



Environmental Services Board report September 2025

Workforce Wellness

The EVS team has seen growth this year with the addition of a few new employees, including one who has joined the afternoon shift. This has helped balance workloads across shifts and improved coverage in key areas. While we did experience challenges earlier in the year with staffing shortages—an issue that has historically impacted EVS—it now appears that we are moving into a more stable staffing phase. This has been an encouraging trend for team morale, retention, and the ability to consistently meet our goals.

Community Engagement

The EVS department continues to play a visible and meaningful role in community engagement. Our team frequently interacts with staff across departments, reinforcing collaboration and supporting shared hospital goals. We also represent PMC in community-facing ways—such as preparing facilities for public events, ensuring common spaces are welcoming to visitors, and maintaining a safe and clean environment for patients' families. These efforts demonstrate our commitment to being an integral part of both the hospital's operations and the Petersburg community.

Patient Centered Care

Patient-centered care remains at the core of the EVS mission. Our work directly impacts the health, safety, and comfort of patients who reside in the hospital, particularly in long-term care. The team takes pride in creating clean, safe, and welcoming environments that support recovery, protect vulnerable populations from infection, and contribute to overall quality of care. By maintaining close communication with clinical staff, we ensure that cleaning workflows are aligned with patient care needs and minimize disruption to daily routines.

Facility

The opening of the new WERC building has provided much-needed storage space for EVS supplies, improving organization and workflow. However, it also represents an additional facility that now falls under EVS responsibility. This has added to our daily workload and requires ongoing planning to balance resources effectively. Despite this, the team has adapted well and is maintaining high standards across all hospital buildings.

Financial Wellness

The EVS department is on track with its budget and no major unplanned expenses are expected at this time. Budget planning included the onboarding of additional staff, and these positions have been successfully integrated into operations. We continue to seek ways to improve efficiency, conserve resources, and stretch supplies without compromising quality. Currently, no additional financial support is requested.

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