



Petersburg Medical Center

Borough Assembly Report – April 2023 – Phil Hofstetter, CEO

FY24-28 Strategic Plan Goals, Priorities, and Benchmarks

- **Workforce Wellness:** Our staff turnover rates seem to be stable in the past two months. This past week we hosted employee wellness checks for the Bravo Wellness Incentive Program. A PMC Employee Forum is tentatively scheduled for April 13. Dr. Hulebak received her FAA aviation medical examination certification and will resume these through PMC transitioning from Dr. Tuccillo. PMC was recently approved as an in-facility testing site to allow for student nurse aides to perform their state skills exam, so students will not have to travel to a testing site. Elise Kubo is the Nurse Aide Evaluator.

Community Engagement:

- PMC reports out at March Borough Assembly meetings.
- KFSK Radio PMC Live monthly March.
- The [recent episode of KFSK Radio's The Common Good program](#) featured Brandy Boggs, a Patient Navigator at PMC, who shared insights into her role and the significant impact of the Home Health program on our community. Boggs highlighted her efforts in helping individuals navigate complex health insurance processes, including enrollment and eligibility for payors such as Medicaid, Medicare, VA, and others. The outreach of the Home Health program has been on the rise, thanks to Boggs' and the entire Home Health team's efforts, and we are proud of the positive impact that she and the program are having on the lives of our patients.



Facility:

- PMC/Borough department head meeting related to site selection following the assembly work session in February.
- PMC CEO / Hospital Board President / Borough Manager / Mayor / assembly hospital liaison met on March 22 for a PMC facility project update and discussion to inform assembly and community on overall project status, site plan, construction phasing, project delivery method, and RFP process for pre-construction services. Proposed agenda items for the April 3, 2023 Assembly meeting include:
 - Assign Borough Manager as part of PMC Steering Committee for the New Petersburg Medical Center Project.
 - Request that PMC make a presentation at the April 17 Borough Assembly meeting on the overall status of the project, site plan, construction phasing, CMGC project delivery method, and RFP process for pre-construction services.
- PMC and the Borough are continuing with project planning activities for the proposed site, such as the preparation of rezone/replat/subdivision/vacate applications, a final geotechnical investigation (the week of April 10), environmental clearances, and preparation of an Army Corps of Engineers wetlands permit application.
- A community open house for the PMC new facility is in the planning process and is tentatively scheduled for April / May timeframe.
- PMC to implement a community survey on feedback for the current phase of the new facility.

Financial Wellness:

- I want to thank and acknowledge Rasmuson Foundation for providing an additional \$50,000 towards our Kinder Skog program. We are working on increasing availability and hours.
- There has been considerable activity with grant deadlines and PMC placed over \$1.5M Federal and State program grant applications.
- Budget preparation for FY24; Audit final for FY22; Revenue cycle team focused on reducing the accounts receivable days from 72 to 50 days.



Patient-Centered Care:

- Ongoing projects include partnering with Mountain View Manor; waiver and care coordinating services, and development of a program through a partnership with Beat the Odds to assist individuals affected by cancer.
- Our volumes appear to be slowly returning. We have endured many fluctuations in the post-COVID timeframe but our overall census in LTC has been stable at 13 and our patient visits are returning. The long-term impact of our wellness, prevention, and home-based programs are having an overall positive impact in our continuity of care and prevention programs.
- PMC had optometry here the week of March 27. Specialty clinics remain a focus to add periodic services. The return of colonoscopies at PMC is in process and we are also working to provide dermatology clinics in the future.

