



Petersburg Medical Center

Health Information Management (HIM)/Medical Records Report March 2024

Workforce Wellness

We are still fully staffed, which is great. The HIM department continues to have in-person meetings in the conference room when time allows.

Community Engagement

The clinic now has a staff member who has learned how to efficiently handle medical records requests. Patients are now able to pick up records at the front desk when a request has been completed.

Patient Centered Care

HIM has worked together with other departments and staff to support the roll out of specialty clinics. Our team collaboration has made it possible for the success of the dermatology and scope clinics. The ability for PMC to hold these clinics in Petersburg is beneficial for our patients.

Facility

HIM is looking forward to the new facility as it will make it possible for the HIM team to have dedicated space to come together and work better as a team.

Financial Wellness

The clinic “scanner project” (to be completed in May) will help with medications dropping properly on the patient encounters. This will increase efficiency for both Clinic staff and HIM coding team. The HIM department has been involved in weekly Rev cycle meetings with HRG.

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