



PMC CEO Borough Assembly Report September 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- August: Coworkers recognized Max Craske for his collaborative efforts working with his team. He was presented with gift award.
- August 13: Medstaff meeting
- August 15: Manager Meeting
- August 21 : Office Hours/Coffee with Phil
- August 22: Environmental Care Rounds focusing on clinic department.



Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- August 4: Submitted report for Borough Noon Assembly Meeting.

- August 14: Fleet of 9 new kayaks arrived. The Elks, WAVE, and PMC provided funding for kayaks. Alaska Marine Lines donated shipping for 7 kayaks, Tongass Adventures lent storage space, and 58 degrees North in Kodiak coordinated purchase and delivery. Thank you all!
- August 18: Tour and interview with Petersburg Pilot
- August 20: WERC building tour with SEAPA Board. Representatives from Ketchikan and Wrangell were present. Jared Kosin, President and CEO at AHHA, also on site.
- August 28: KFSK Live
- August 28: Hospital Board Meeting open to the public
- August: ORCA camps launch featuring Basketball POD, Wiffleball Wednesdays, Flyfishing, and Wild Trails. Enrollment open for Fall programs.
- Ongoing: Bingocize and Tai Ji Quan, part of fall prevention program
- Upcoming: September 1st- Rainforest Run! Run, Walk or Bike out Frederick Pt. Road and back.



SUMMER CAMPS
August ORCA Camps

Basketball POD | Wiffle Ball WEDNESDAYS | Fly Fishing | Wild Trails

PMC Youth Programs

ORCA Camps have no questions asked scholarship provided by WAVE and PHEB, meaning camps can be totally FREE!!!

currently enrolled families can email kholmund@pmc-health.org to request additional days/camps or log into your CampMinder account to add them



FALL 2025 PMC Youth Programs
KINDER SKOG - WHITTLE&FLY - STRINGS&THINGS - MIT

ENROLLMENT OPEN!

email: kholmund@pmc-health.org or phone: 907-531-5913
<https://www.pmcak.org/youth-programs.html> @KINDERSKOG AND @ORCA_CAMPS



10k & Half-Marathon
Labor Day - September 1, 2025

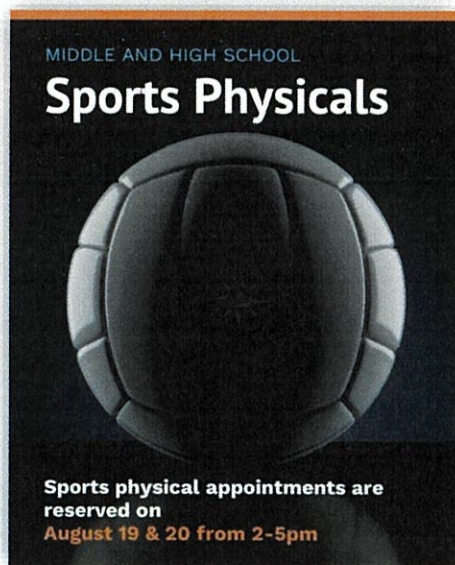
Rainforest Run

PETERSBURG, AK

Walkers start at 8 am ⚙ Runners start at 9 am ⚙ \$20 Registration Fee

Patient Centered Care: Goal: To provide high-quality, patient-centered care, and promote wellness for patients.

- Currently we are advertising for an additional physician to join our team.
- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians. We are actively looking for a provider to fill Dr. Morgan's position as he is leaving Petersburg later this fall. We are also staffed with 2 mid-level practitioners.
- Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM.
 - Same day appointments for urgent or acute care are readily available.
 - Next available appointment with primary care provider averages 13 business day wait time
 - Third available appointment with primary care currently averages 19 business days. -This is largely attributed to provider PTO during the summer months and full schedules upon their return as they work to accommodate patient demand.



- Psychiatry services are ongoing via telehealth.
- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic.
- Optometry Clinic: Dr. Kamey Kapp was here August 4th-12th in Specialty Clinic.
- Dermatology: Dr. Cameron French returning mid- September and seeing patients in the Joy Janssen Clinic.

Inpatient Days

Options ▾

Hospital Operations

75.00

Days
July 2025

-48.00 (39.0%)

Change from
June 2025

102.32

Monthly Average
Custom By Month

View By: Aggregate ▾



☒ Inpatient Days

ED Visits

Options ▾

Hospital Operations

107

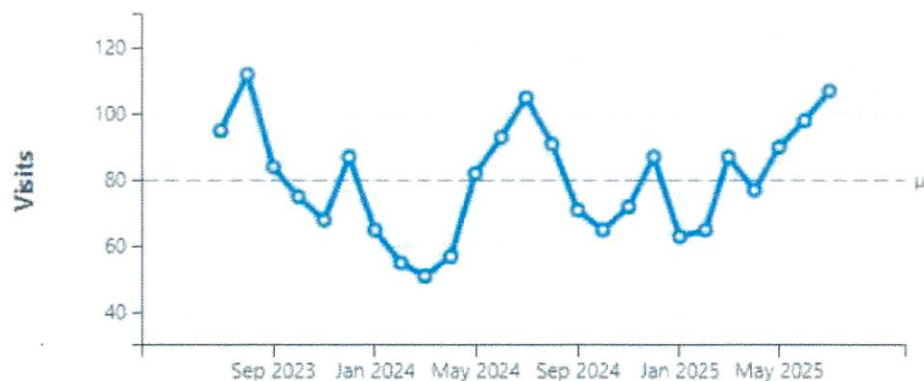
Visits
July 2025

9 (9.2%)

Change from
June 2025

80

Monthly Average
Past 25 Months



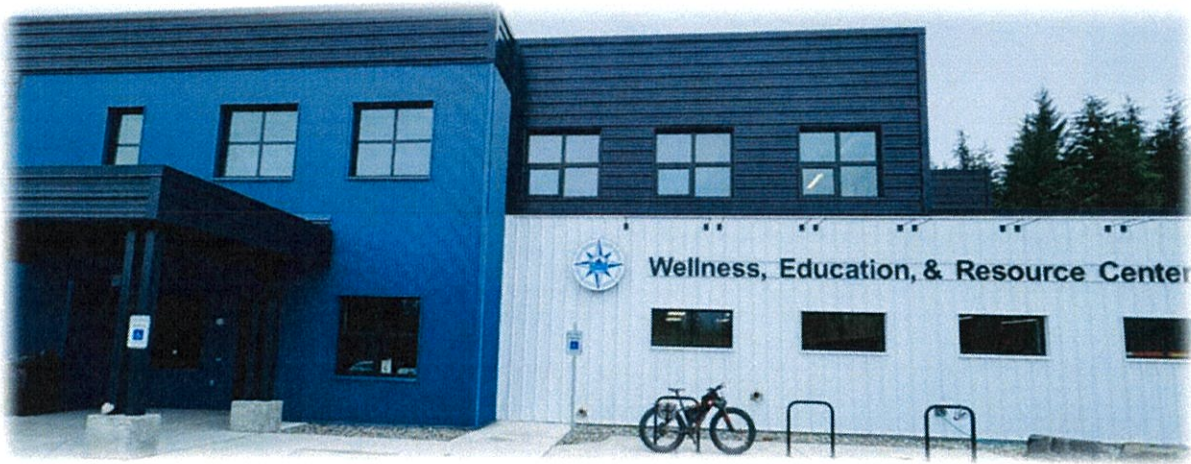
☒ ED Visits

☐ Benchmark (Critical Access Clients)



New Facility: *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.*

- Arcadis submitted a report with a detailed update on the new facility.
- Base sitework nearing completion.
- Landscape work for WERC building in process and ongoing with noticeable changes daily.
- Furniture, fixtures, and equipment are being installed with many office spaces fully assembled and operational.
- MRI is installed and continues to configure.
- We continue to be on track and on budget for the WERC building.
- Departments, such as Finance, Wellness, Admin, IT, Materials Management, and HIM are in the process of moving to WERC building.
- Public Health has moved completely to WERC building and is operational.
- Updates: Project updates are available on the PMC website under the "New Facility & Planning" tab.
- Official opening date is still pending as we await the arrival of key elements, however we are still expecting early/late Fall.
- CON has been completed and submitted. The state provided feedback requesting certain costs and projections be itemized. Work is underway to prepare and submit requested information.



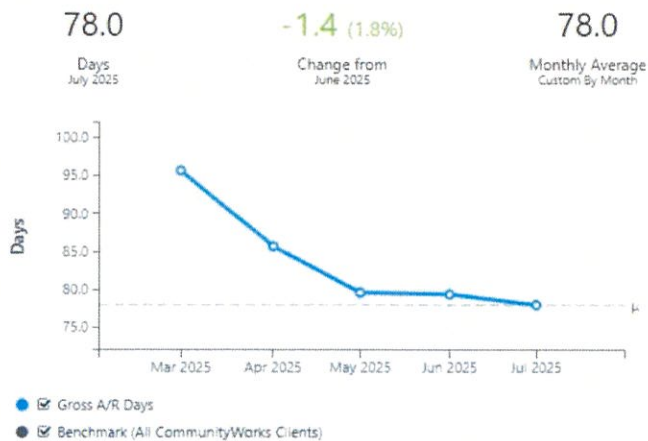
Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital.*
FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- Accounts Receivables (AR) Update: This number was at 96 in March, down to 88 at the end of April, down to 78 mid-June, 76 for July, and currently at 80 as of August 27th.

Gross A/R Days

Revenue Cycle - Millennium

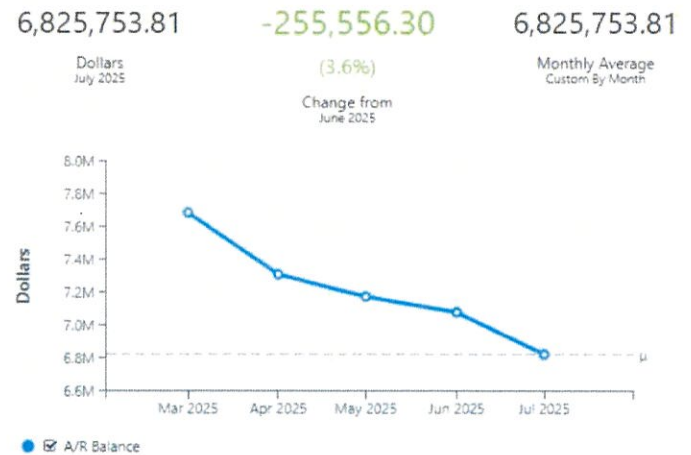
Options ▾



A/R Balance

Revenue Cycle - Millennium

Options ▾



- Financially, the organization is performing well, with revenue exceeding the previous year. There are some changes in financial reports as pertains to new building and depreciation.
- State of Alaska opened RFI to solicit proposals under the Rural Health Transformation Program.

Submitted by: Phil Hofstetter, CEO