



# Petersburg Medical Center

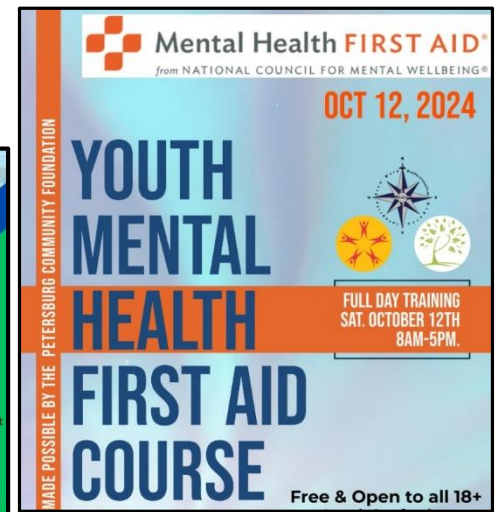
CEO Board Report October 2024

**Mission Statement:** Excellence in healthcare services and the promotion of wellness in our community.

**Guiding Values:** Dignity, Integrity, Professionalism, Teamwork, Quality

**Community Engagement:** Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

- Sept 23-26th AHHA board meeting and annual conference.
- Community can sign up online for site tours every Friday afternoon at 5:30pm at [www.pmcak.org](http://www.pmcak.org).
- Continued community classes Bingocize and Tai Ji Quan.
- Oct 7<sup>th</sup> -Attended and reported at Borough Assembly Meeting
- Oct 8<sup>th</sup>-Meet and greet with new assembly member James Valentine.
- Oct. 12<sup>th</sup>- Youth Mental Health First Aid Course hosted by PMC staff at the WAVE building.
- Oct 12<sup>th</sup>-Walk with a Doc; walk begins at Hungry Point Trail by the ball field. Topic was Breast Cancer awareness and prevention.
- Online survey available for those wanting so submit suggestions and ideas for road naming. Suggestions due by 10/31/24.
- Oct. 24<sup>th</sup>- KFSK PMC Live.

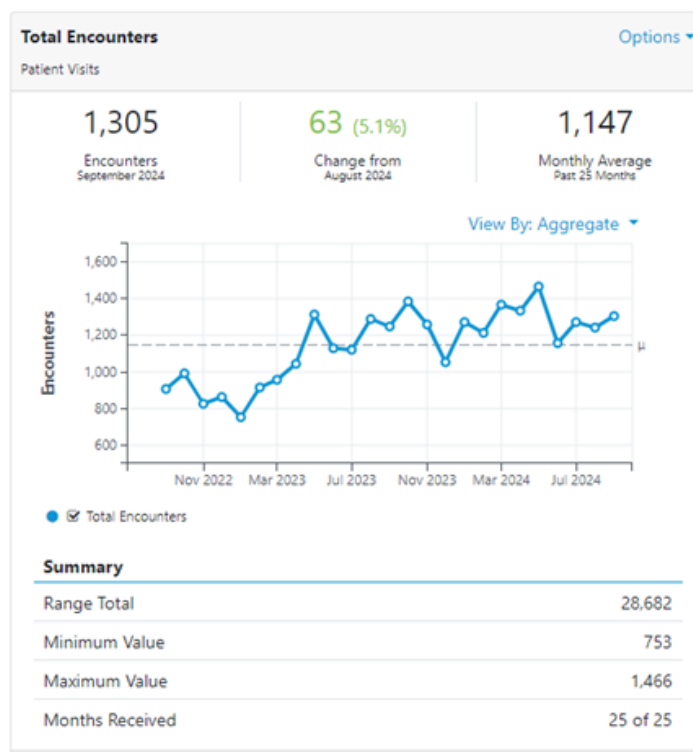
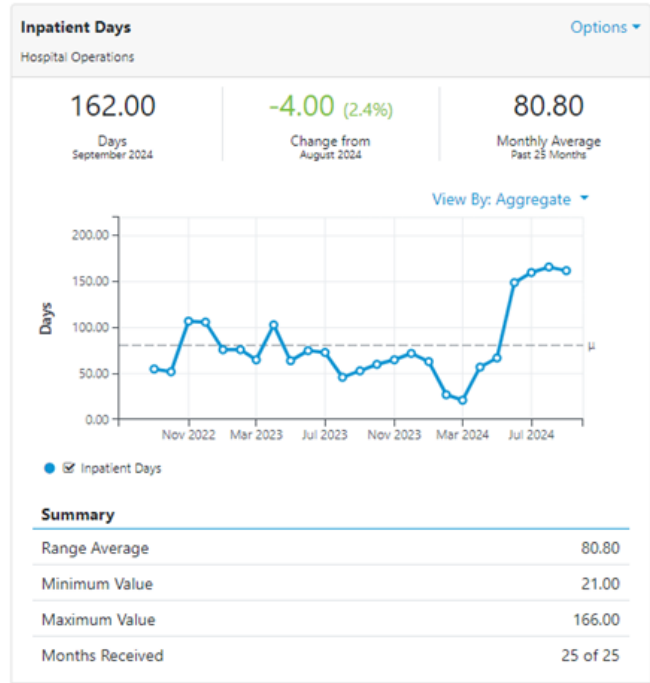
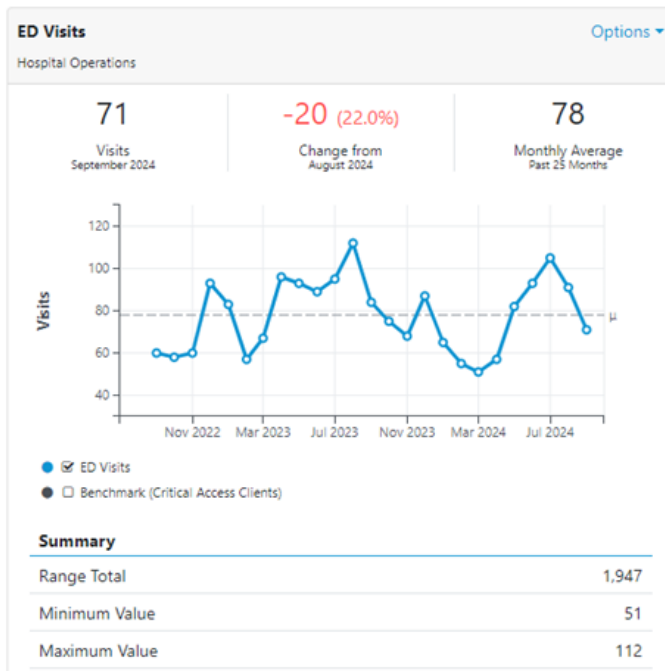


**Financial Wellness:** Goal: To achieve financial stability and sustainability for the hospital.

**FY23 Benchmarks for Key Performance Indicators (KPIs):** Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

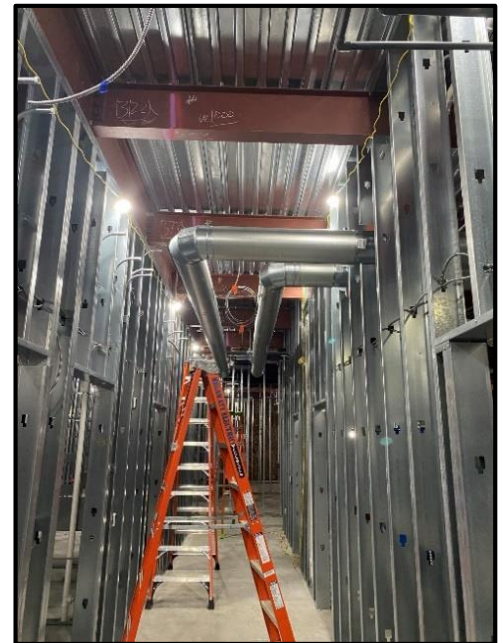
- **Accounts Receivables (AR) Update:** Accounts Receivables (AR) continue to hover around 80-83 days. The revenue cycle team works tirelessly to improve this metric with a target of 55 days. We are continuing to advance by bringing this aspect of revenue cycle in-house and have hired our first employee in this role!

- The finance packet includes the September FY25 financials. This will mark the end of the first quarter in FY25. As a comparison from the previous year the financials are the strongest quarter we have seen in years with collections approaching \$2M consecutively.
- The finance team continues the process of preparing for the FY24 full audit.
- September month close showed a significant receivable due to the high volumes this summer in inpatient, swing bed and LTC.
- The status of the grants for FY25 is attached. We have secured 6 grants, some of which are multi-year totaling \$423,722 for FY25 and \$585,366 in FY26-27. We have still two pending grants related to the new facility, one is the appropriations for \$3M and the other is USDA telemedicine and technology grant for \$640k.



**New Facility:** Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community. Arcadis submitted the update on the new facility and we continue to be on track and on budget for the WERC building. Transition planning with the departments that will move will continue monthly until the move date next summer/fall. Design completed for MRI contract was signed pending RFP process, Certificate of Need application will be submitted.

- Site Preparation: Site preparation is complete for the full 4.9 acres of wetlands permitting. Permitting for the additional area by the northeast corner will be in process.
- Progress on WERC Building: Progress continues with interior metal framing, mechanical & electrical rough in and some interior work. The windows are being installed and MRI foundation poured in November.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- Tour of the Sites: Guided tours of the site for community are scheduled every Friday at 5:30pm, sign up available on PMC website. The number of community members dwindles into fall but we will continue to hold these weekly.
- Senator Murkowski Appropriations: PMC is on the list for \$3M, which needs to make it through congressional approval still and we are monitoring
- Lead-Up to State Capital Budget, Governor’s Budget, and State Bond: PMC will need to continue advocating as the #1 federal and state priority for next FY. This advocacy is vital to assist PMC to secure grants and funding. We are reviewing alternatives to funding through multiple federal programs.



**Workforce Wellness:** Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff, in order to improve retention rates and overall productivity.

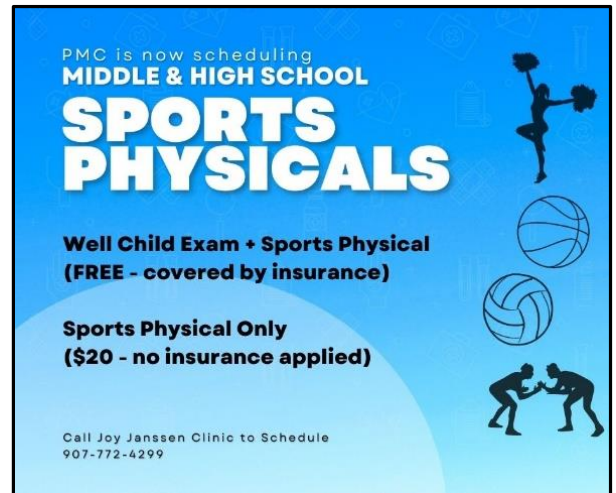
- PMC welcomes Rachel Kandoll, RN taking on the role of Infection Prevention, Michael File as Facility Engineer.
- 10/23/2024 -Annual Managers Retreat
- PR is also collaborating with the Anchorage-based firm Element and local artist Grace Wolf to refresh and improve the PMC logo and brand.
- CEO Office Hours each month
- Abbey Hardy and Becky Turland conducted a series of de-escalation training for all staff this month.
- Keith Reilley, psychiatrist NP from Baltimore OPC provided training to nursing staff and medical staff with a series of trainings as part of the BHS telepsychiatry grant on Sept 16-18.
- Employee engagement efforts this month included the new internal newsletter Cyndi Newman in HR creates. This month highlights Physical Therapy Staff, Medical Assistants, Healthcare supply chain week, and National Boss's Day.



**Patient-Centered Care and Wellness:** Goal: To provide high-quality, patient-centered care and promote wellness for all patients.

- The Cedar Social Club adult day program has new certification allowing more people to participate and receive services. Thanks to a state grant there is now three years of funding that will help the Cedar Club benefit more people for more times during the day.
- The Home Health Department is now approved for Medicaid waiver program of adult day services and this continues to develop.
- Access to care:
  - Specialty clinic for scopes continues to be a challenge to schedule with SEARHC's next visit to PMC. We are tentatively working on November as the next date to coordinate.
  - Psychiatrist Joshua Sonkiss is working and continues to take referrals and consultations from the providers.
  - Optometrist Dr. Kamey Kapp saw patients in Specialty Clinic 9/30-10/4.
  - Primary care continues to offer well child exams with sport physicals.
  - Erik Hulebak conducted weight certifications for our local wrestling team.

- First Flu Shot POD at WAVE was a success, Approximately 68 people were vaccinated. Next pop up is on 10/22/24 from 3-6 pm at WAVE.
- Clinic availability: In summary, the clinic is now fully staffed with 4 physicians and 2 mid-level practitioners. The wait time for regular appointments are working to improve with high demand providers.



**Sept 2024 Data:**

<b>Report Date:</b>	<b>09/06/2024</b>		
<b>Resource</b>	<b>Next acute with PCP</b>	<b>Next available open</b>	<b>Next third avail open</b>
<b>Provider #1</b>	9/10/24: 4 days	9/20/24: 14 days	9/25/24: 19 days
<b>Provider #2</b>	9/11/2024: 5 days	9/23/24: 17 days	9/30/24: 24 days
<b>Provider #3</b>	9/12/24: 6 days	9/25/24: 19 days	9/30/24: 24 days
<b>Provider #4</b>	9/06/24: 0 days	9/10/24: 4 days	9/12/24: 6 days
<b>Provider #5</b>	9/6/24: 0 days	9/9/24: 3 days	9/11/24: 5 days
<b>Provider #6</b>	9/9/24: 3 days	9/10/24: 4 days	9/13/24: 7 days
<b>Avg days to wait</b>	<b>3</b>	<b>10</b>	<b>14</b>

**Submitted by:** Phil Hofstetter, CEO