



Petersburg Medical Center

Quality Report March 2024

Workforce Wellness

The interim Quality Director oversees shared initiatives led by department heads and Home Health Quality.

The workplace satisfaction survey is completed and the final steps for implementation are in process. The survey is intended to gather valuable employee perspectives on their work environment with the goal of improving satisfaction and retention. We are planning for the survey to go out in April and information gathered will be shared with staff and the board as it is available.

I am on site this week working with staff to support PMC quality programs and initiatives.

Community Engagement

Petersburg Evidence-Based Fall Prevention Programs:

The second in-person Tai Ji Quan class began 3/19 with 11 initial participants. Eight of these were returning, 3 were new participants. The third Bingo-cize session started this week as well.

The Adult Day Program-Cedar Social Club has increased its hours. Half day services are now held in the afternoon on all weekdays except for Wednesdays. Enrollment is currently at six participants. On Fridays, program participants assist in making a meal to bring home to their families.

The biennial PMC Health Fair will be reaching many Petersburg residents this Saturday, March 23. A demonstration and information on fall prevention programs will occur in the morning so that residents can see what Bingo-cize and Tai Ji Quan are all about. We hope to recruit new participants for this round of classes.

Patient Centered Care

The Home Health staff are meeting on 3/22 to finalize their recommendations on their annual performance improvement project. The goal of the project is to improve the efficiency and timeliness of end-of-life care coordination by standardizing orders, communications, and processes. A standard order set draft is near completion. Next steps include physician review and input, pharmacy collaboration, and EMR integration.

Facility

Strategic Plan-Key performance indicator identification project: Manager identified indicators are linked to the strategic plan objectives with goals identified. This project is progressing nicely and helping to further define the PMC quality program. Aim for completion by June 1.

Financial Wellness

A new grant application is scheduled for submission on 3/29/24 that may provide additional funding for the adult day program and resources needed for this program.

Submitted by: Stephanie Romine, RN
