

PMC CEO Board Report August 2025

<u>Mission Statement:</u> Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

<u>Workforce Wellness:</u> Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.

- August: Coworkers recognized Max Craske for his collaborative efforts working with his team. He was presented with gift award.
- August 13: Medstaff meeting
- August 15: Manager Meeting
- August 21: Office Hours/Coffee with Phil
- August 22: Environmental Care Rounds focusing on clinic department.



<u>Community Engagement:</u> Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.

• August 4: Submitted report for Borough Noon Assembly Meeting.

- August 14: Fleet of 9 new kayaks arrived. The Elks, WAVE, and PMC provided funding for kayaks. Alaska Marine Lines donated shipping for 7 kayaks, Tongass Adventures lent storage space, and 58 degrees North in Kodiak coordinated purchase and delivery. Thank you all!
- August: 18: Tour and interview with Petersburg Pilot
- August 20: WERC building tour with SEAPA Board. Representatives from Ketchikan and Wrangell were present. Jared Kosin, President and CEO at AHHA, also on site.
- August 28: KFSK Live
- August 28: Hospital Board Meeting open to the public
- August: ORCA camps launch featuring Basketball POD, Wiffleball Wednesdays, Flyfishing, and Wild Trails. Enrollment open for Fall programs.
- Ongoing: Bingocize and Tai Ji Quan, part of fall prevention program
- Upcoming: September 1st- Rainforest Run! Run, Walk or Bike out Frederick Pt. Road and back.

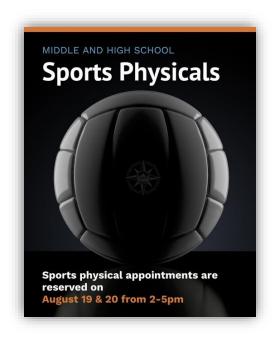






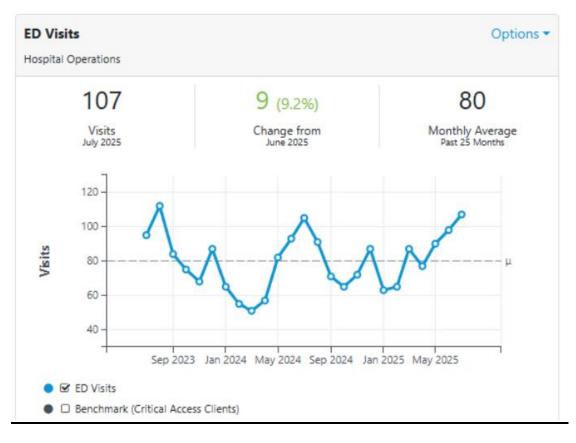
<u>Patient Centered Care</u>: Goal: To provide high-quality, patient-centered care, and promote wellness for patients.

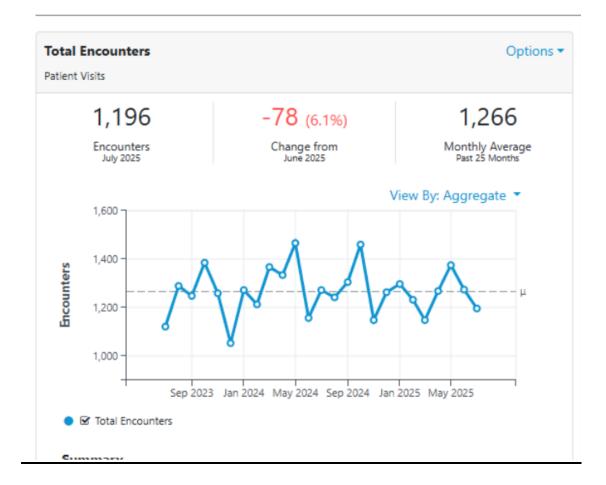
- Currently we are advertising for an additional physician to join our team.
- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians. We are actively looking for a provider to fill Dr. Morgan's position as he is leaving Petersburg later this fall. We are also staffed with 2 mid-level practitioners.
- Clinic is open and available M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM.
 - o Same day appointments for urgent or acute care are readily available.
 - Next available appointment with primary care provider averages 13 business day wait time
 - Third available appointment with primary care currently averages 19 business days. -This is largely attributed to provider PTO during the summer months and full schedules upon their return as they work to accommodate patient demand.



- Psychiatry services are ongoing via telehealth.
- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic.
- Optometry Clinic: Dr. Kamey Kapp was here August 4th-12th in Specialty Clinic.
- Dermatology: Dr. Cameron French returning mid- September and seeing patients in the Joy Janssen Clinic.







<u>New Facility:</u> Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.

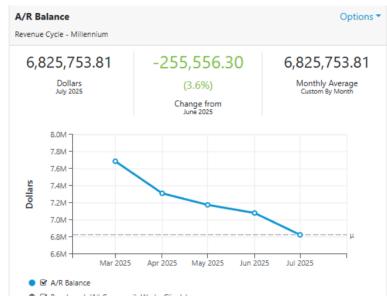
- Arcadis submitted a report with a detailed update on the new facility.
- Base sitework nearing completion.
- Landscape work for WERC building in process and ongoing with noticeable changes daily.
- Furniture, fixtures, and equipment are being installed with many office spaces fully assembled and operational.
- MRI is installed and continues to configure.
- We continue to be on track and on budget for the WERC building.
- Departments, such as Finance, Wellness, Admin, IT, Materials Management, and HIM are in the process of moving to WERC building.
- Public Health has moved completely to WERC building and is operational.
- Updates: Project updates are available on the PMC website under the "New Facility & Planning" tab.
- Official opening date is still pending as we await the arrival of key elements, however we are still expecting early/late Fall.
- CON has been completed and submitted. The state provided feedback requesting certain costs and projections be itemized. Work is underway to prepare and submit requested information.



<u>Financial Wellness:</u> Goal: To achieve financial stability and sustainability for the hospital. FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

• Accounts Receivables (AR) Update: This number was at 96 in March, down to 88 at the end of April, down to 78 mid-June, 76 for July, and currently at 80 as of August 19th.





- Grants; See attached Grants Report
- Financially, the organization is performing well, with revenue exceeding the previous year. There are some changes in financial reports as pertains to new building and depreciation. See detailed Financial report.
- State of Alaska opened RFI to solicit proposals under the Rural Health Transformation Program. See attached for PMC's proposal. Katie Bryson assisted in completing our submission well ahead of deadline.



Submitted by: Phil Hofstetter, CEO