



## Quality Report October 2025

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### **Workforce Wellness**

I was on site at PMC in Petersburg from October 3-9<sup>th</sup>. It was a productive week of connection and collaboration. I received my first tour of the open WERC building. It is an impressive accomplishment and an important step in ensuring the future success of PMC's mission.

### **Community Engagement**

Remote/Zoom 'Tai Ji Quan: Moving for Better Balance' started October 13<sup>th</sup>. This will run twice weekly for 24 weeks over the winter and is offered to all community members as an evidence-based fall prevention program. Technical assistance and equipment are available to decrease barriers to attendance. There is still time to join by contacting the Community Wellness office.

### **Patient Centered Care**

We are currently working to implement system changes that were identified to improve communication pathways and processes for care transitions. This is an interdepartmental collaboration and a result of the newly implemented team approach root cause analysis process.

Plans are being made for changes to the quality reporting program by utilizing the new tools that Microsoft Teams provides. There are many options for sharing documents and collaborating that will improve efficiency, documentation and communications.

Microsoft Teams provides the opportunity for remote workers to optimize their workflows and communications. The collaboration tools will change the way in which we are able to work together for the better.

### **Facility**

I had the privilege of presenting at the annual Manager's work session on October 2<sup>nd</sup> to deliver information on the Root Cause Analysis process. Teams worked together to utilize standardized tools for brainstorming, identifying root causes, and creating action plans for problems they identified. In this interactive session, one of the new collaboration tools within Microsoft Teams was utilized and demonstrated with IT's support. The goals of this session were to provide resources and guidance through the RCA process, promote a culture of safety and continuous improvement by encouraging reporting and event communications, and to provide transparency into this systems-focused process.

### **Financial Wellness**

No new updates in this area.

**Submitted by:** Stephanie Romine, RN

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