



PMC Executive Summary March 2026

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Summary:

The State of Alaska recently conducted the public hearing for the Certificate of Need (CoN) application for the WERC and MRI project, representing the final regulatory step toward bringing local MRI services online. The level of public participation was remarkable and deeply meaningful.

Many who provided testimony shared firsthand accounts of the significant financial, logistical, and personal burdens associated with traveling for MRI services, including transportation, lodging, and extended time away from home. These perspectives underscored the real impact this service will have on our community.

I had the opportunity to present at the beginning of the hearing. We extend sincere appreciation to our staff and to the many community members who took the time to testify and submit written comments. In total, 29 individuals provided live testimony and more than 100 letters of support were received.

The public comment period closed on February 9, and we now await the State's determination.

Legislative Fly-In: *verbal report*

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- **February 3:** PMC proudly recognizes the women physicians who care for our community in observance of National Women Physicians Day: Dr. Selina Burt, Dr. Courtney Hess, and Dr. Alice Hulebak. Today is an opportunity to thank them for their dedication to patient care, clinical excellence, and commitment to serving. We are grateful for the knowledge, professionalism, and heart they bring to PMC and are proud to



recognize their contributions on this special day. Thank you, Dr. Burt, Dr. Hess, and Dr. Hulebak, for all that you do.

- **February 11:** Employee Longevity Appreciation Luncheon



- **February 13:** New Hire Orientation with CEO



- **February 20:** Manager Meeting
- **February:** PMC proudly recognizes Facilities Management Appreciation Month by honoring our Facilities team for the essential role they play in keeping PMC safe, fully operational, and ready to serve our community 24/7. From maintaining critical infrastructure—such as power, heating, ventilation, and medical gas systems—to supporting infection prevention, life-safety compliance, and emergency preparedness, their work is foundational to everything we do. We extend our sincere appreciation to Skip Hallingstad and Wolf Brooks for their dedication and commitment to excellence.



- **February 2nd-6th:** During Pride in Food Service Week, PMC would like to extend our sincere thanks to our incredible Dietary and Food Services team. Your dedication, creativity, and attention to detail ensure that our patients, residents, and Cedar Social Club participants receive nutritious, comforting, and high-quality meals. Residents and patients receive these meals and snacks 364 days a year! Beyond daily meal service, the department supported our entire organization and community with Yulebukking in December, offers a great selection of food for staff purchase, and purchases the break room snacks provided to employees in both buildings. Food is more than nourishment -- it is care, connection, and comfort.



- **Ongoing:** Employee Meals
- **Ongoing:** Employee Recognition and Rewards

Community Engagement: Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- **February 2:** Submitted written report and attended/reported out at Borough Noon Assembly Meeting.
- **February 4:** Presented during public hearing for Certificate of Need.
- **February 3 & 10:** AHA Committee Meeting-Board Member
- **February 10:** Home Health and Wellness join to offer free blood pressure screenings at Hammer and Wikan grocery store in recognition of healthy heart month.



- **February 16-20:** Legislative Fly In, Juneau, AK.
- **February 19:** Health E Connect Board Meeting- Board Member
- **February 17-19, February 24-26, and March 3-5:** PMC offers discounted blood draws for the Health Fair. to



HEALTH FAIR BLOOD DRAWS

Week 1: Feb 17-19

Week 2: Feb 24-26

Week 3: March 3-5

Schedule at www.pmcak.org

For assistance scheduling:

✉ healthfair@pmcak.org

☎ 907-772-5552

Community Health Fair

"THRIVING at Every Age & Stage"

Saturday, March 14th

Full Schedule:

pmcak.org/health-fair

- **February 25:** KFSK Live
- **February 25:** Hospital Board Meeting open to the public, and broadcast live on KFSK
- **Ongoing:** Kinder Skog Program



- **Ongoing:** Bingocize and Tai Chi Programs
- **Ongoing:** UAA nursing program, we currently have two employees enrolled in this course.
- **March 14th:** HEALTH FAIR: Booths in the Community Gym 10:00-1:00 Health & Wellness Services, Public Assistance Programs, Behavioral Health Services & Resources, Outdoor Recreation Info, Blood Pressure Screenings, Fall Prevention Information, Kids' Activities, Massage, Dental, Fitness Opportunities, and more! Door prizes every 30 min! Fitness Class Demonstrations in the Parks and Rec Fitness Court, and Presentations in the Parks and Recreation Activity Room.
- **March 15th:** XTRA Tough 5K Fun Run/Walk Registration 1:30 / Start 2:00 SANDY BEACH Join guest speaker [Peter Kline](#), founder of [Marathons with Meaning](#) during Petersburg's first ever Xtra Tough 5K Fun Run/Walk.

Patient Centered Care: *Goal: To provide high-quality, patient-centered care, and promote wellness for patients.*

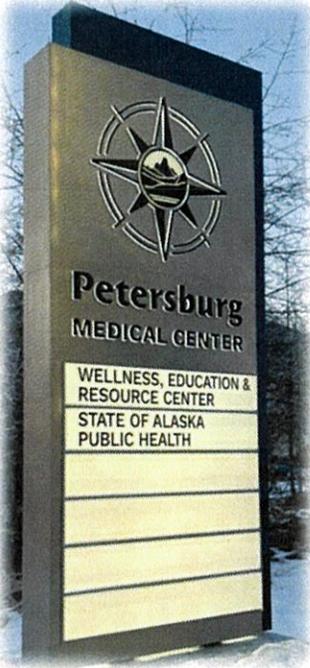
- **February 11:** Medstaff Meeting
- **February 20:** Environment of Care Rounds: focus on laundry department
- **February 18:** Quality Meetings (LTC Quality and Infection Prevention)
- **Joy Janssen Clinic** Access to Primary Care: We are currently staffed with 3 Physicians and 3 mid-level practitioners.
 - We are actively looking for a provider to fill the 4th position available.
 - As of 2/18/26, the average time to the next available appointment is approximately 9 days, and the average time to the third next available appointment is approximately 9 days across all providers.
 - We have locum providers set to assist through remaining winter months.

- Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM. Same day appointments for urgent or acute care are readily available.
 - Flu shots available at clinic, call for appointment.
- **Audiology:** Phil Hofstetter continues to see patients in the Specialty Clinic. Call 772-5792 to schedule.
 - **Psychiatry:** services are ongoing via telehealth with Dr. Sonkiss by referral. Dr. Sonkiss was on site this week seeing patients in-person and offering a presentation to providers.
 - **Integrative Medicine:** Integrated Medicine with Dr. Hyer is offered via telehealth, email Dr. Hyer directly at jhyer@pmc-health.org to schedule.
 - **Optometry Clinic:** Dr. Kamey Kapp, Optometrist with Last Frontier Eye Care, regularly visiting Petersburg in the Specialty Clinic. Please call 907-434-1554 to schedule appointments. Dr. Kapp saw approximately 100 people when she was here this last month.
 - **Dr. Harrison:** Seeing endocrinology patients here in Petersburg while doing a locum rotation.
 - **Scopes Clinic:** Dr. Taggart and CRNA Jenilyn Lo were in Petersburg Feb 5-6 seeing referred patients. Our goal is to establish this as a regular rotational service, reducing the need for community members to travel or arrange lodging for this procedure. Their next scheduled date will be in April.



- **Dermatology:** Cameron French will be returning in the Spring for dermatology appointments
- **Orthopedic Clinic:** Discussions taking place to explore options for bringing ortho clinic specialty to Petersburg.

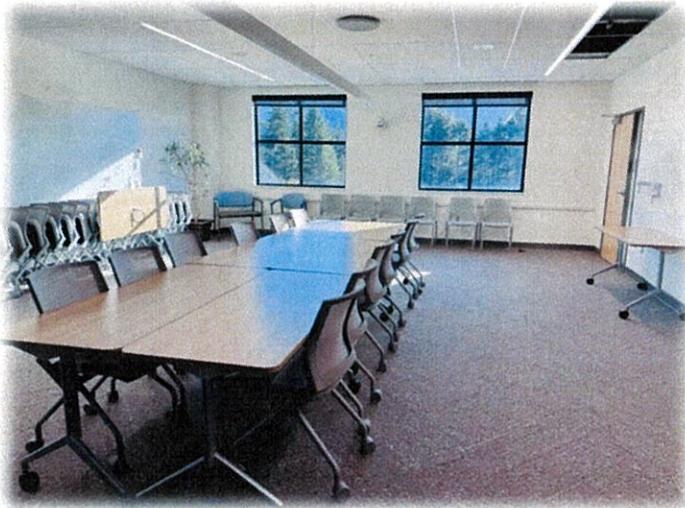
- **New Facility:** *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while considering the needs and priorities of the local community.*



- Monument sign has been installed with lighting.
- WERC open house will be scheduled once MRI services are fully operational. Although areas such as Public Health are complete, we believe it is important for all components of the WERC — including conference rooms and the computer lab, currently undergoing final technology setup and reservation planning — to be fully ready before hosting the event. This deliberate approach ensures high-quality, fully functioning services for our community at launch.

Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital. FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand*

- Accounts Receivables (AR) Update: This number was at 96 in March, down to 88 at the end of April, down to 78 mid-June, 76 for July, at 80 as of August 27th, at 76 as of September 15th, numbers at 68 as of October 21st, 62 as of November 24th, 58 as of 12/23/2025, and are currently at 54 as of January 9th, 2026 and have maintained at 54. These numbers represent a steady and significant decrease in AR days reaching lowest numbers ever in PMC records.
- Our auditor with DZA gave a full report of our finances at our last board meeting showing we are in good order with some suggestions on how to strengthen areas with policies that have since been drafted.



Submitted by: Phil Hofstetter, CEO
