



Petersburg Medical Center

PMC CEO Assembly Report January 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, Quality

Community Engagement: Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- Nov 27th- Thanksgiving Dinner in LTC hosted 68 guests
- Nov 29TH-Participated in The Fourth Annual Turkey Trot
- Dec 2 -Attended and reported at Borough Assembly Meeting- Borough / Hospital work session date is January 27th, 2025, at 6pm.
- Dec 19th-Julebukking for the community 2-4pm in the Dorothy Ingle Conference Room.
- New facility tours for the community changed with the winter season to once a month, Online signup at www.pmcak.org. Next facility site tour will be January 10th at 5:30pm.
- Continued community classes Bingocize & Tai Ji Quan as part of the Falls Prevention through Wellness.



Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.

FY23 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- **Accounts Receivables (AR) Update:** Accounts Receivables (AR) continue to hover around 80-83 days and is unchanged. The revenue cycle team is now working on its transition to bring this process in-house. We are very excited to move on from outsourced billing and the goal is to improve this metric with a target of 55 days and provide a higher level of timely billing.
- We are still seeing very strong financials despite going into the winter months. This is typically a lighter period of time for ER and Inpatient visits but our primary care/ outpatient volumes have been consistent and Inpatient continues have high swingbed days.
- We have secured 6 grants, some of which are multi-year totaling \$423,722 for FY25 and \$585,366 in FY26-27. Other grants still pending.
- Annual audit exit briefing was complete; tentative with no findings.

- Cost Report for FY24 was completed with filing.
- Budget preparation for the next FY26 will begin after the new year.

New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

- Arcadis submitted the update on the new facility and we continue to be on track and on budget for the WERC building. Transition planning with the departments that will move will continue monthly until the move date next summer/fall.
- Design completed for MRI contract was signed and Certificate of Need application will be submitted. Foundation to be poured for the MRI addition to be completed.
- Site Preparation: Site preparation is complete for the full 4.9 acres of wetlands permitting. Permitting for the additional area by the northeast corner was submitted for approval which can take 4 months.
- Progress on WERC Building: Painting on the interior walls, working on the MRI addition, electric panel installed.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- Tour of the Sites: As mentioned above guided tours are adjusted to 1x per month, sign up available on PMC website. Next scheduled site tour is January 10th, 2025.

Workforce Wellness: Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

- PMC welcomes Jake Clemens, Kinder Skog Mentor, Rebecca Keys, Home Health Billing, Kelsey Leak, Physical Therapist Assistant, Russel Gorres, Diet Aide, and Rae Baker, Healthcare Biller to our team.
- Dec 4th -Provider Luncheon with CEO.
- Dec 6th - PMC Holiday Party at Sons of Norway with a great employee turnout.
- Dec 9th - PMC Branding and Logo refresh in its final design stages. Working closely with local artist Grace Wolf.
- Dec. 11th - Medstaff meeting
- Dec 19th - Manager’s Meeting
- CEO Office Hours each month gives an opportunity for all PMC staff to meet with CEO to share ideas. This month: Thursday December 19th from noon-1pm.
- Employee engagement internal newsletter this month congratulates Wolf and Kelsa Brooks on the birth of their daughter, and Stephanie Barber for graduating from the University of Memphis with a Bachelor of Science in Healthcare Management.

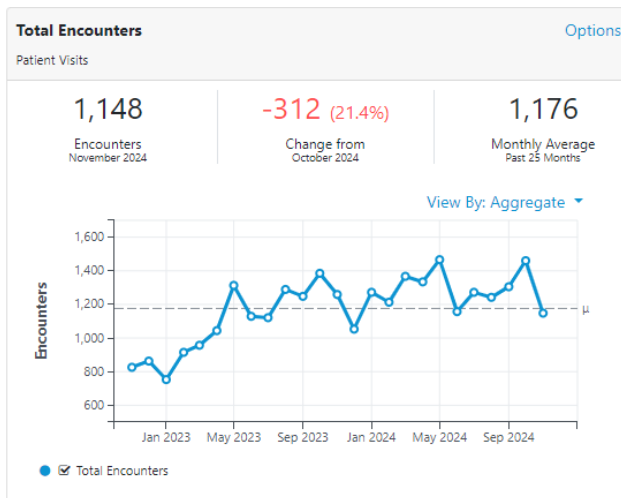
Patient-Centered Care and Wellness: Goal: To provide high-quality, patient-centered care and promote wellness for all patients.

- Nov. 22nd -Tele Stroke Team visited PMC and spoke with providers about services that could be provided. A representative from Airlift Northwest also present. Reviewing contract and exploring ways to work together to provide better, and more immediate care for patients.



- Access to care:
 - Specialty clinic for scopes continues to be a challenge to schedule. We are uncertain when the next scope clinic date at this time.
 - Psychiatrist Joshua Sonkiss continues to receive referrals and consultations from our local providers. His most recent clinic was December 14th.
 - Dec. 2nd-6th Last Frontier Eye Care Optometry in Specialty Clinic
 - Dec. 14th, Saturday- Audiology Clinic in Specialty Clinic
 - Primary care continues to offer well child exams with sport physicals.
 - Flu and Covid booster shots are available to schedule through clinic, call 907-772-5769
 - Clinic availability: In summary, the clinic remains fully staffed with 4 physicians and 2 mid-level practitioners. The wait time has fallen quite a bit for regular appointments are working to improve even further with high demand providers.

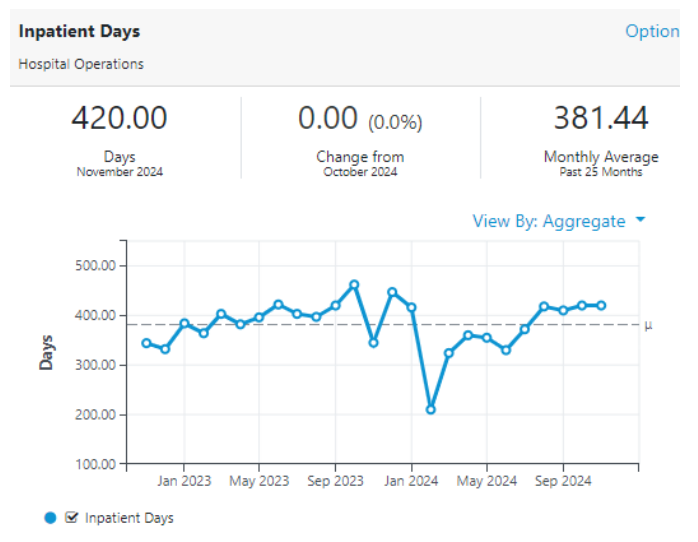
Primary Care



Inpatient Days



LTC Resident Days



Submitted by: Phil Hofstetter, CEO
