

# **Petersburg Medical Center**

Long Term Care Report - July 2024

## Workforce Wellness

<u>Nursing:</u> 0800 – 1700 Mon-Fri: 1 LTC DON 0600 – 1830: 1 staff nurse 1800 – 0630: 1 staff nurse 0600 – 1830: 2 CNA 1800 – 0630: 2 CNA 0800 – 1700: 1 CNA (M-Th)

<u>Activities Current Schedule:</u> Activities Coordinator: Monday-Friday (0800 – 1700) Activities Aid: Monday – Friday (0700-1500) and Saturday - Wednesday (1200 – 2000)

Managers will cover during the shift and assist as needed to make sure that staff are getting time away from the floor to recharge. Floor shifts are usually 12.5 hours - staff who are working typically do not leave the facility. We encourage participating in the wellness opportunities that are available through the organization.

#### **Community Engagement**

LTC welcomes visitors and families. Volunteers have been coming in to play music, bingo, sing to and with residents, read to residents, etc. Staff work with residents to get them out into the community as often as they would like. Some residents have been enjoying Bingocize, participating in sporting events, celebration of life gatherings, church of choice, etc. Residents were able to go downtown to enjoy the fourth of July festivities. Small groups of residents have been participating in radio show with KFSK.

## Patient Centered Care

PMC LTC had Survey with federal oversight March 4<sup>th</sup>-8<sup>th</sup>. We received 5 tags on the survey.

Free from Unnecessary Psychotropic Meds/PRN Use F758 CFR(s): 483.45(c)(3)(e)(1)-(5).

Food in Form to Meet Individual Needs F805 CFR(s): 483.60(d)(3).

Payroll Based Journal F851 CFR(s): 483.70(q)(1)-(5).

Infection Prevention & Control F880 CFR(s): 483.80(a)(1)(2)(4)(e)(f)

7 AAC 10.900(b) Background Check N100

The survey went well, and PMC LTC was put back into substantial compliance for the Health side of the survey effective 4/25/24 after the Health Revisit.

The departments that touch LTC are all fantastic. Rehab, dietary, lab, physicians, etc. go above and beyond for the residents to make sure that they are happy, healthy, and cared for. Each resident has a specific plan in these areas. PMC truly delivers resident centered care. On Monday, Wednesday, and Friday we have a multidisciplinary meeting to discuss each resident and their needs/concerns/changes at that time. Staff know the residents and are advocates for their care. It is not a one size fits all system in LTC.

Petersburg Medical Center Nursing home has a 4-Star rating on Nursing Home Compare. Health inspection = 5/5 stars, Staffing = 1/5 stars, and Quality measures = 4/5 stars. Reporting issues with Staffing Data Submission and Payroll Based Journal (PBJ). PBJ was an area that we were cited on in our most recent survey.

### **Facility**

When a need arises in LTC with residents we need to fix the problem and or purchase the appropriate equipment. For example, we cannot have a resident in a wheelchair if they exceed the weight limit. We then need to make sure that we have the appropriate equipment to care for our residents.

We have been working with Materials to come up with items that we will need in the near future that we can also move into a new facility.

An issue that continues to come up with equipment is insurance coverage. It has become increasingly difficult to get custom Durable Medical Equipment (DME) for residents in LTC. Medicare/Medicaid will not pay for DME (custom wheelchairs) if the person resides in a nursing home. Regulation wise, we are required to provide appropriate and safe equipment for residents to safely get in and out of bed and spend time out of bed.

Due to the age of the building, there are no oxygen connections in the three rooms in the older part of LTC (212, 215, 216). If residents require oxygen in those rooms a concentrator is used. We were unable to move a resident into one of the larger single rooms due to there not being oxygen connections in those rooms.

#### **Financial Wellness**

As of today, the LTC census is twelve residents. 11/12 residents have Medicaid. The average Medicaid wait time is 6 months. The nursing department currently has 4 CNA travelers and 6 RN travelers. 2 FTE staff out on FMLA. When staff call out sick for a shift, managers look at the census and current staffing then deciding if the shift should be filled. During high census times, this leads to an increase in overtime hours.