



Petersburg Medical Center

PMC CEO Assembly Report December 2024 /January 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, Quality

Community Engagement: Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- Nov 27th- Thanksgiving Dinner in LTC hosted 68 guests.
- Nov 29TH-PMC hosted The Fourth Annual Turkey Trot with the suggestion donation of nonperishable food items.
- Dec 2 -Attended and reported at Borough Assembly Meeting.
- Dec 6th PMC holiday Party with over 200 guests attending
- Dec 19th-Julebukking for the community 2-4pm in the Dorothy Ingle Conference Room.
- Dec 21st Kinderskog Lantern Walk for winter solstice.
- Dec 24th – Christmas Eve Luncheon in Long Term Care hosted 65 guests.
- Jan 5th - Walk with a Doc at the Sandy Beach Trailhead
- Jan 6th- Attended and reported at Borough Assembly Meeting voted that PMC facility remains as #1 State and Federal Capital priority list for this FY.
- Jan 10th - Hosted facility site tour January 10th at 12:00pm. New facility tours for the community changed with the winter season to once a month, Online signup at www.pmcak.org.
- January 27th, 2025, at 6pm- - Borough / Hospital Annual work session
- Continued community classes Bingocize & Tai Ji Quan as part of the Falls Prevention through Wellness.

Petersburg Medical Center invites you & your family to join us for a fun run/walk.

**4th Annual
TURKEY TROT**

Strut your stuffing!
FREE!!!

When: November 29, 2024
10:00am start
9:45am Registration

**Where: Covered area by
Parks & Recreation**
2 miles - out and back to the airport

Suggested Donations:
Non-perishable food
Collecting in-date, ready to eat food items for HIP.
Healthy Community Series
(907) 772-5880 - for questions
Sponsored by:





Financial Wellness: **Goal:** To achieve financial stability and sustainability for the hospital.

FY23 Benchmarks for Key Performance Indicators (KPIs): *Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand*

- **Accounts Receivables (AR) Update:** Accounts Receivables (AR) continue to hover around 80-83 days and is essentially unchanged. The revenue cycle team is now working on its transition to bring this process in-house. We are very excited to move away from outsourced billing. Our goal is to improve this metric with a target of 55 days and provide a higher level of timely billing.
- As a comparison of the previous year, we are still seeing very strong financials despite going into the fall/winter months. This is typically a lighter period of time for ER and Inpatient visits but our primary care/ outpatient volumes have been consistent and Inpatient continues have high swing bed days.
- We have secured 6 grants, some of which are multi-year totaling \$423,722 for FY25 and \$585,366 in FY26-27. Grant assessment continues to occur to support our programs.
- The annual audit exit briefing was complete, tentative with no findings and will be reported out at the resource committee.
- The Cost Report for FY24 was completed with filing. Cost report mid-year FY25 will have a repayment to medicare due to the high volumes experienced in the first two quarters.
- Budget preparation for the next FY26 will begin after the new year.

New Facility: **Goal:** To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

- Arcadis submitted the update on the new facility and we continue to be on track and on budget for the WERC building. Transition planning with the departments that will move will continue monthly until the move date next summer/fall.
- Design completed for MRI contract was signed and Certificate of Need application will be submitted. Foundation to be poured for the MRI addition to be completed.
- Site Preparation: Site preparation is complete for the full 4.9 acres of wetlands permitting. Permitting for the additional area by the northeast corner was submitted for approval which can take 4 months.
- Progress on WERC Building: Painting on the interior walls, working on the MRI addition, electric panel installed.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.

- Tour of the Sites: As mentioned above guided tours are adjusted to 1x per month, sign-up available on PMC website. January's tour was well attended, and the next scheduled site tour will be February



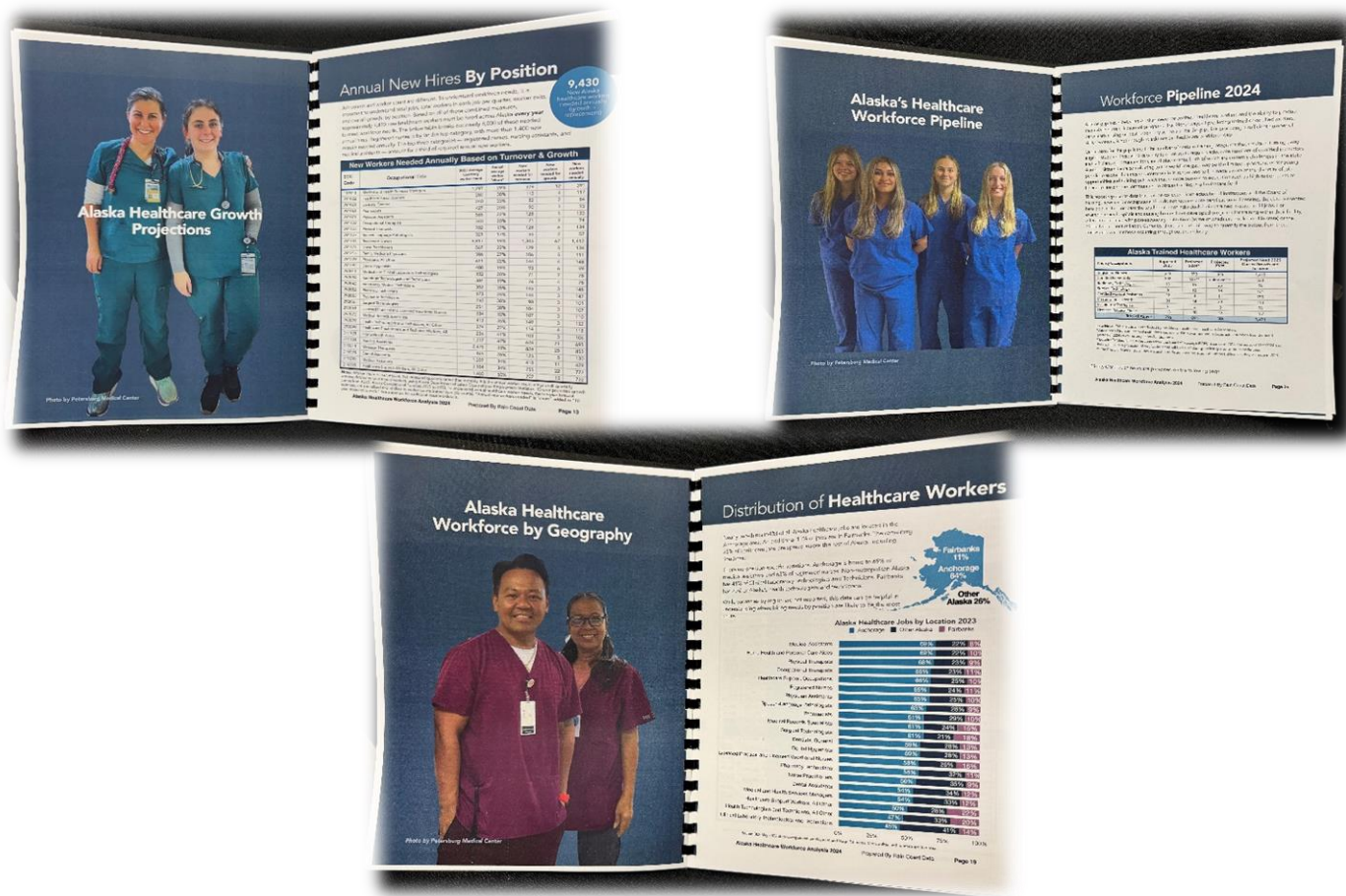
21st at noon.

- Transition planning will begin for those departments that will be occupying the space and what occurs with the space in the current facility when it is unoccupied.
- Certificate of Need is near complete and ready for submission to the state for review on the MRI.

Workforce Wellness: Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

- PMC welcomes Jake Clemens, Kinder Skog Mentor, Rebecca Keys, Home Health Billing, Kelsey Leak, Physical Therapist Assistant, Russel Gorres, Diet Aide, Rae Baker, Healthcare Biller, Kathleen Heitstuman, OJT CNA, Audry Morena OJT CNA, Jean Osborne Cook, Donnalynn Yarbrough Diet Aide, Ashton Gonzales Healthcare Biller, and Linda Hine Healthcare Biller, to our team.
- Dec 4th -Provider Luncheon with CEO.
- Dec 6th- PMC Holiday Party at Sons of Norway with a great employee turnout.
- Dec 9th- PMC Branding and Logo refresh in its final design stages. Working closely with local artist Grace Wolf.
- Dec. 11th-Medstaff meeting
- Dec 19th-Manager's Meeting
- CEO Office Hours each month gives an opportunity for all PMC staff to meet with CEO to share ideas. This month: Thursday December 19th from noon-1pm
- Employee engagement internal newsletter this month congratulates Wolf and Kelsa Brooks on the birth of their daughter, and Stephanie Barber for graduating from the University of Memphis with a Bachelor of Science in Healthcare Management.
- Jan 13th –Personify Health, an employee wellness program starts
- Jan 15th-Medstaff Meeting
- Jan 16th -CEO Office Hours
- Jan 17th- Manager Meeting
- Jan 19th- 25th Activities Professional Week; Thank you to Shirly Yip, Alice Neidiffer, and Fe Lamphere-Englund for their excellent attention to providing care and activities for our residents.

- PMC featured heavily in AHHA publication: 2024 Alaska Healthcare Workforce Analysis



Patient-Centered Care and Wellness: Goal: To provide high-quality, patient-centered care and promote wellness for all patients.

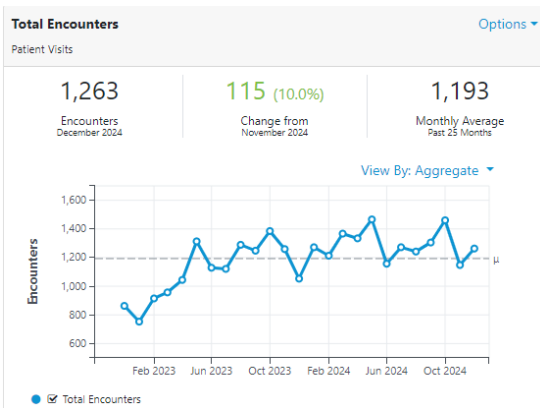
- Nov. 22nd -Tele Stroke Team visited PMC and spoke with providers about services that could be provided. A representative from Airlift Northwest also present. We are reviewing the contract and exploring ways to work together to provide better, and more immediate care for patients.
- Jan 13th 2025- Community Health Needs Survey to the public



- Access to care:

- Specialty clinic for scopes continues to be a challenge to schedule with SEARHC’s next visit to PMC. We are uncertain when the next scope clinic date will be.
- Psychiatrist Joshua Sonkiss continues to take referrals and consultations from the providers and conducted clinic on December 14th 2024, and January 18th 2025, with an upcoming clinic date of February 22nd.
- Dec. 2nd-6th 2024 and Jan. 27th-31st 2025- Last Frontier Eye Care Optometry in Specialty Clinic,
- Dec. 14th, Saturday- Audiology in Specialty Clinic, as well as intermittent scheduling throughout December and January seeing approximately 40 patients.
- Primary care continues to offer well child exams with sport physicals have increased in the last quarter.
- Flu and Covid booster shots available to schedule through clinic, call 907-772-5769
- Clinic availability: In summary, the clinic is now fully staffed with 4 physicians and 2 mid-level practitioners. The wait time has fallen quite a bit for regular appointments and are working to improve even further with high demand providers.

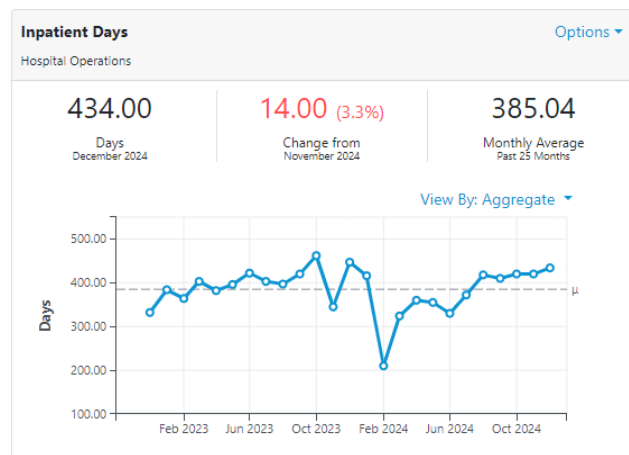
Primary Care



Inpatient days



LTC Resident Days





Submitted by: Phil Hofstetter, CEO
