

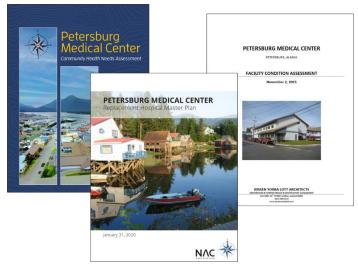
Petersburg Medical Center

CEO Board Report August 24, 2023

<u>Mission Statement:</u> Excellence in healthcare services and the promotion of wellness in our community. <u>Guiding Values:</u> Dignity, Integrity, Professionalism, Teamwork, Quality

Highlights:

- In response to community input, the following documents are now on file at Petersburg Public Library for in-library as reference material for public review: (Note: These are also available on the PMC website.)
 - o 2015 Facility Condition Assessment
 - o <u>2020 Petersburg Medical Center</u> Replacement Hospital Master Plan
 - 2020 Petersburg Medical Center Replacement Hospital Master Plan Volume 2 Appendix (library only and soon to be on the website)
 - o <u>2022 Community Needs Health</u> <u>Assessment</u>
- In response to community input, PMC hospital board meetings will now take place in the Borough Assembly Chambers. The standing meeting day continues to be on the fourth Thursday of the month. In order to accommodate KFSK broadcast of the board meeting, moving the standard meeting start time to 5:30 pm is



under consideration as an agenda item for the Aug. 24 board meeting. Meetings will be adjusted as needed to account for holidays or other scheduling conflicts, but standard notice will be provided should any scheduling changes occur.

• More than \$23,000 was raised at the 9th annual PMC Paddle/Pedal Battle on July 29. All proceeds from this annual fundraising event by the PMC Foundation support continuing education for staff and scholarships for graduating high school seniors. Thank you to the PMC Foundation members, the

hospital board, and all of the safety and support staff who made this a safe and successful event.

Approximately 30 paddlers and 50 bikers participated, making it one of the largest turnouts PMC has had.

 Home Health hosted a series of community cafes focused on gathering input from community members about



service needs and share progress on the PMC Adult Day Service program currently in development.

Community cafes were held July 20, 26 and August 3, 9. A paper survey (available in the Home Health office) and an <u>online survey</u> were also used to gather input.

Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.

<u>FY23 Benchmarks for Key Performance Indicators (KPIs):</u> Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- FY23 Audit is currently in process. The audit firm was onsite in June and will continue with data collection throughout the process before completion in October.
- FY24 capital budget continues to be reviewed and will have a more concise list for approval.
- PMC is still awaiting word from the State regarding Exceptional Relief Request. Further information was asked and submitted on 8/4/23 and still pending at this time.
- PMC is still awaiting word on the Treasury Grant following the last round of questions for submission (see below).
- HRSA Grant \$300k for behavioral health was approved (see below).
- Financial performance is improving slowly and will be reported out accordingly.

New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

- Considerable water damage and concern for mold and deterioration of floor and walls was found in the PMC long term care solarium. This area is currently closed due to safety and infection control issues and is being assessed for repair.
- The new facility steering committee met with Bettisworth North on July 31 to discuss final design and budget. Because of the current pending Department of Treasury (\$20M) funding requirements and budget considerations, PMC had a return of questions that may have a significant impact on the overall design. These changes were discussed on 8/11/23 with key stakeholders and a follow up with the steering committee meeting was held on 8/16/23. The two phases indicated below will likely change that increase the WERC building and decrease phase 2. More information is pending.
 - O Phase 1: A stand-alone 9,000 sf Wellness, Education and Resource Center (WERC) building will be built. This building will now provide services related to Work, Education and Health Monitoring. Expected functions/departments in this building include: Wellness, training, education (with wifi access), conference room & public health. Anticipated completion is by 2026.
 - O Phase 2: A larger 64,000 sf Primary, Acute and Long Term Care Facility (PALTC) will be built adjacent to the WERC building. The PALTC will also provide some services directly related to Work, Education and Health Monitoring. Note that while PMC plans to complete the PALTC in 2026, we cannot commit to a specific date for this portion of the project until final funding stack is secured.
- The comprehensive NEPA Environmental Study for the site was completed by RESPEC and will be available for public review and comments soon.
- Updates: Project updates are available on the PMC website under the "New Facility & Planning" tab: https://www.pmcak.org/new-facility.html.

<u>Community Engagement:</u> Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- August 3: KFSK Radio PMC Live
- August 7: PMC reports out and provides input at Borough Assembly Meeting
- July 29: The 9th annual PMC Foundation Pedal/Paddle Battle
- July-August: Home Health community cafes on July 20, 26 and August 3, 9.
- August 21: PMC will provide input at Borough Assembly Meeting.
- September 4 (Labor Day): Registration is now open for the Rainforest Run 10K and half-marathon.

<u>Workforce Wellness:</u> Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.



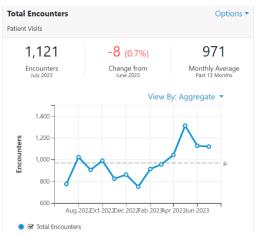
- Congratulations to Don Bieber, who retired from PMC after 16 years.
- CEO "office hours" will be scheduled as an open-door opportunity for ALL staff. This will be a reinvention of the previous "Coffee with Phil" concept and an opportunity to have a rotation of
 - managers, medical, subject matter experts and board members with the CEO available to staff. Specific day(s)/time(s) to follow which allows more access to leadership and the board.
- Using activities and the environment is such an excellent way to promote mental and physical well-being, and I want to congratulate PMC physical therapist Andrew Simmons for completing his swim across Fredrick Sound. He is one of only 2 people ever to do so. Read or listen to the <u>KFSK story</u>.

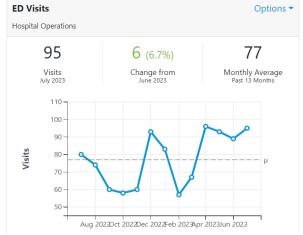


Patient-Centered Care and Wellness: Goal: To

provide high-quality, patient-centered care and promote wellness for all patients.

- ER volumes were high this past month. This increases the inpatient utilization as well (graph below).
- Primary care total patient encounters are increasing over the past year (graph below).





- PMC will be implementing DiningRD to enhance menu and nutrition planning for long term care residents. PMC dietary staff will use this software-driven food and nutrition program to help monitor and improve dining and nutrition services for long term care residents.
- PMC received acknowledgment of a HRSA grant award for Rural Communities Opioid Response program which will be a part of the Behavioral Health department. This is a one year \$300k grant.
- Petersburg Medical Center has two exciting new programs to help people improve strength, improve balance and decrease fall risk: Bingocize and Tai Ji Quan: Moving for Better Balance. Classes start the week of September 11, with registration available at the first class. For more information, call 772 -5580. Class times are as follows:
 - o Monday/Wednesday: 10:00-11:00 am, Bingocize
 - o Tuesday/Wednesday: 10:00-11:00 am, Tai Ji Quan



Submitted by: Phil Hofstetter, CEO