



## Quality Report August 2025

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### Workforce Wellness

Summertime has been wonderful for outdoor recreation to provide a good work-life balance. Every opportunity is taken to connect with fellow co-workers within the home health department and throughout PMC. I hope to be on site for in-person collaboration in October.

### Community Engagement

Remote/Zoom 'Tai Ji Quan: Moving for Better Balance' will be offered again this fall. Start date is TBD and will be advertised soon. This will run twice weekly for 24 weeks over the winter and is offered to all community members as an evidence-based fall prevention program.

Quarterly participant and family satisfaction surveys are collected for feedback on the Cedar Social Club in an effort to continually improve the experience and care provided in this setting. There is currently work being done to increase the enrollment capacity in this program.

### Patient Centered Care

The LTC QAPI plan has been updated to reflect new guidance from CMS. This incorporates a healthy equity component to data collection, analysis, and project planning within LTC.

We have recently increased the use of standardized QAPI tools, such as Root Cause Analysis (RCA) within PMC. RCA provides a standardized framework for analyzing events at a system level to increase identification of areas for learning and improvement within the organization. The primary goal of conducting an RCA is to improve systems, processes, and communication to increase patient safety, positive outcomes, and satisfaction. Once completed, RCA's that have a clinical component will be presented to the Medical Staff for input and to increase the effectiveness of action planning.

### Facility

LTC Quality Committee will meet on the 20th to review information from the recent state survey that occurred the week of August 4<sup>th</sup>. Congratulations to Helen and her staff on receiving very positive feedback.

### Financial Wellness

No new updates in this area.

Submitted by: Stephanie Romine, RN

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