



Petersburg Medical Center

Health Information Management (HIM)/Medical Records Report August 2023

Workforce Wellness

We have been fortunate enough to be fully staffed again. Michael Burnett joined our team and has been doing a great job and is also a great asset to our HIM staff. Michael is interested in learning all he can and has enrolled in a coding certificate class at UAS for this fall. We just celebrated Belinda's 18 year work anniversary.

Community Engagement

HIM department continues to have our in-person meetings in the conference room. We have not met together as much as anticipated in the past few months because of summer – a time when people take time off for vacation or to enjoy the weather.

Patient Centered Care

I am currently working on getting the Release of Information (ROI) for our patients totally “form fillable.” The current form that PMC has on our website requires the patient to print, sign and then return it to PMC. Some of our patients do not have the ability to print, scan, or fax the ROI back to PMC. My goal is to have the patient be able to fill out the form digitally, sign the form electronically and then submit it to PMC.

Facility

HIM is looking forward to having allocated space in the new facility. While we are a remote department, there is one team member who would prefer to work on site. Having a dedicated HIM space would also make it much easier to come together as a group without needing to reserve conference room space as is currently done.

Financial Wellness

It has recently come to our (HIM) attention that not all encounters fall to our queues for coding. Now that we are aware of this, we continuously monitor a report for discharged not final billed (DNFB). This is a Cerner issue, and I know that IT has been notified. Coding clinic medications is still a challenge for the coders.

Submitted by: Kim Randrup, RHIT
