



# Petersburg Medical Center

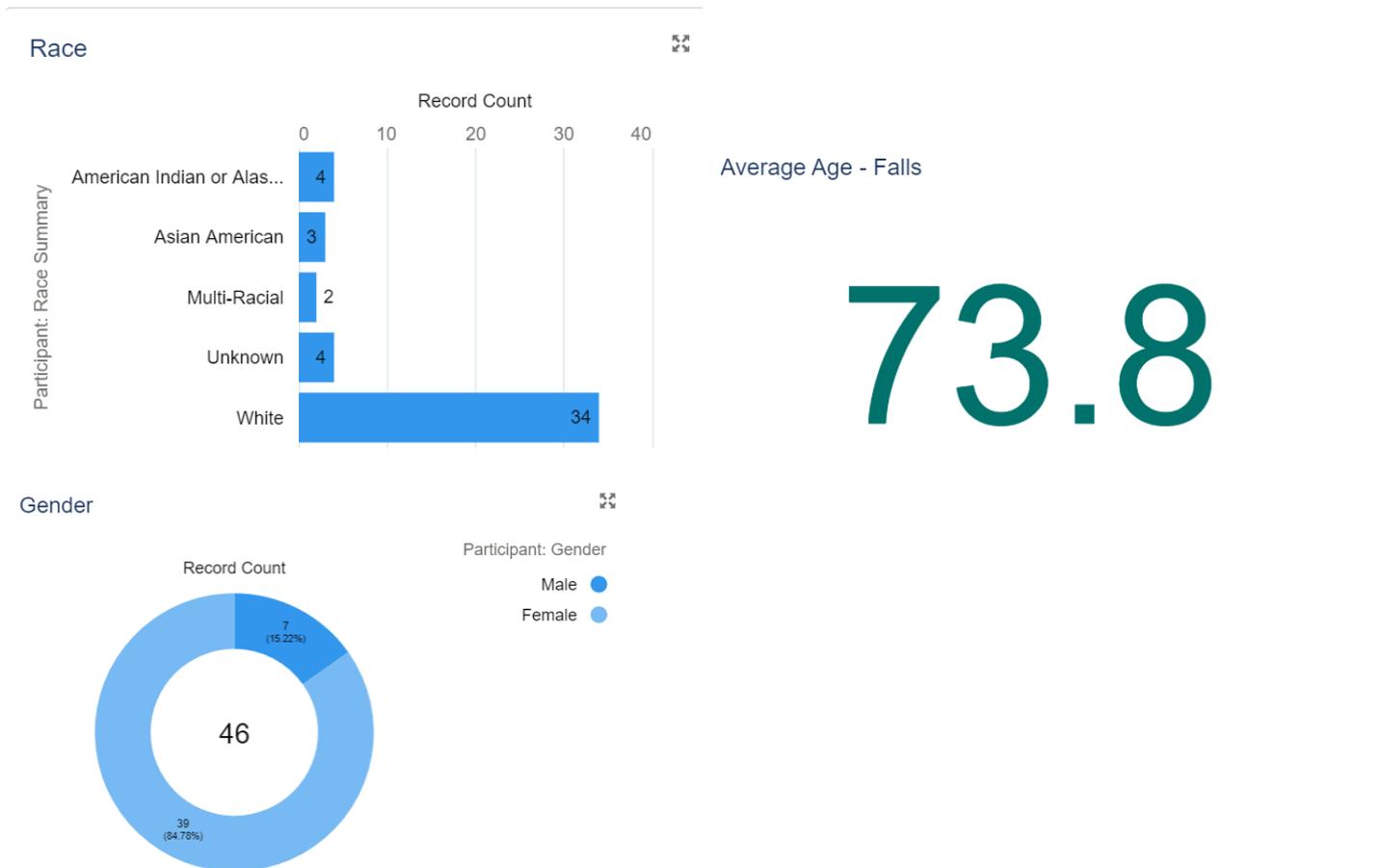
Quality Report February 2024

## Workforce Wellness

The interim Quality Director oversees shared initiatives led by department heads and Home Health Quality. A draft of the workplace satisfaction survey has been completed. Next steps include administrative review and implementation through the Paylocity program. The survey is intended to gather valuable employee perspectives on their work environment and provides information to address several PMC board objectives related to workforce wellness. Potential Key performance indicators have been identified within the survey questions. There is a tentative plan for implementation prior to the next employee forum where results can be shared and explored.

## Community Engagement

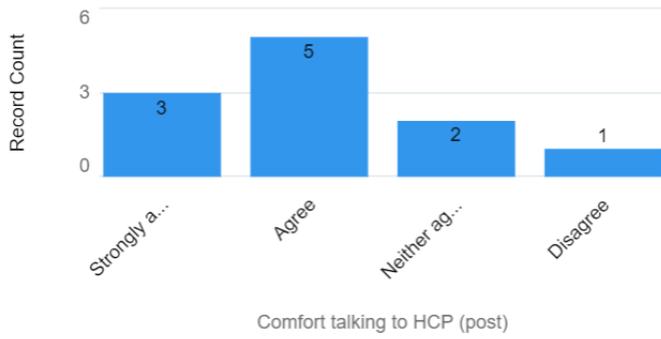
Petersburg Evidence-Based Fall Prevention Programs Data from HAPI-D (Healthy Aging Programs Integrated Database)



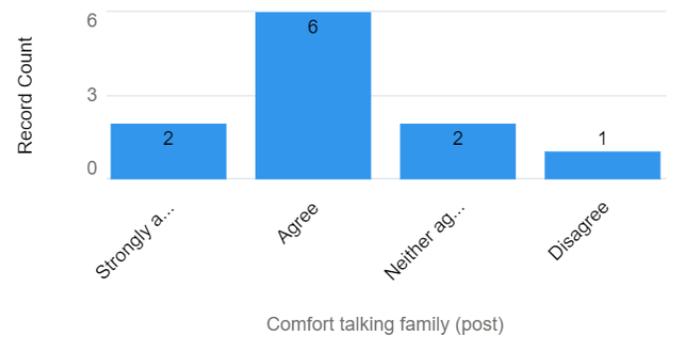
- The final participant count on the first round of workshops of Bingo-cize and Tai Ji Quan is 47.
- Approximately 18% of participants were referred to the fall prevention program by their health care provider.

As part of the grant requirement, pre and post surveys were collected from the first round of Bingocize participants. The following data reflects their responses when asked how they felt as a result of participating in the program.

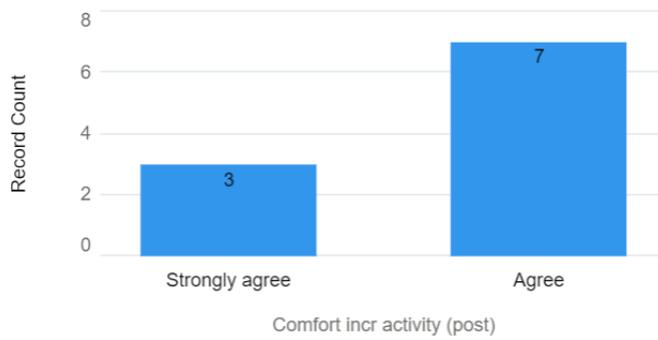
...more comfortable talking to health care provider  
(2021-2024)



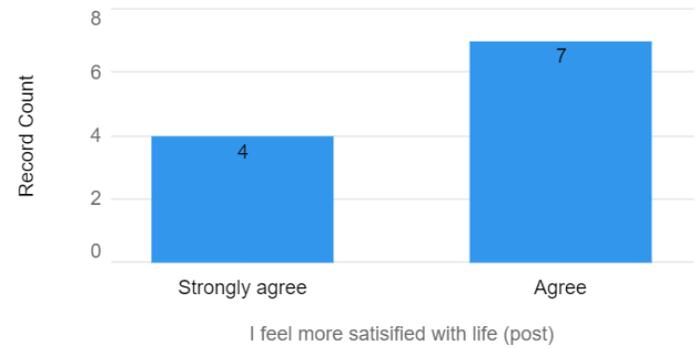
...more comfortable talking to friends, family  
(2021-2024)



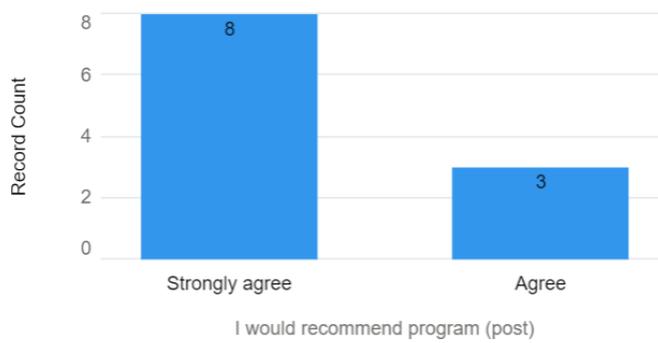
...more comfortable increasing activity  
(2021-2024)



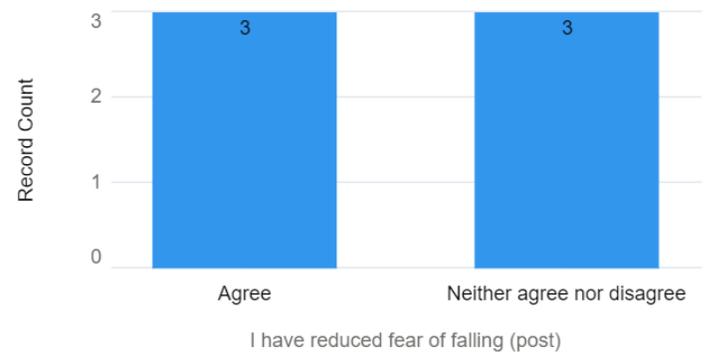
...more satisfied with life  
(2021-2024)



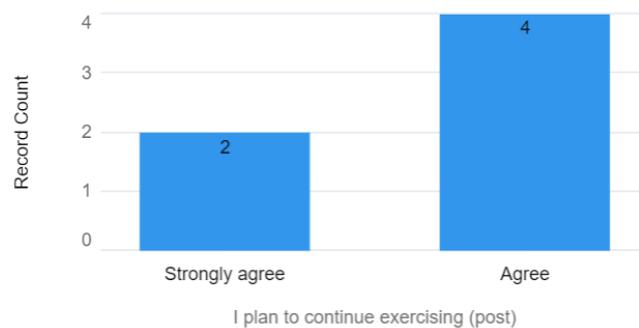
...would recommend program to friends, family  
(2021-2024)



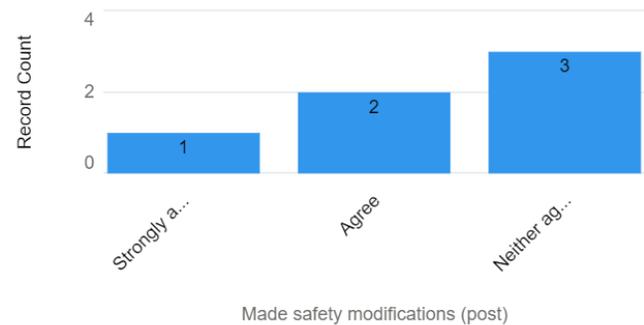
...reduced fear of falling  
(2021-2024)



...plan to continue exercise  
(2021-2024)



...made safety modifications in home  
(2021-2024)



- The second Bingocize class has had 10 participants so far – some are repeats from the first class.
- Fall prevention programming has reached 19% of its 4 year participant goal in just under 10 months (6 months of actual classes/4 months of program development.)

### **Patient Centered Care**

Strategic Plan-Key performance indicator identification project-in progress.

The Adult Day Program-Cedar Social Club began on December 11 with ½ day services at the PIA location on Monday, Wednesday, and Friday afternoons. Enrollment has been increasing and is currently at 6 participants. With current staffing and space available this program is now at capacity until construction is completed on the expanded space or more operation hours are added. The expanded space once completed will be able to accommodate up to 19 participants. We do not have a clear timeline for this project. Further development and refinement of additional policies and procedures continue as the program becomes better defined through practice.

The Home Health department began their annual performance improvement project last month. The goal of the project is to improve the efficiency and timeliness of end-of-life care coordination by standardizing orders, communications, and processes. A standard order set draft is near completion. Next steps include physician review and input, pharmacy collaboration, and EMR integration.

### **Facility**

I had the opportunity to visit an award-winning adult day program last week. The Grace Center in Corvallis, Oregon was recognized by the National Adult Day Service Association with the “2022 Annual Center of Distinction Award.” This program began in 1983 and now serves approximately 60 local participants. The staff at the Grace Center were very welcoming and provided a wealth of information on their programs, activities, resources, and expertise in establishing an environment where all participants can thrive. Information learned will help to serve the Cedar Social Club. The Grace Center is available as a current and future resource.

<https://gracecenter-corvallis.org/>

### **Financial Wellness**

Adult Day Program and Senior In-Home services program staff have been working with PMC billing and financial staff to ensure the infrastructure and processes are identified for appropriate reimbursement of these newly offered services. This collaboration continues but is not yet complete.

**Submitted by:** Stephanie Romine, RN

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