



Petersburg Medical Center

CEO Board Report October 2023

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, Quality

Highlights:

- PMC received official approval from the State Governors Office of the \$20M Department of Treasury Award that will fund the WERC building. This building is the first phase of the replacement hospital buildings. PMC still needs an estimated \$37M for the core and shell of the main hospital building for phase 2 funding and \$31M for phase 3 to complete the funding stack interior fit-out, direct and soft costs for “turn key” facility.
- PMC’s Long Term Care was awarded a Gold Pan award for Excellence in Nursing Home care during the recent Alaska Hospital and Healthcare Association conference. Jennifer Bryner and Phil Hofstetter accepted the award on behalf of the PMC team (right).
- Welcome new board member Mika Hasbrouck. This will be Mika’s first term on the hospital board. Board president Jerod Cook and board secretary Marlene Cushing were re-elected.
- PMC is working on implementing the HRSA grant award for Rural Communities Opioid Response program which will be a part of the Behavioral Health department. This is a one year \$300k grant. Additionally, PMC has growing concerns regarding the rising instances of fentanyl use and potential abuse in our community. We held a preliminary meeting on September 28 with EMS, PHN and law enforcement to gain a clearer understanding of the situation at the community level.
- PMC participated in a table top LTC evacuation drill on 10/17/2023 as part of the request from the LTC resident council following the smoke impact to LTC during fire at the Catholic Church earlier this summer.
- PMC participated in the statewide earthquake drill called the Great Alaskan Shakeout on October 19. As part of the drill, PMC staff practiced the “Drop, Cover, and Hold” part of earthquake procedures as well as running through our communication plan.



Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.

FY23 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- FY23 Audit is currently in process and the audit firm expects to complete this process in October.
- FY24 capital budget continues to be reviewed and will have a more concise list for approval.
- PMC received information that the State denied the specific Exceptional Relief Request; however, they have allowed PMC to rebase with increased allowable costs for FY24 data.
- Financial performance is improving very slowly and will be reported out accordingly.

New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

- The final repair to the considerable water damage with mold on the floor and walls in the PMC long term care solarium are almost complete. This area should reopen by the time of the board meeting.
- 35% of the design on the Wellness, education, resource center (WERC) as part of the new facility is submitted for approval. Final design should be expected by the Architects & Engineers at the end of the month to put forward to the steering committee for approval.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab: <https://www.pmcak.org/new-facility.html>.



Workforce Wellness: Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

- The annual department managers retreat is scheduled for October 25. This day-long retreat focuses on revisiting the strategic plan and brainstorming sessions.



- The first CEO Office Hours open door availability to staff was held on 10/19/2023. This will be dedicated hours for open door to all staff on a monthly basis.
- Medical and nursing staff went to critical care training in Anchorage for a higher level certification (left).

Community Engagement: Goal: To strengthen the hospital’s relationship with the local community and promote health and wellness within the community.

- [PMC third quarter newsletter](#)
- October 5: PMC reports out at Borough Assembly Meeting
- October 9: KFSK Radio PMC Live
- October 19: PMC reports out at PIA Council Meeting.
- Townhall meeting open house is anticipated to be in November to discuss the design of the WERC building and latest developments with the facility.

Patient-Centered Care and Wellness: Goal: To provide high-quality, patient-centered care and promote wellness for all patients.

- We are thrilled to share that the inaugural colonoscopy clinic, a collaboration between PMC and the SEARHC scope team, took place in the last week of September. This highly sought-after service was at capacity, and preparations for the next clinic are underway. Additionally, the PMC and SEARHC scope team is offering endoscopy services, with another clinic on the horizon.
- In October, Specialty Clinic introduces dermatology services, encompassing skin checks, removals of moles, lipomas and skin cancer; treatment of chronic skin conditions like psoriasis, acne and dermatitis; and cosmetic Botox procedures.
- On October 11, Dr. Erik Woelber, orthopedic specialist from Juneau Bone and Joint, visited PMC to assess specialty clinic and potentially providing the service to Petersburg.
- We are finalizing our contract with psychiatry to launch our telepsych opioid overdose HRSA grant program.
- Transitional care, case coordination, complex case management and home monitoring are just a few examples of projects occurring in Primary Care.
- Home Health has continued the staffing assistance for the nursing contract at the school and Behavioral health has also continued with school mental health contract.



Submitted by: Phil Hofstetter, CEO
