



Home Health Report January 2026

Workforce Wellness

Home Health is excited to welcome Kayleigh Lenhard, RN, who joined our team this month. While new to Home Health, Kayleigh is a born and raised Petersburg resident and is eager to expand her expertise in home-based care. We also welcomed Aly Perez as our new receptionist, whose positive energy has already enhanced the office environment. Looking ahead, we plan to hire additional staff for the Cedar Social Club within the next six months, including a CNA and an activities coordinator. Despite many changes over the past year, Home Health continues to grow as a strong, community-focused department.

Community Engagement

We continue to promote the Cedar Social Club through multiple channels, including local newspaper ads, digital displays in clinic and business office, social media, and word of mouth. Recently, I participated in an interview with KFSK to inform the community about our move from the PIA building to main campus of PMC. Although we have new participants enrolled during recent months, we continue to serve an average of 3 participants per day, as some individuals have relocated. We anticipate that the upcoming Health Fair and Project Connect will help attract additional participants and strengthen community engagement.

Home Health will partner with Community Wellness in February to host a Blood Pressure Check Station during one of the Senior Discount Tuesdays at Hammer & Wikan Grocery Store. This event will provide an opportunity for face-to-face conversations about elderly services available in Petersburg and allow us to share brochures for Home Health and the Cedar Social Club.

Patient Centered Care

The changes in staffing over the past year have highlighted the importance of a strong orientation process. Steph has been working with our newly adopted Microsoft Teams platform to create orientation channels for each Home Health role. These channels include easy-to-follow checklists and direct links to policies and resources, ensuring information is accessible for both new and existing employees.

Following a recent Root Cause Analysis (RCA) involving a shared acute care/Home Health patient, we have implemented several measures to improve communication and patient care. These include:

- Participation in nursing huddles to stay informed about current and future patients.
- Increased involvement in discharge planning visits.
- Collaboration with IT to develop an ad hoc form that will send written reports to Home Health's Message Center in Cerner. This rollout will be led by Traci in coordination with the nursing department.
- A new communication policy aligning physician communication with their workflow for greater efficiency.

Facility

Our move from the PIA building to PMC main campus is now complete. While we are still resolving minor IT issues, the transition has been overwhelmingly positive. The new workspace provides a fresh start for our team and fosters collaboration with other departments, strengthening our presence and integration within the organization.

Financial Wellness

The Home Health Census has been steadily decreasing over the past quarter. Average census is 23, with current census at 16. To address this, we will be reaching out at Med Staff to identify any Medicaid patients that could benefit from Home Health services. Medicaid does not require the homebound criteria that other insurers mandate, which may help increase admissions and further help the community in bettering their health.

Submitted by: Ruby Shumway, RN Home Health and Community Based Services Manager
