrective actions or performance improvement activities to address problems
- Monitoring the effectiveness of corrective action/performance improvement activities and revise interventions as needed.

Governance and leadership roles, systemic analysis and systemic action, and performance and quality indicators are defined within the plan. This policy will be presented to the CAH Quality Committee in July for feedback.

Facility

Quality goals for the new year include developing a public dashboard that provides values for quality and safety focused key performance indicators. These metrics will be aligned with relevant industry standards, PMC projects, and all pillars of the strategic plan.

Financial Wellness

Budget refinements are in progress for the home and community services expansion proposal with the Rural Health Transformation Program. This proposal was advanced in the program on the implementation pathway requiring a full application and budget details before final determination will be made. This project has several

aims around expanding and increasing support to new and existing services. If approved this proposal will provide > 250K in funding to these programs.

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