



Petersburg Medical Center

PMC CEO Assembly Report December 2024

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, Quality

Community Engagement: Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- Oct 24th- Kinderskog celebrated Lights On Afterschool
- Oct 29th- AHHA Health Equity Innovation Summit Meeting in Anchorage.
- New facility tours for the community changed with the winter season to once a month, Online signup at www.pmcak.org.
- Continued community classes Bingocize & Tai Ji Quan as part of the Falls Prevention through Wellness.
- Nov 4th -Attended and reported at Borough Assembly Meeting- Borough / Hospital work session date put forth for Jan 27th, 2025 6pm.
- Nov 5th-Meeting with Rep Himschoot to discuss healthcare infrastructure.
- Nov. 13th- Meet with Afterschool Network rep visiting from Anchorage to see our programs etc. at the Kinderskog Den. Community and families were also encouraged to join.
- Nov. 20th PIA Tribal Council Meeting
- Nov 21st- KFSK PMC Live
- Nov 21st-USCG Admiral scheduled to visit Petersburg Medical Center for recognition of lifesaving efforts of PMC staff during the Coast Guard helicopter crash last year.
- Road naming suggestions from community for the new facility entrance "road" is completed, ending Oct 31st. PMC steering committee will review and make a recommendation to the full board.



Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.

FY23 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- **Accounts Receivables (AR) Update:** Accounts Receivables (AR) continue to hover around 80-83 days. The revenue cycle team works tirelessly to improve this metric with a target of 55 days. We are continuing to advance by bringing this aspect of revenue cycle in-house and have hired our first employee in this role and there are 2 more applicants being reviewed. The goal is to move this function internally.
- As a comparison from the previous year, we are still seeing very strong financials despite going into the fall months. This is typically a lighter period of time for ER and Inpatient visits but our primary care/ outpatient volumes increased.
- We have secured 6 grants, some of which are multi-year totaling \$423,722 for FY25 and \$585,366 in FY26-27. Other grants still pending.
- Annual audit exit briefing was complete; tentative with no findings.
- Cost Report for FY24 also near complete to file.

New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

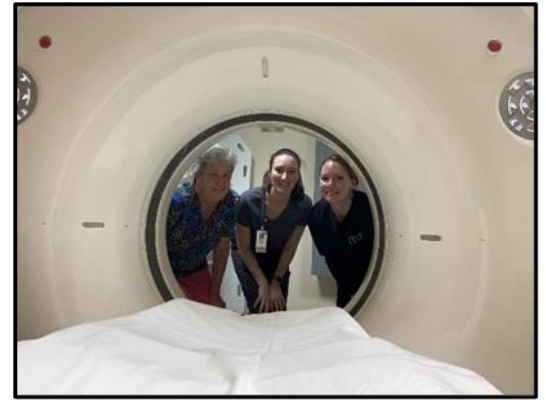
- Arcadis submitted the update on the new facility and we continue to be on track and on budget for the WERC building. Transition planning with the departments that will move will continue monthly until the move date next summer/fall.
- Design completed for MRI contract was signed and Certificate of Need application will be submitted. Foundation to be poured for the MRI addition to be completed.
- Site Preparation: Site preparation is complete for the full 4.9 acres of wetlands permitting. Permitting for the additional area by the northeast corner was submitted for approval which can take 4 months.
- Progress on WERC Building: Interior metal framing is complete, mechanical and electrical rough in complete. The windows were installed.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- Tour of the Sites: As mentioned above guided tours are adjusted to 1x per month, sign up available on PMC website.
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Workforce Wellness: Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

- PMC welcomes Katie Shay, Clinic Reception, Angel Lewis HH CNA & Clerical Asst, and Caity Pearson Clinic CNA.
- Biotel training for seven clinic staff who attended. A representative from Phillips came to Petersburg to do training on the Biotel Cardiac Holter monitors used in the clinic. It was an hour-long lunch work training session on how to register, place, and upload the monitors. New staff were set up with accounts and a new real-time monitor that a patient can wear for up to 30 days was introduced.



- Nov 6th-Provider Luncheon with CEO.
- Nov 5th- Abbey Hardy and Becky Turland conducted another de-escalation training course for staff this month to finish staff-wide required training.
- Nov 15th-Manager's Meeting to address action items from the retreat.
- Nov 19th- Angela B and Mariah Clemens participated in the Tobacco Prevention and Control Training in Anchorage, all PMC staff are taking online training on tobacco and its effects on individual health.
- Nov 20th- Kinderskog staff went to Afterschool Network conference which explores best practices, fosters professional growth, and gives resources to support delivering high-quality programs for both youth and staff.
- CEO Office Hours each month gives an opportunity for all PMC staff to meet with CEO to share ideas.
- Employee engagement internal newsletter this month highlights those of our staff that are Veterans. Thank you for your service; Cindy Newman, Michelle Rumble, Isaias Arevalos, Erik Hulebak, Traci Vinson, Tony Vinson, JP Droska, Malcolm Darden, and Ron Dela Cruz. This month also celebrates national home care and hospice month, national radiology technology week, and national nurse practitioner week.



Isaias, Erik, Tony, Traci, JP, Michelle, Cindy, Ron, Malcolm

Patient-Centered Care and Wellness: Goal: To provide high-quality, patient-centered care and promote wellness for all patients.

- Nov. 22nd -Tele Stroke Team scheduled for a site visit at PMC to discuss services.
- PMC offered courses to the public regarding asset protection and preparing for aging in our community. Plans are to continue this course again in the future.
- Access to care:
 - Specialty clinic for scopes continues to be a challenge to schedule with SEARHC's next visit to PMC. We are now tentatively working on December as the next date to coordinate.
 - Psychiatrist Joshua Sonkiss continues to take referrals and consultations from the providers.
 - Primary care continues to offer well child exams with sport physicals.
 - Flu and Covid booster shots available to schedule through clinic, call 907-772-5769
 - Clinic availability: In summary, the clinic is now fully staffed with 4 physicians and 2 mid-level practitioners. The wait time for regular appointments are working to improve with high demand providers.



Asset Protection Planning & Long-Term Care Medicaid

Planning for long-term care is an understandably difficult subject to tackle, and many people don't know where to start. That's why PMC is providing information on protecting your assets and navigating the complexities of Long Term Care Medicaid.

**FREE INFORMATIONAL SESSIONS
at the Petersburg Public Library**

Tues. 10/29 at 6:00-7:30pm
Sat. 11/2 at 3:00-4:30pm
Thurs. 11/7 at 6:00-7:30pm
Sat. 11/9 at 3:00-4:30pm



Hosted by Petersburg Medical Center
FOR MORE INFO:
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Submitted by: Phil Hofstetter, CEO
