



Petersburg Medical Center

Quality Report October 2023

Workforce Wellness

The interim Quality Director oversees shared initiatives led by department heads and Home Health Quality.

Community Engagement

Evidence-Based Fall Prevention Program Updates:

- Tai Ji Quan: Moving for Better Balance: The first class started on 9/12 with 21 participants. The remote class delivered on-line currently has seven participants. Technical assistance is provided for participants to take advantage of this free program from the comfort of their home. Those interested in participating can still join the remote sessions through this week at which time both classes will be closed until another one is initiated.
- Bingo-cize: The first class started on 9/25 at Parks and Recreation and has had both community members and long-term care residents participating.

PMC employee Laura Holder, RN continues to provide nursing services to PCSD. There has recently been an increase in her time spent at the district, demonstrating the vital need for these services. This is an important community role and one that bridges healthcare and education.

Patient Centered Care

The September Quality Committee meeting focused on LTC and CAH. These meetings continue to provide a stage for discovering areas to improve and document the great work PMC is doing. A list of 'action items' is maintained and updated with each meeting to ensure progress is made in resolving already identified issues. These 'action items' are issues, concerns, or processes that have been identified by the committee that provide an opportunity to improve a service, process, or patient outcome.

The approved PMC strategic plan for 2024-2028 provides a unified direction for all departments. A template has been developed to assist in connecting departmental efforts with plan objectives. The linking of identified key performance indicators will allow for the tracking of progress towards one-, three-, and five-year goals. Quality staff and managers will be working towards the identification and use of KPIs aligned with the strategic plan under the direction of the interim Quality Director and the Quality Committee.

Facility

PMC Long Term Care was awarded the Excellence in Quality Award from Mountain Pacific. This achievement clearly demonstrates the high standards to which LTC leadership and staff hold themselves. Their dedication and diligence in improving the lives of long term care residents is remarkable.

Financial Wellness

Policies and procedures have been developed for the Senior In-Home services program and for utilization of the recently awarded grant of \$50K. They aim to define the scope of services and provide a framework for administering and monitoring these services. The goal of these programs is to enhance the quality of life for seniors while promoting their independence and well-being.

Submitted by: Stephanie Romine, RN
