



Petersburg Medical Center

PMC CEO Assembly Report March 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community. **Guiding Values:** Dignity, Integrity, Professionalism, Teamwork, Quality

Community Engagement: Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- Jan 27th- Borough Assembly/Hospital Board Work Session
- Jan 30th-KFSK Live
- Jan 30th- Hospital Board Meeting
- Feb 3rd- Reported out at noon Borough Assembly meeting
- Feb 4th -6th-Legislative Fly In-



Legislator Meetings for Petersburg Medical Center
At the Capitol Building, Juneau

Thursday, February 6th

11:00am, Sen. Hoffman – Rm. 518
State Senate, District 5 (Bristol Bay/Aleutians/Kuspuk)

11:30am, Sen. Stedman – Rm. 516
State Senate, District A (Southeast)

12:15pm, Rep. Zack Fields – Rm. 24
House of Representative, District 17 (Anchorage)

2:50pm, Rep. Rebecca Himschoot – Rm. 411
House of Representatives, District 2 (Southeast)

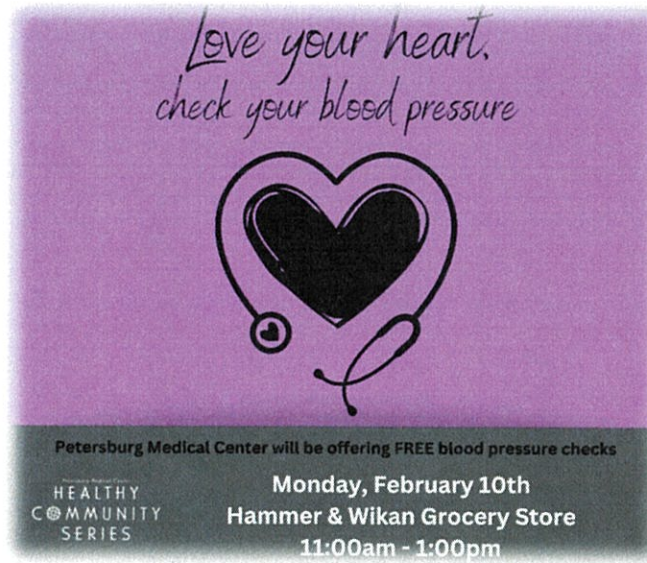
3:45pm, Rep. Calvin Schrage staffer Erik Gunderson – Rm. 410
Rep. Schrage, House of Representatives, District 12 (Anchorage)
Erik is the staffer responsible for coordinating the Capital Budget on the house side

*We will drop by Sen. Gary Steven's office (staffer is Jenny Martin) Rm. 111.



- Scheduled meetings with:
 - Senator Hoffman- Senate Finance Committee co-chair operating budget
 - Senator Stedman- (our senator) Senate Finance committee co-chair Capital Budget
 - Representative Zach Fields- representative Anchorage area focused on childcare.
 - Representative Himschoot- our regional representative.
 - Representative Calvin Schrage- House Chair of Finance.
- Valuable conversations with senator Gary Steven's office, Senator Gray-Jackson, Commissioner Crum, Commissioner Hedberg, and Senator Dunbar. Each legislator has a unique focus, which I gained insight into through these discussions.
- Mainly focused on capital funding. Unlike operating budgets, capital budgets are seen as long-term investments that drive economic growth. This is something I strongly believe in, and our community will experience firsthand the benefits of such investments.

- Feb 3rd – Youth Program Advisory Committee
- Feb 7th- Community Needs Assessment Survey ended.
- Feb 10th- Free blood pressure checks at Hammer & Wikan Grocery Store from 11am-1pm



- Community Needs Assessment survey ended 2/7/25. This survey gathers input from the community on health status, needs, resources and more.
- Feb 21st and 22nd- Wild and Scenic Film Festival (a fundraiser for PMC youth programs- Kinder Skog & Orca Camps)



- Feb 27th- The first of the four sessions of Asset Protection Planning & Long Term Medicaid offered



Asset Protection Planning & Long-Term Care Medicaid

TOPIC: TRUSTS IN RELATIONSHIP TO MEDICAID PLANNING

Planning for long-term care is an understandably difficult subject to tackle, and many people don't know where to start. That's why PMC is providing information on protecting your assets and navigating the complexities of Long Term Care Medicaid. This session will be offered four times - attend the one that works best for you!

FREE INFORMATIONAL SESSIONS at the PMC Dorothy Ingle Conference Room

Thurs. 02/27 at 5:30-7:00pm
Sat. 03/01 at 3:00-4:30pm
Fri. 03/07 at 5:30-7:00pm
Sat. 03/08 at 3:00-4:30pm



Hosted by Petersburg Medical Center
FOR MORE INFO:
907-531-5857 or bboggs@pmc-health.org

- Feb 27th-Hospital Board Meeting

Financial Wellness: Goal: To achieve financial stability and sustainability for the hospital.
FY23 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- **Accounts Receivables (AR) Update:** Accounts Receivables (AR) continue to hover around 80-86 days and is essentially unchanged. The revenue cycle team is now working on its transition to bring this process in-house. We are very excited to move away from outsourced billing. Our goal is to improve this metric with a target of 55 days and provide a higher level of timely billing.
- Budget preparation for the next FY26 will begin in the next two months.

New Facility: Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.



- Arcadis submitted the update on the new facility and we continue to be on track and on budget for the WERC building. Transition planning with the departments that will move will continue monthly until the move date next summer/fall.
- Design completed for MRI contract was signed and Certificate of Need application will be submitted. Foundation to be poured for the MRI addition to be completed.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- Tour of the Sites: As mentioned above guided tours are adjusted to 1x per month, sign-up available on PMC website. January’s tour was well attended, and the next scheduled site tour was held February 21st at noon.
- Transition planning will begin for those departments that will be occupying the space and what occurs with the space in the current facility when it is unoccupied.

Workforce Wellness: Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

- PMC welcomes Sarah Larson, Patient Financial Services Representative to the team!
- Feb 5th- Physician Lunch
- Feb 5th-AHHA site visit on their way to legislative Fly-In



- Feb 12th-Medstaff
- Feb 13th-OSHA consultation visit-employee safety
- February 14th we recognized our amazing staff that have reached 10,15,20,25, and 30 years of service at PMC.



Grazel, Angela, Val, Erica, Jill, Bessie, & Nancy

- Feb 20th- CEO Office Hours, "Coffee with Phil", each month gives an opportunity for all PMC staff to meet with CEO to share ideas.

- Feb 21st Manager Meeting
- Feb 27th and 28th -Employee Forums (three sessions)



- Employee engagement internal newsletter this month recognizes Pride in Food service the week of Feb 3rd-7th. We have an amazing team of food and nutritional professionals. Our food service provides meals and snacks for our hospital and long term care and even hosts lunch for the Home Health Cedar Social Club four days per week. Our team also provides breakfast, lunch, and dinner for Mountain View Manor residents on the weekends. Their commitment to excellence is admirable and appreciated.



Back row: Diane, Hanna, Jean, Debbie, Mason, Jennifer, Donnalyn, Tammy, Russel. Front row: Mackenson, Jeanette



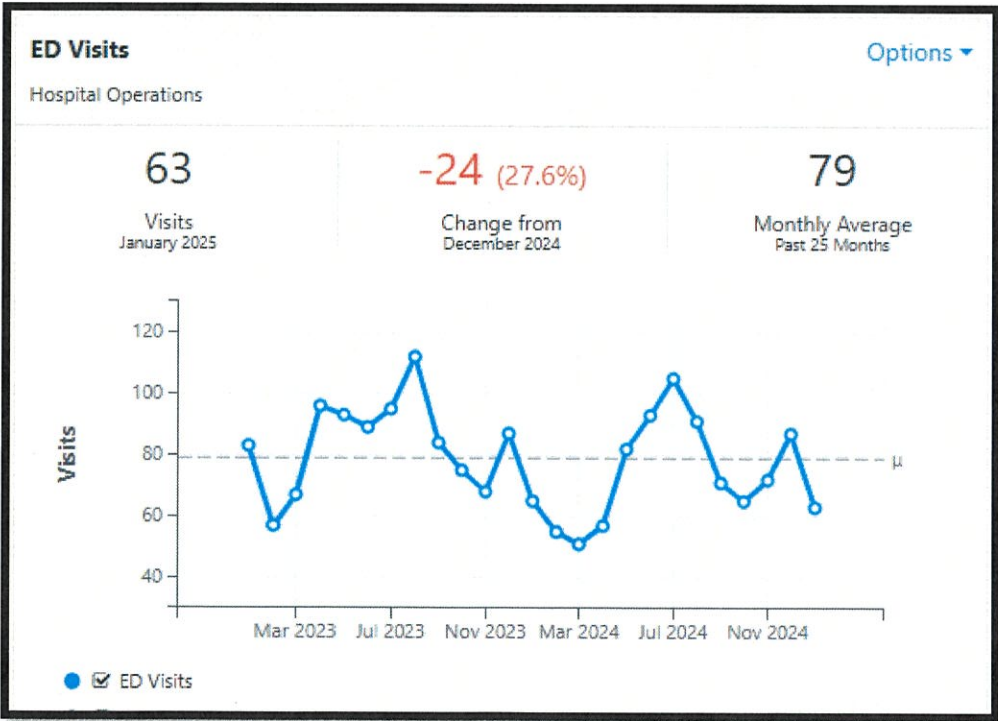
Cheryl, Jeanette, Diane

Access to care:

- Optometrist, Kamey Kapp saw patients in specialty clinic end of January/early Feb and will be back end of March/early April, scheduling and accepting referrals.
- Dermatologist, Cameron French planning to see patients in May in regular clinic, accepting referrals.
- Audiology ongoing in specialty clinic and accepting referrals
- Psychiatry services are ongoing via telehealth and accepting referrals
- Clinic: Remains fully staffed with 4 physicians and 2 mid-level practitioners. Average First Available Wait Time is 9.5 business days. Average Third Available Wait Time is 12.33, with acute care availability day of.

Clinic-





Submitted by: Phil Hofstetter, CEO