



Petersburg
MEDICAL CENTER

PMC CEO Report to Borough Assembly November 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- **October 1:** Provider Lunch
- **October 2:** Annual Manager Work Session



- **October 6:** Emergency Preparedness Meeting for WERC building
- **October 6:** National Physician Assistant Day- PMC recognizes Physician Assistant, Erik Hulebak, and the vital role he plays in patient care.
- **October 8:** Medstaff meeting
- **October 9:** Risk Assessment and Planning for Youth Programs
- **October 16:** Coffee with Phil- offers all employees the opportunity to connect directly with leadership in an open informal setting.
- **October 17:** Manager Meeting
- **October 24:** Environmental Care Rounds
- **Ongoing:** Employee Meals
- **Upcoming Nov 4:** Employee Forum (two sessions)
- **Upcoming Nov 5:** Joint Conference Committee Meeting

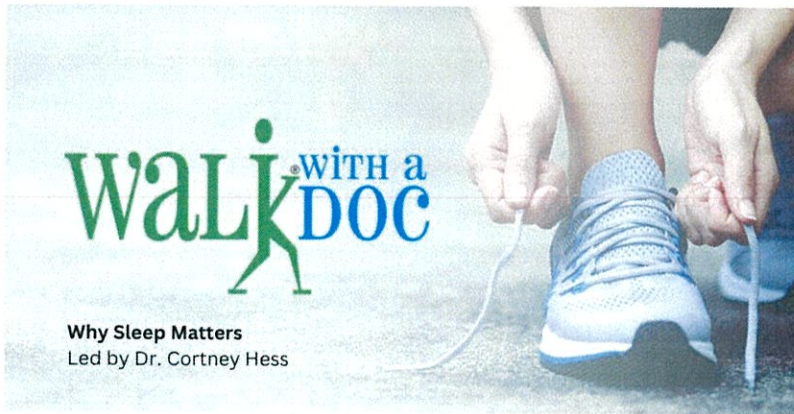
Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- **October 3:** Kinderskog annual trip to LeConte Glacier, thank you to Zach Taylor and Muddy Waters for transportation.

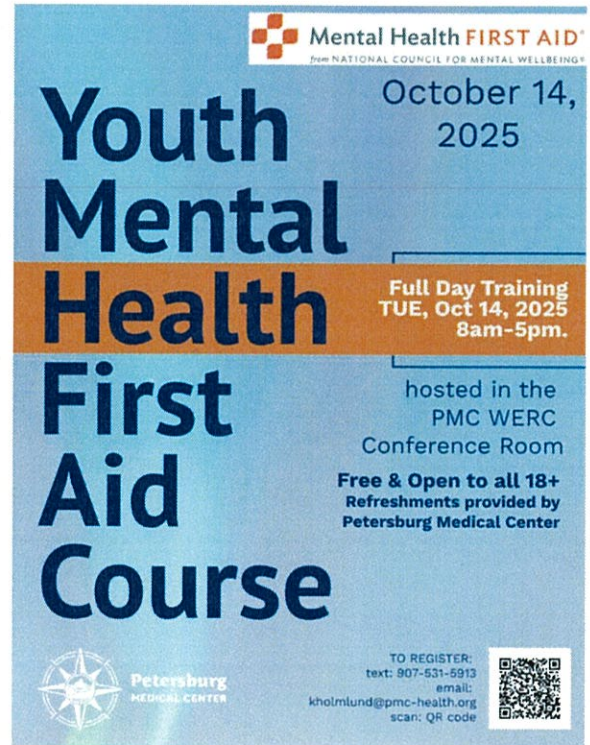


- **October 6:** Submitted written report and attended/reported out at Borough Noon Assembly Meeting.

- **October 11:** Walk with a Doc



SATURDAY OCT 11TH
9:00-10:00AM
SANDY BEACH TRAILHEAD



- **October 14:** Youth Mental Health First Aid Course/Training
- **October 14:** [Quarterly Newsletter](#) available on PMC website highlighting last three months.
- **October 30:** KFSK Live
- **October 30:** Hospital Board Meeting open to the public, and broadcast live on KFSK
- **Ongoing:** Kinderskog Programs
- **Ongoing:** Bingocize and Tai Ji Quan, part of fall prevention program. PMC will be introducing a new Tai Ji program in addition to the remote program. The addition will be an in-person 8week course, that will be repeated throughout the year.
- **Ongoing:** CNA assistance program continues five-week course. This is a local opportunity to begin a healthcare career.

TAI CHI
for **Arthritis** and **Fall Prevention**

Evidence-based program that uses slow movements, deep breathing and focused intention to build strength, improve posture and joint function, reduce pain and lower fall risk.

Class Schedule:
Tue/Thur | 10-11 AM
Mitkof Dance Troupe Studio

For More Information: bturland@pmc-health.org | 907-772-5580

Patient Centered Care: Goal: To provide high-quality, patient-centered care, and promote wellness for patients.

- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians and 2 mid-level practitioners.
- We are actively looking for a provider to fill Dr. Morgan's position as he is leaving Petersburg next month. We have two locum providers set to assist through fall and winter months.
- Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM.
 - Same day appointments for urgent or acute care are readily available.
 - Next available appointment with primary care provider averages 6 business day wait time
 - Third available appointment with primary care currently averages 9 business days.
 - Flu shots available at clinic, call for appointment.

Total Encounters

Options ▾

Patient Visits

1,478

Encounters
September 2025

153 (11.5%)

Change from
August 2025

1,281

Monthly Average
Past 25 Months



ED Visits

Options ▾

Hospital Operations

65

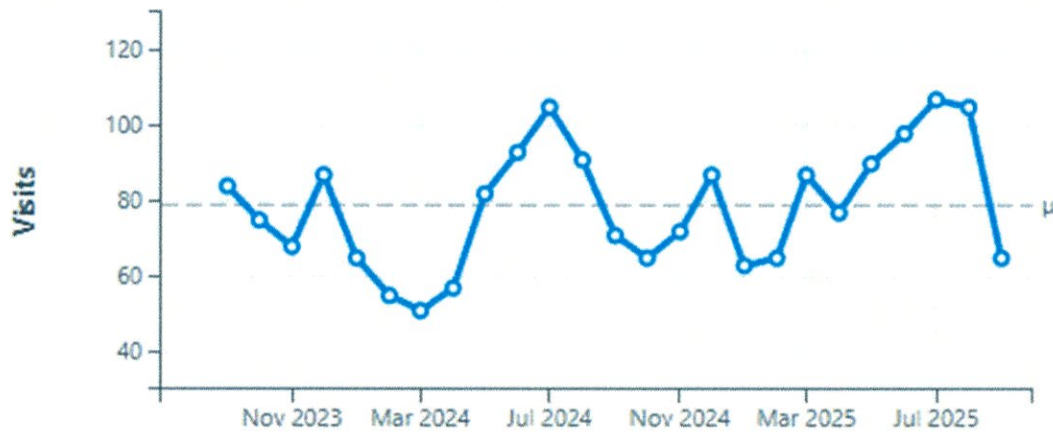
Visits
September 2025

-40 (38.1%)

Change from
August 2025

79

Monthly Average
Past 25 Months



Inpatient Days

Options ▾

Hospital Operations

77.00

Days
September 2025

-14.00 (15.4%)

Change from
August 2025

104.28

Monthly Average
Past 25 Months



View By: Aggregate ▾

☒ Inpatient Days



- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic.
- Psychiatry services are ongoing via telehealth with Dr. Sonkiss.
- Integrative Medicine with Dr. Hyer offered via telehealth
- Optometry Clinic: Dr. Kamey Kapp saw patients in the Specialty Clinic September 29th through Oct 7th.
- Scopes Clinic: provider contracts have been signed to reestablish scope clinic services in Petersburg, and planning is underway to determine scheduling and operational details to resume this essential service.

New Facility: *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while considering the needs and priorities of the local community.*

- Arcadis submitted a report with a detailed update on the new facility.
- Landscape work for WERC building nearing completion, trees were harvested and replanted from the far side during excavation and added to westside.
- Most of the furniture has arrived and has been installed, with a few items still pending.
- The MRI has been installed, and the magnet is fully operational. Staff are training, and planning is in progress to implement safeguards that will protect the MRI system and ensure continuity of patient services during potential power outages.
- We continue to be on track and on budget for the WERC building.

- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab.
- The official opening date is still projected for late fall. Work is underway to finalize procedures and troubleshoot technology in the conference rooms and computer lab to ensure a smooth launch and readiness for public use.
- PMC has submitted the additional information requested by the State. A follow-up discussion was held to clarify specific elements of the application. The State is currently reviewing the materials and will provide either a determination or a request for further detailed documentation..
- Street sign: 104 Wellness Drive
- Monument sign pending arrival and installation

Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital.*
FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- Accounts Receivables (AR) Update: This number was at 96 in March, down to 88 at the end of April, down to 78 mid-June, 76 for July, at 80 as of August 27th, at 76 as of September 15th, currently at 68 as of October 21st.

Submitted by: Phil Hofstetter, CEO
