



Petersburg Medical Center

CEO Board Report February 2024

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, Quality

Highlights:

- A community health and safety fair will be held March 23, 2024, with blood draws being available at the lab from late February through early March. Over 200 community members have already signed up for the blood draw!
- A February 6 meeting with Senator Stedman was held to discuss the need for legislative capital support of the PMC replacement project. Assembly Member Lynn, PMC board president Jerod Cook, PMC CFO consultant Jason McCormick and PMC CEO Phil Hofstetter attended the meeting, along with the Borough's state lobbyist. We also met with Senator Claman's office on the Department of Justice Report and advocating for mental health initiatives in rural areas (i.e., removing administrative burden on the 1115 waiver) and updated him on challenges we are seeing in our community. We had a scheduled meeting with Rep Zach Fields on his initiatives with childcare in the state and discussed the burden on licensure limitations. He was very interested in hearing about the Kinder Skog outdoor program.
- The annual joint Borough/PMC work session was held January 30. Topics of discussion included key operational milestones, strategic plan, financial performance and new building update.
- About 80 community members attended an open house on the new facility project hosted by Bettisworth North, project architects, and PMC on January 31. The day-long event featured updates and presentations from Bettisworth North architects and PMC CFO consultant Jason McCormick on CAH Medicare case-based reimbursement.
- February 19 – 21, I am attending the Alaska Hospital and Healthcare Association (AHHA) Legislative Fly-In during February. These sessions are an opportunity to review legislative priorities and meet with legislators to discuss healthcare policy and legislation. I will follow up with Senator Olson and Hoffman to discuss capital budget for replacement facility.

HEALTH FAIR BLOOD DRAWS

TO SCHEDULE YOUR BLOOD DRAW VISIT
WWW.PMCAK.ORG

Week 1: Feb 20-26
Week 2: Feb 27-29
Week 3: March 5-7

Testing is for adults 18 years or older.

If you need assistance please email healthfair@pmcak.org
or call 772-5552.

Payments can be made online with credit card or day of appointment
with cash or check.

Community Health & Safety Fair
"Nurture your Health with Nature"
Saturday, March 23rd 10am-1p



Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.

FY23 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- FY23 Audit completed the annual financial audit and was presented and reviewed at the January 18 board meeting.
- In January the AR days have increased primarily in the hospital inpatient due to large number of claims in inpatient and swing bed. These are starting to improve, and our # of AR days dropped down to 73 as of this writing compared to recurring mid 80's throughout the month. This has improved cashflow and HRG is working with our team to continue to address the goals for AR.
- Financial performance continues to improve albeit slowly and steadily. PMC is waiting on cost report settlement with Medicare and repayment almost \$900,000.
- Jason McCormick CFO consultant spent 2 weeks in Petersburg to provide training to the assembly and board at the work session, training to the community at the open house, training to managers throughout the timeframe and training to Senator Stedman at the legislative meeting. The focus has been addressing the understanding of the CAH designation and cost-based allocation particularly as it relates to expenses by department and depreciation of a new facility.

New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

- An open house was held January 31 to share the latest design drawings on both the WERC building and the main hospital building.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab: <https://www.pmcak.org/new-building.html>.



Workforce Wellness: Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

- In January, PMC nursing and medical staff received training from Airlift Northwest (ALNW) Medevac group focused on patient airway. ALNW provides training to help ensure that those involved in critical care and transportation services stay updated on the latest best practices and standards of care should such an incident occur.



- PMC conducted an employee survey to better understand current and future childcare needs of PMC employees. The anonymous survey was a request from the Kinder Skog advisory committee and ran from mid- to late-January.
- PMC values the health and wellness of our staff. During this year's community Health Fair, PMC will cover employees' basic health fair panel (value \$50) for all employees. This benefit is also available to spouses who are on PMC insurance. Additional screening tests can be ordered to check for diabetes, thyroid function, prostate health, vitamin D and more (employee pays for additional tests).

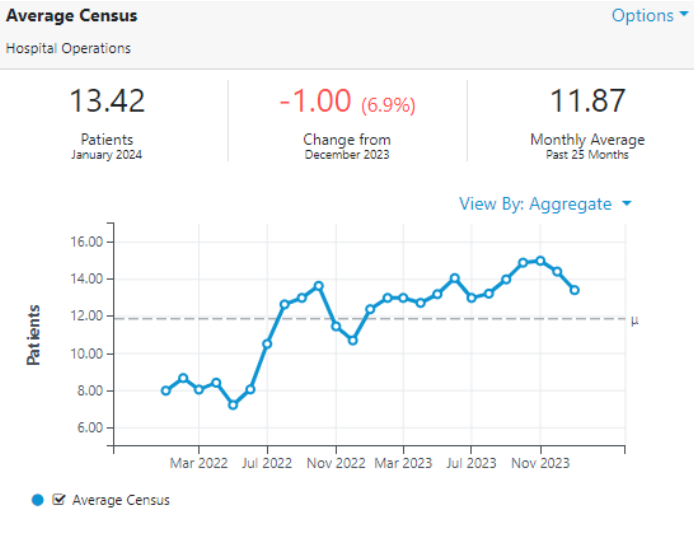
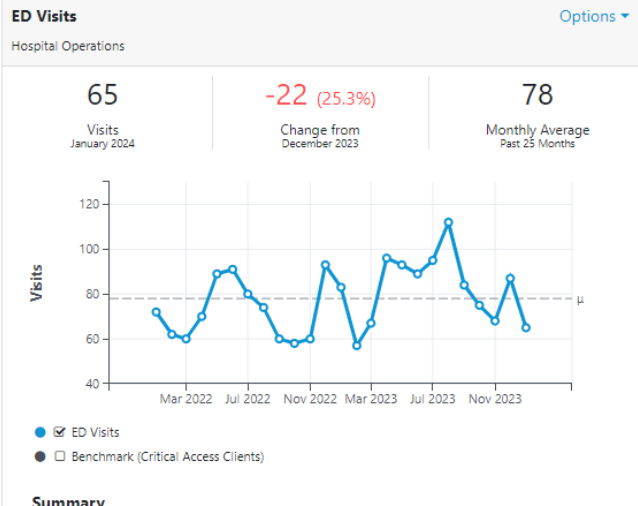
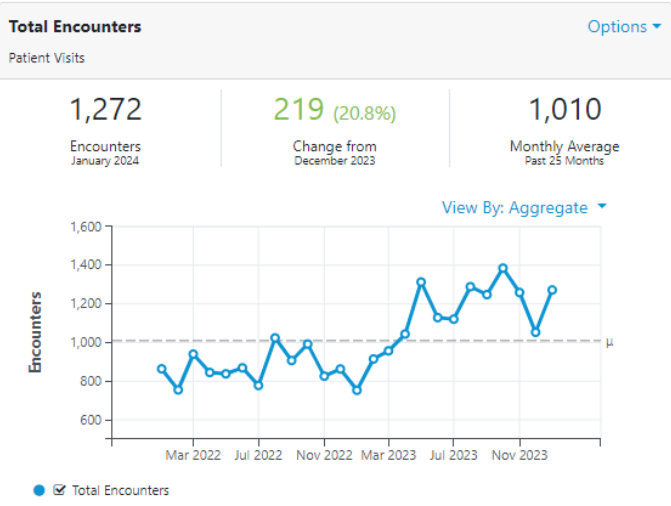


Community Engagement: Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- [PMC fourth quarter newsletter](#)
- January 30: Borough/Hospital annual work session
- January 31: Open house on new hospital project
- February 6: Meeting with Senator Stedman
- February 19-21: AHHA Legislative Fly-In
- February 22: KFSK Radio PMC Live
- March 23: Community Health and Safety Fair

Patient-Centered Care and Wellness: Goal: To provide high-quality, patient-centered care and promote wellness for all patients.

- Scope clinic occurred in collaboration with SEARHC and our nursing staff in mid-January for another successful clinic. Optometry was very busy and here the last week in January at PMC's Specialty Clinic. Orthopedic Clinic will occur Feb 29 – March 1 with a collaboration with Juneau Bone and Joint. Dr. Tarim, Psychiatrist will be onsite in March and again in May. Dermatology Clinic is scheduled for its second clinic in May.
- A community health and safety fair will be held March 23, 2024, with blood draws being available at the lab from late February through early March. The basic health fair panel includes important indicators of overall health including a complete blood count, glucose, lipids, and much more. In addition to the basic panel, these tests are also available: HgbA1c, TSH, Vitamin D (\$75), PSA and iFOB. Blood draws will occur Feb. 20-22, Feb. 27-29, and March 5-7. To schedule a blood draw or learn more information, visit <https://www.pmcak.org/health-fair.html>.
- Our inpatient and observations units in January, while showed routine volumes, the acuity and types of patients in our facility have increased considerably with patients with substance use and almost 80% were admissions due to mental health.



Submitted by: Phil Hofstetter, CEO