



Petersburg Medical Center

Quality Report January 2025

Workforce Wellness

AHHA is supporting healthcare quality training certification for facilities across the state. I will be taking advantage of this offering to gain additional tools and skills to bring to PMC's quality program and to support PMC staff in their quality improvement activities.

Community Engagement

Community Health Needs Assessment- The community wide survey is open for all people who live in and around Petersburg Borough. The purpose of the survey is to gather information on community health needs and access to care. Survey results among other information will shape priorities for health programs and services over the next three years. The final publication scheduled for May 2025 will include an implementation/action plan for these community identified priorities.

A Cedar Social Club satisfaction survey was released to gather information from participants and families with the aim of continually improving services.

Patient Centered Care

The Home Health department has initiated monthly quality meetings to provide focused time to review quality measures, incidents, and processes. This team effort is a proactive approach to improving departmental processes, documentation, communication and ultimately the care provided to the community. It is guided by the Home Health QAPI plan, which is up for review and updates this quarter.

A performance improvement project plan was completed for improving communications between the home health agency and all other PMC departments. Largely, the aim is to smooth transitions in care between settings and to provide timely effective home health services. Interventions implemented in this interdepartmental collaboration are already yielding positive results.

Facility

January included both LTC & CAH Quality Committee meetings. A number of identified action items were moved along this month. Additional quality projects were identified by PMC managers as they plan for improvements in the new year.

Financial Wellness

No new information in this area.