



PMC Executive Summary July 2026

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Summary: PMC continues to make substantial progress across multiple strategic initiatives that will improve access, quality, safety, and patient experience throughout our organization.

The MRI project has reached a major milestone. Staff training and equipment validation are well underway, and multiple volunteer MRI subjects have successfully completed testing scans. Image quality has been excellent, studies are being successfully transmitted and interpreted by our radiology partners, and all indications suggest the system is performing as expected. By the time of the Board meeting, we anticipate having completed our first patient MRI examinations, marking a historic advancement in local healthcare services and significantly reducing the need for Petersburg residents to travel for advanced diagnostic imaging. Now that the MRI is online we are scheduling the Community Open House for July 14 3-6 pm!!

Medication safety initiatives continue to advance with implementation of the new Pyxis automated medication dispensing system. Installation is underway in both the Emergency Department and Pharmacy. This project represents a significant investment in patient safety and medication management by improving medication security, inventory control, regulatory compliance, and reducing the risk of medication errors through enhanced tracking and automation.

The Laboratory Department is also preparing for installation of a new chemistry analyzer. This equipment will replace aging technology and significantly expand our local testing capabilities. Once operational, the analyzer will allow PMC to perform additional diagnostic testing in-house, reducing reliance on send-out laboratories, improving turnaround times, and enhancing access to care for our patients.

Primary Care continues to evolve as we prepare for the launch of our Direct Primary Care (DPC) program. We anticipate this service will be operational by the time of the Board meeting. The DPC model will provide community members with an additional option for accessing primary care services while supporting continuity of care, improved access, and innovative approaches to healthcare delivery in our rural setting. We are excited to bring this new service option to Petersburg.

Our Rehabilitation Department is nearing completion of the second therapy gym expansion project. This additional treatment space will improve patient privacy, increase scheduling flexibility, reduce crowding, and support continued growth in rehabilitation services as demand continues to increase.

Beyond clinical services, we are pleased to report continued improvements to our campus and facilities. Senator Lisa Murkowski's recent visit to PMC provided an excellent opportunity to showcase the progress being made through the WERC building, MRI implementation, workforce development efforts, and future replacement hospital planning. We are grateful for her continued support of rural healthcare in Alaska.

Additionally, landscaping improvements around the campus have now been completed, significantly enhancing the appearance and functionality of the facility grounds. With the Facilities Department now fully staffed, the

team has been able to focus not only on maintaining day-to-day operations but also on advancing long-term projects that improve the patient, visitor, and employee experience.

PMC's youth programs continue to thrive as we launch our summer programming season. Enrollment remains exceptionally strong, with over 120 individual participants filling 235 enrollment slots across programs. This includes 14 children in Forest Kindy, 35 participants in Kinder Skog, and 29 youth enrolled in ORCA Clubs – RunPOD. Summer camps are nearly fully enrolled, and staff have spent the past several weeks completing training and preparations. The programs continue to represent an important investment in youth development, outdoor education, workforce recruitment and retention, and the overall health and wellness of our community.



Overall, it is exciting to see so many strategic initiatives moving from planning into implementation. From MRI services and medication safety improvements to expanded laboratory capabilities, Direct Primary Care, rehabilitation growth, youth programming, and campus improvements, PMC continues to build momentum toward our mission of providing excellent healthcare services and promoting wellness throughout our community.

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- **June 5:** All day CPR class for Youth Programs
- **June 8-12:** Youth Program Training

- **June 8-22:** Pacific Crest Trail Team Step Challenge



Pacific Crest Trail

Your adventure is calling!

Hike the Pacific Crest Trail. Reach the final destination and earn points.

Registration opens: June 1st



Sign in at app.personifyhealth.com and go to **Social > Challenges**, or scan the QR code to open in the app.

Top team wins PMC swag!



- **June:** CEO office hours open to employees
- **Ongoing:** Employee Meals
- **Ongoing:** Employee Recognition and Rewards

Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- **June 1:** Submitted written report for Borough Noon Assembly Meeting.
- **June 25:** PMC Live on KFSK at 12:30
- **June 25:** Hospital Board Meeting open to the public
- **Ongoing:** Kinder Skog Program -Newly added is the opportunity for any community member to sponsor a Skoggy and open the door to camp for a child. If you have any questions or would like more information, please call Katie at 907-531-5913 or email kholmlund@pmc-health.org
- **Ongoing:** Bingocize and Tai Chi Programs- Tai Chi has a Wednesday at noon class for beginners at the WERC building.
- **Ongoing:** CNA training course has started and is ongoing.
- **Ongoing:** PMC is currently in the process of developing a new website designed to enhance usability and improve access to information for our patients and the community we serve.
- **Adult Day-** Cedar Social Club offered to eligible people 60 and older, please call 772-5716 to learn more about this program.

Senior Resource & Planning Hour

Every Wednesday

12:00-1:00pm

Call or email Brandy to join
907-531-5857 | bboggs@pmc-health.org

Weekly open conversation for older adults, caregivers, and families about local resources, support services, Medicaid and planning for future care needs.

Patient Centered Care: *Goal: To provide high-quality, patient-centered care, and promote wellness for patients.*

- **June 17:** Quality Meetings (LTC & Infection Prevention and Control)
- **Joy Janssen Clinic** Access to Primary Care: We are currently staffed with 3 Physicians and 3 mid-level practitioners. Locums staffed as needed.
 - We are actively looking for a provider to fill the 4th position available.
 - As of June 8TH, 2026, average patient access across all present providers reflects a 16-day wait for the next available appointment and 17 days for the third next available, however this is due to two of our regular providers being out on scheduled vacation. We have locums staffed to fill in while they are out, and without the vacation days, the next available average is 10 days, and the average third available is 11 days.
 - Locum coverage through August to cover provider PTO.
 - Same day acute care appointments remain consistently available.
 - Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM. Same day appointments for urgent or acute care are readily available.
- **Audiology:** Phil Hofstetter continues to see patients in the Specialty Clinic. Call 772-5792 to schedule.
- **Psychiatry:** Dr. Sonkiss continues to provider ongoing services via telehealth and has a planned site visit for August.
- **Integrative Medicine:** Integrated Medicine with Dr. Hyer is offered via telehealth, email Dr. Hyer directly at jhyer@pmc-health.org to schedule.

- **Optometry Clinic:** Dr. Kamey Kapp, Optometrist with Last Frontier Eye Care, regularly visiting Petersburg in the Specialty Clinic. She was here this month seeing patients. Please call 907-434-1554 to schedule appointments.
- **Scopes Clinic:** Dr. Taggart and CRNA Jenilyn Lo will have their next clinic June 24th and 25th.
- **Dermatology:** Cameron French routinely visits Petersburg for dermatology, please call the clinic to schedule.
- **Orthopedic Clinic:** Discussions are ongoing to explore options for bringing ortho clinic specialty to Petersburg.
- **Cardiology-** Exploring options for cardiac testing locally, have started discussions regarding workflows.

New Facility: *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while considering the needs and priorities of the local community.*

- The WERC building Open House is scheduled for July 14th, 2026, from 3pm-6pm. At this time the building will be open for the public to tour the space!
- MRI tech acquired and training early June, with first patient scheduled for mid-June. We have successfully scheduled and performed MRIs end of June.

Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital. FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand*

- Accounts Receivables (AR) Update: 60
- Operational and Capital budgets approved this last month at our monthly board meeting.



Submitted by: Phil Hofstetter, CEO
