



PMC CEO Borough Assembly Report Aug 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

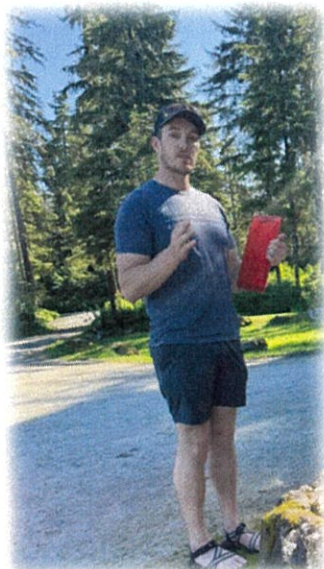
- **July 2:** Coworkers recognized Erica O'Neil for her dedication to teamwork and patient care through paylocity employee awards and recognition.
- **July 9:** Medstaff meeting
- **July 10:** Employee meals available for purchase in house- employees can now buy healthy meals while at work. Salad wraps, fruit cups, yogurt parfait, numerous salad options, and more to come.
- **July 17 :** Office Hours/Coffee with Phil
- **July 18:** Environmental Care Rounds focusing on lab department.
- **July 18:** Manager Meeting
- The Employee Health Personify program remains active. Over the past month, employees participated in a team-based step challenge to see which group could accumulate the highest total number of steps.



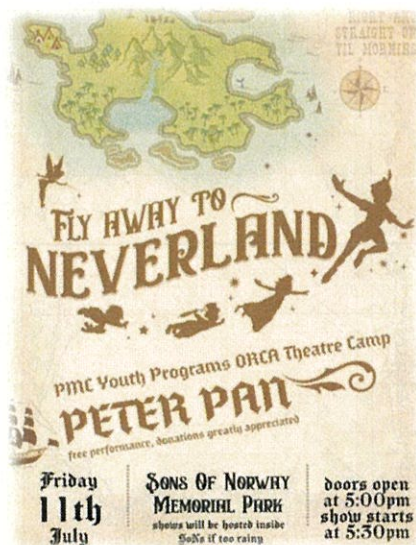
Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- **July 2:** Kinderskog Mud Day!
- **July 7:** Submitted report for Borough Noon Assembly Meeting.
- **July 8:** Published quarterly newsletter to our PMC public website [PMC Quarterly Newsletter](#)

- **July 9:** KFSK broadcast regarding PMC offering Medicaid and Medicare information sessions amid federal cuts.
- **July 9, 11, 12(x2):** Asset Protection Planning and Long-Term Medicaid sessions offered to public. Brandy Boggs saw 29 people in sessions and plans to return in October.
- **July 16:** LTC Picnic at Sandy Beach, open to public
- **July 20:** Walk with a Doc -Dr. Justin Morgan leads discussion on gut health, fiber, and bacteria.



- **July 24:** KFSK Live
- **July 24:** Hospital Board Meeting open to the public
- **Ongoing this summer:** Kinderskog programs and ORCA camps launch featuring theater camps, FUEL Up, Kayak Expedition, Wiffleball, Flyfishing, and Wild Trails.
- **Ongoing:** Bingocize and Tai Ji Quan, part of fall prevention programs



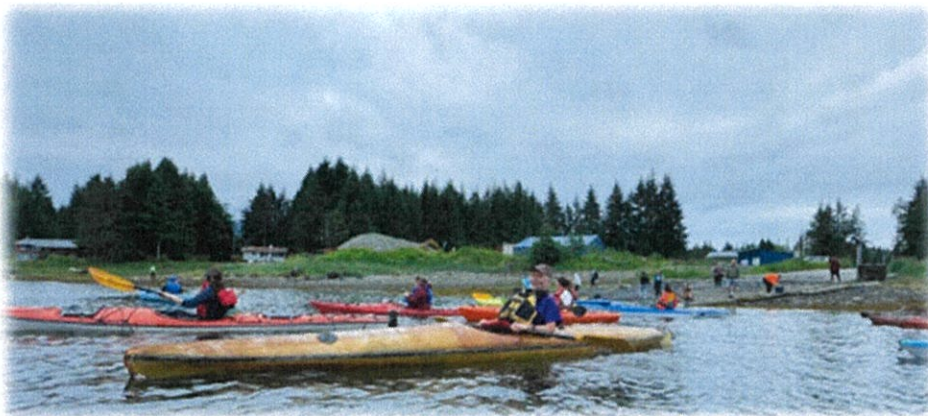
July 19th, 2025: Pedal/Paddle Battle

- The 2025 Pedal/Paddle Battle was a huge success – raising more funds than ever! Participants included 23 paddlers and 15 bikers this year, who together raised \$8,501 for the cause. Corporate sponsors included several returning and new sponsors this year, totaling \$15,700.
- **The total funds raised was \$24,201** – surpassing all past Pedal/Paddle Battle fundraisers by several thousand dollars.
- This year's luck prize winners were Nancy Berg (dry bag), Pat Sessa (paddle board), and Brenna McMahon (AK Airlines tickets).
- A huge thank you to all the volunteers from the PMC Foundation, PMC Board, Rotary,



USCG Auxiliary, Wheelhouse Bikes, and our safety boats for making this a safe and successful event!

- Corporate sponsors included: Alaska Airlines, Lee's Clothing, Rocky's Marine, Rexall Drug, Petersburg Properties, Anchor Properties, First Bank, USI, AP&T, PMHS, Last Frontier Eye Care, Dawson, Arcadis, and Bettisworth North.

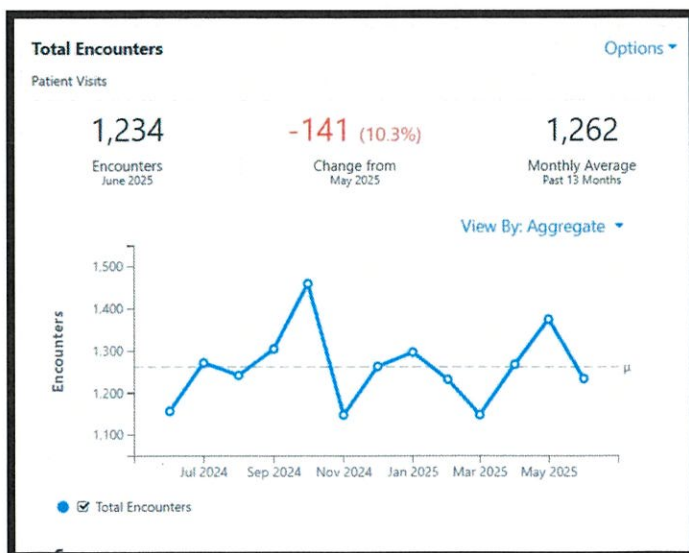


Patient Centered Care: Goal: To provide high-quality, patient-centered care, and promote wellness for patients.

- Currently we are advertising for an additional physician to join our team.



- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians but are actively looking for a provider to fill Dr. Morgan's position as he is leaving Petersburg later this fall. We are also staffed with 2 mid-level practitioners. Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM
 - Same day appointments for urgent care are readily available.
 - Next available appointment with primary care provider averages 12 business day wait time
 - Third available appointment with primary care remains an average 14 business days. -The change in average wait times is due to provider PTO over the summer months. In July we have two providers taking time off resulting in



their next available being farther out which lowers the overall average. Clinic is maintaining same day availability for acute and time sensitive appointments.

- Psychiatry services are ongoing via telehealth.
- Audiology continues in Specialty Clinic and WERC building.



New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

- Phase 5 permit for the continuation of the Wellness drive to Excel St has been approved.
- Base sitework nearing completion.
- Meetings regarding landscaping for WERC building are in process.
- Initial furniture, fixtures, and equipment have been ordered and some fixtures are being installed currently.

- MRI addition is 98% complete. MRI magnet has been delivered on site.
- We continue to be on track and on budget for the WERC building.
- Transition planning with the departments that will move into WERC building, as well as departments that will occupy the vacant space in our existing facility, continue monthly. Public Health has a transition start date of August 1st.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab.
- Official opening date is still pending as we await the arrival of key elements.
- CON has been completed, submitted, and received by the state.

Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital.*
FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- Accounts Receivables (AR) Update: This number was at 96 in March, down to 88 at the end of April, down to 78 mid-June, and currently at 76 for July.
- Medicaid Funding; there are still a lot of unknowns around how CAH will be affected. I have been responsive to media inquiries.
- The Fiscal Year 2025 ended showing gains on both an operating and net basis.



Submitted by: Phil Hofstetter, CEO
