



## PMC Executive Summary April 2026

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**Mission Statement:** Excellence in healthcare services and the promotion of wellness in our community.

**Guiding Values:** Dignity, Integrity, Professionalism, Teamwork, and Quality

**Summary:** I attended the annual American Hospital Association meeting in Washington, D.C. alongside members of the Alaska Hospital & Healthcare Association executive board and CEO. The meeting focused on key federal healthcare issues from the past year and priorities moving forward. Speakers included policymakers such as Sen's Chuck Schumer, Josh Hawley, and Susan Collins, Representatives Greg Landsman, Richard Neal, and Blake Moore, as well as CMS's Mehmet Oz, Chris Klomp, FBI deputy Director Andrew Bailey, and presidential historian Jon Meacham. Key themes included federal health policy discussions around Medicaid (including potential cuts and work requirements), rural health transformation funding, and the growing role of technology and AI in healthcare delivery. There was also significant focus on challenges with commercial insurers—particularly prior authorizations and claim denials—and the need for greater accountability. Notably, healthcare experienced more cyberattacks than any other sector over the past year. Overall, the conference emphasized ongoing efforts to align policy, funding, and operations to better “right-size” healthcare systems nationwide. In addition, we met directly with Alaska’s federal delegation, including Dan Sullivan, Lisa Murkowski, and Nick Begich III. They were generous with their time and engaged in meaningful discussion, particularly around how the Rural Health Transformation Program (RHTP) is being viewed and ultimately allocated to hospitals. These conversations were valuable in reinforcing the importance of ensuring rural providers like PMC are positioned to effectively access and utilize these funds.



**Workforce Wellness:** *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- **April 1:** Provider Lunch/Discussion
- **April 10:** Employee Satisfaction Survey window closes
- **April 10:** Katie Holmlund recognized in Anchorage at the Top Forty Under 40 Gala Event.



- **April 17:** Manager Meeting
- **Ongoing:** Employee Meals
- **Ongoing:** Employee Recognition and Rewards



- **Upcoming:** Employee Forum is on May 5<sup>th</sup> and May 8<sup>th</sup> at 10am, open to Board Members as well.



**Community Engagement:** *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- **April 1:** Met with School Superintendent to discuss future school nursing needs
- **April 4:** The PMC Foundation is proud to be a recipient of the Federal Home Loan Bank of Des Moines Member Impact Fund Award through partnership with First Bank. Community support like this makes a real difference and helps us continue to invest in the future of healthcare in Petersburg. This award assists with continuing education for PMC staff and scholarships for PHS seniors entering the healthcare



field, as well as medivac assistance for community members during stressful emergency travel.

- **April 10:** Training in Wrangell was attended by our nursing and medical staff. This is the second year Petersburg Medical Center has been invited, and we're grateful for the continued collaboration with our regional partners.



- **April 13:** Submitted written report and attended/reported out at Borough Noon Assembly Meeting.
- **April 18:** Beat the Odds Foundation Race Against Cancer
- **April:** Quarterly Newsletter published [PMC Newsletter Archive - PETERSBURG MEDICAL CENTER](#) .
- **April 25:** PMC Youth Programs Summer Camp Info Session
- **April 30:** Hospital Board Meeting open to the public, and broadcast live on KFSK
- **Ongoing:** Kinder Skog Program -Newly added is the opportunity for any community member to sponsor a Skoggy and open the door to camp for a child. If you have any questions or would like more information, please call Katie at 907-531-5913 or email [kholmlund@pmc-health.org](mailto:kholmlund@pmc-health.org)
- **Ongoing:** Bingocize and Tai Chi Programs- Tai Chi will be moving to the WERC building starting May 13<sup>th</sup>.
- **Ongoing:** CNA training course has started and is ongoing.
- **Ongoing:** UAA nursing program, we currently have two employees enrolled in this course, with an upcoming pinning ceremony in early May. We are very proud of their dedication and commitment to completing this program and earning their Associate of Applied Science in Nursing through the University of Alaska Anchorage. This pinning ceremony symbolizes the transition from student to professional nurse.



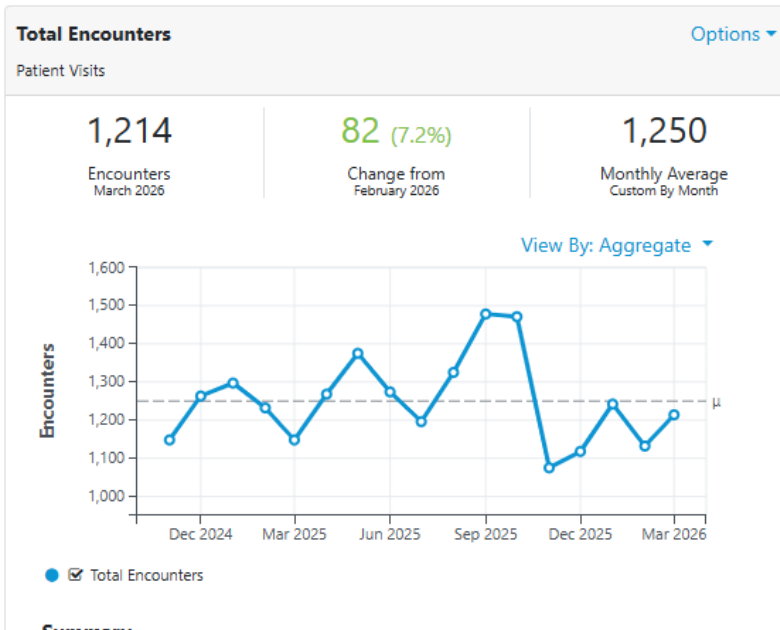
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- **Ongoing:** PMC is currently in the process of developing a new website designed to enhance usability and improve access to information for our patients and the community we serve.

**Patient Centered Care:** *Goal: To provide high-quality, patient-centered care, and promote wellness for patients.*

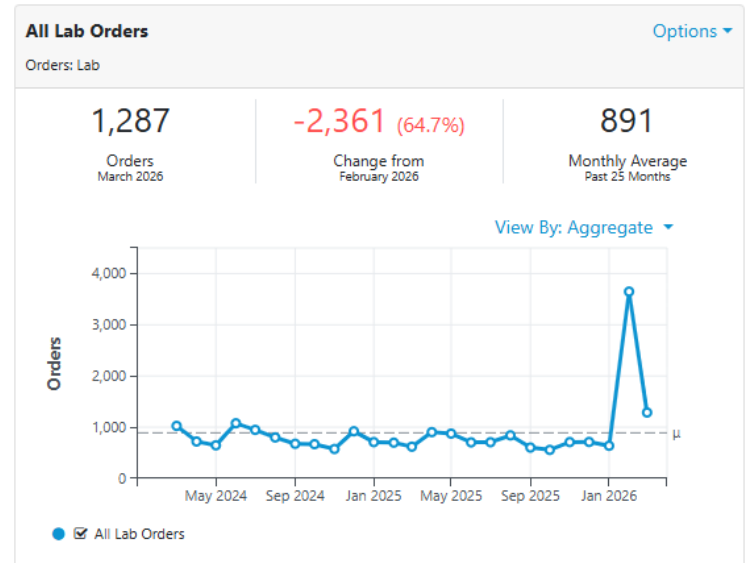
- **April 8:** Medstaff Meeting
- **April 15:** Quality Meetings (IP)
- **April 16:** LTC High Country Radio Show-music picked by and for our residents



- **Joy Janssen Clinic** Access to Primary Care: We are currently staffed with 3 Physicians and 3 mid-level practitioners. Locums staffed as needed.
  - We are actively looking for a provider to fill the 4<sup>th</sup> position available.
  - As of April 12th, 2026, average patient access across all providers reflects a 11-day wait for the next available appointment and 14 days for the third next available, indicating relatively consistent scheduling availability.
  - Same day acute care appointments remain consistently available.
  - Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM. Same day appointments for urgent or acute care are readily available.
  - Flu shots available at clinic, call for appointment.



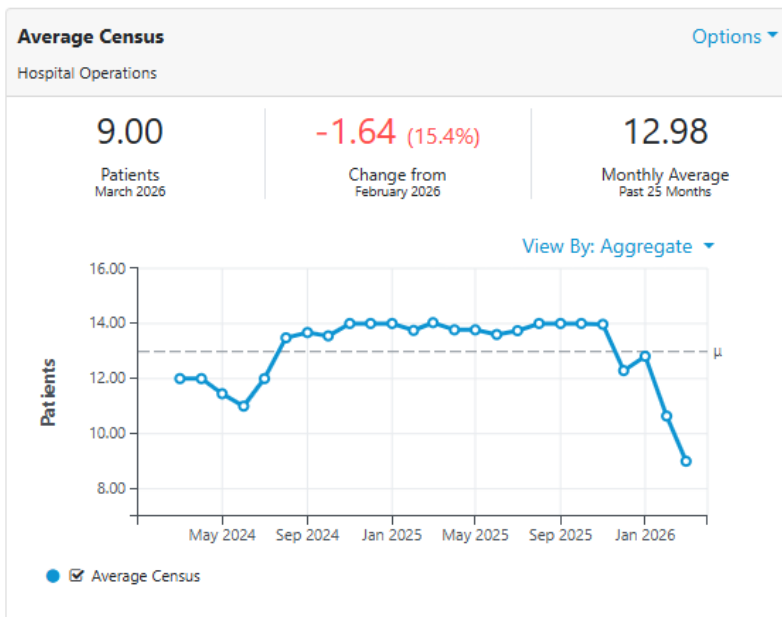
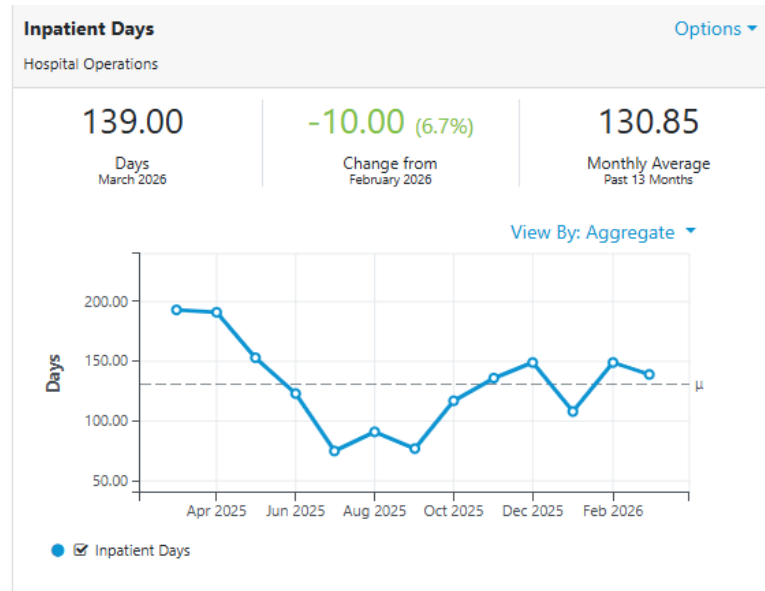
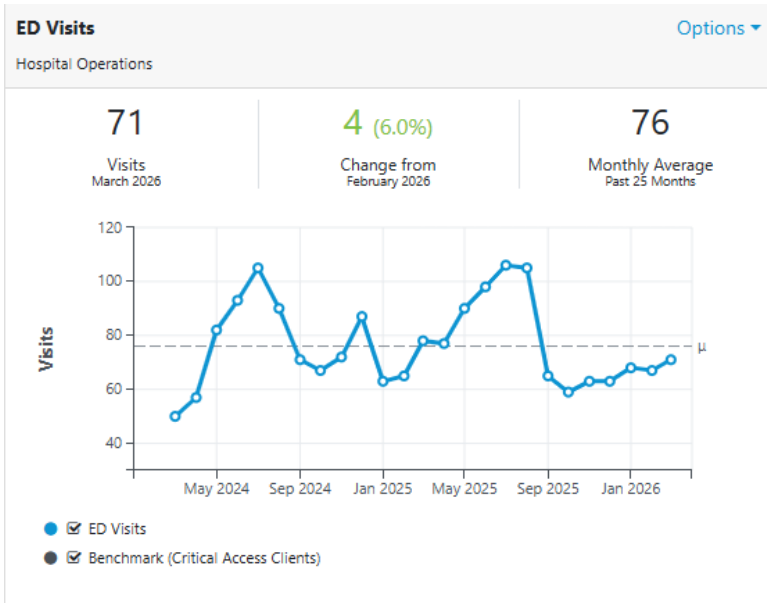
### Metric Details



### Summary

- **Audiology**: Phil Hofstetter continues to see patients in the Specialty Clinic. Call 772-5792 to schedule.
- **Psychiatry**: services are ongoing via telehealth with Dr. Sonkiss by referral.
- **Integrative Medicine**: Integrated Medicine with Dr. Hyer is offered via telehealth, email Dr. Hyer directly at [jhyer@pmc-health.org](mailto:jhyer@pmc-health.org) to schedule.
- **Optometry Clinic**: Dr. Kamey Kapp, Optometrist with Last Frontier Eye Care, regularly visiting Petersburg in the Specialty Clinic with her next visit scheduled for May. Please call 907-434-1554 to schedule appointments.
- **Scopes Clinic**: Dr. Taggart and CRNA Jenilyn Lo were here in Petersburg in April seeing referred patients. This was their second visit, doing scopes for Petersburg residents.
- **Dermatology**: Cameron French held a dermatology clinic this month.

- **Orthopedic Clinic:** Discussions are ongoing to explore options for bringing ortho clinic specialty to Petersburg.
- **Cardiology- Exploring options for cardiac testing locally**



**New Facility:** Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while considering the needs and priorities of the local community.

- WERC's open house will be scheduled once MRI services are fully operational, pending approval of the Certificate of Need application from the state. (At the time of summary submission, status unknown.) With the snow mostly cleared from the

grounds and warmer weather approaching, we plan to complete some general site clean-up and preparations in advance of the event.

- Please see attached report submitted by J. Wetzel with Arcadis
- Seeking Art Proposals: PMC is seeking inviting, contemporary art representative of the people of Petersburg, the area's nature-based environment, and Petersburg's unique history to decorate the walls of the WERC building. Proposals are due May 31, 2026. Eligibility: Alaskan Artists. Maximum 3 proposals.

**Financial Wellness:** *Goal: To achieve financial stability and sustainability for the hospital.*  
*FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand*

- Accounts Receivables (AR) Update: This number was at 96 in March of last year, and as of April 17<sup>th</sup>, 2026, we are at 52.
- There are still many unknowns with the Rural Health Transformation Program. PMC submitted our requests and we are waiting to hear back to see if we will be able to move forward with next steps in that process, which may be a more detailed, line-item request.
- See attached Grants Report.
- See attached Financial Report.



**Submitted by:** Phil Hofstetter, CEO

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