

## **Petersburg Medical Center**

### **Laboratory Report February 2024**

#### **Workforce Wellness**

Staffing remains stable with one Med Tech still on leave, and one Medical Technologist position vacant. However, due to the continuing education our staff is undertaking, there is potential for the vacant position to be filled in the next two years; one of our techs is progressing through an online bridge program for her 4-year Medical Laboratory Scientist degree, and our new Lab Assistant who started in December is currently enrolled in a 2-year online program to become a Medical Technician. His clinical rotations will be completed here at PMC.

In November three lab staff, including a recent high school grad who was hired as a Lab Assistant after graduating, spoke at the high school Careers Class in November. It was a great opportunity for her to share her experience getting to work straight out of high school and continuing her education while she worked. These online programs and outreach to the high school are being incorporated into the "grow our own" pathway for the Laboratory to ensure local, long-term sustainability for staffing.

### **Community Engagement**

Health Fair 2024 blood draws are taking place February 20-22, February 27-29, and March 5-7 from 7am to 10am in the Dorothy Ingle Conference Room. A <u>huge</u> thank you to all our volunteer phlebotomists! We couldn't do it without you!

# **HEALTH FAIR BLOOD DRAWS**

TO SCHEDULE YOUR BLOOD DRAW VISIT WWW.PMCAK.ORG



Week 1: Feb 20-26 Week 2: Feb 27-29 Week 3: March 5-7



Testing is for adults 18 years or older.

If you need assistance please email healthfair@pmcak.org or call 772-5552.

Payments can be made online with credit card or day of appointment with cash or check.

Community Health & Safety Fair "Nurture your Health with Nature" Saturday, March 23rd 10am-1pm

### **Patient Centered Care**

The lab's CLIA survey (conducted every two years) took place on October 24-25, 2023. During the 1.5 day inspection, our Surveyor only found two minor deficiencies. One was corrected the same day that it was identified, and the other was resolved in December. Neither of the deficiencies impacted patient care or safety.

The surveyor emphasized not to let the two deficiencies overshadow the fact that our lab does "awesome work," especially in light of the fact that we offer a huge test menu for a lab our size and many labs like ours are now sending all microbiology out for testing. She also said she felt "good vibes in the lab."

## **Facility**

The new patient specimen refrigerator arrived and is working well. The large chemistry refrigerator did a good job of temporarily storing patient specimens and additional testing supplies.

### **Financial Wellness**

As more and more insurance companies require prior authorizations for laboratory tests, the lab and registration continue to work together on streamlining the prior authorization process, so patients do not have to wait as long to get their laboratory work done. It is an important process that helps ensure the patient doesn't end up having to pay entirely out of pocket if their health plan requires prior authorization for certain laboratory tests.

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