



PMC CEO Assembly Report April 2025

Mission Statement: Excellence in healthcare services and the promotion of wellness in our community.

Guiding Values: Dignity, Integrity, Professionalism, Teamwork, and Quality

Workforce Wellness: *Goal: To create a supportive work environment and promote the physical and mental well-being of hospital staff to improve retention and overall productivity.*

- Employee Forum (all staff meeting) with over 80 employees in attendance, offering 3 sessions.

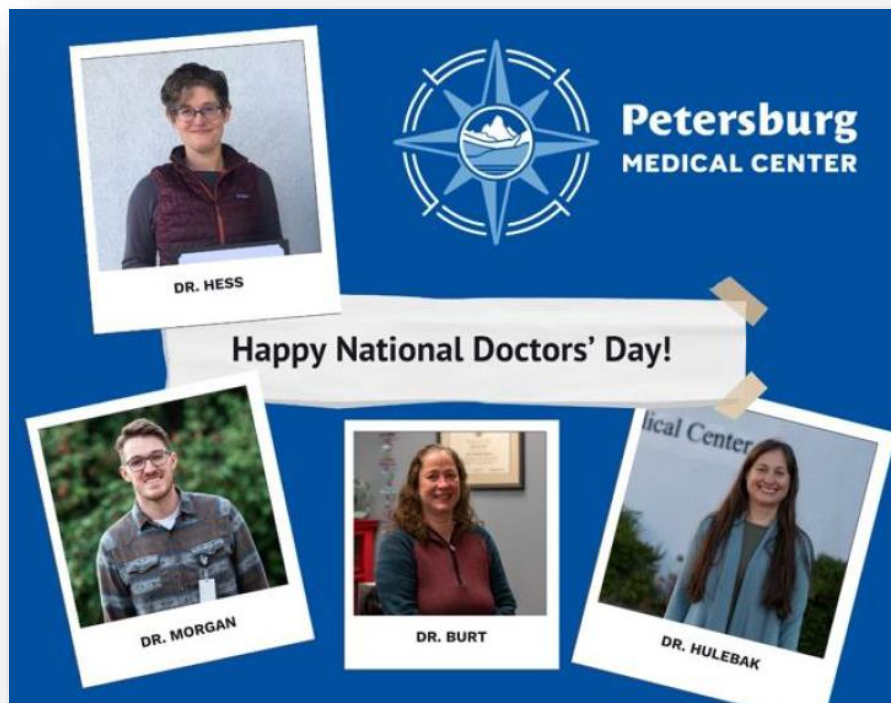
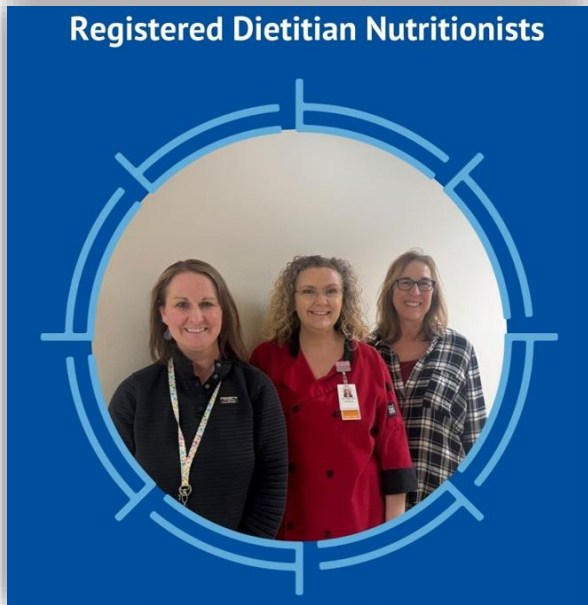


- PMC welcomes Polly Morales, Registered Nurse, to the team!
- March 5th- Physician Lunch
- March 12th- Medstaff
- March 14th- OSHA site visit survey follow up completed successfully.
- March 20th-Office Hours with Phil
- March 21st- Manager Work Session
- PMC Celebrates the following professionals in March:
 - Registered Dietitian Nutritionists. These dedicated professionals collaborate across our hospital, long-term care, and primary care clinic settings to meet the diverse nutrition needs of our patients, residents, and outpatients. Left to Right: Kelly, Jeanette, and Jennifer.



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- Human Resource professionals are a vital part of the team. This mighty team of two is commended for their excellence and commitment to PMC. Cindy N. and Scott Z.



- Sunday, March 30th -Doctor's Day. PMC has four full-time dedicated physicians who devote themselves to our community's care. Our special thanks to our physicians: Selina Burt, Cortney Hess, Alice Hulebak, and Justin Morgan.



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Community Engagement: *Goal: To strengthen the hospital's relationship with the local community and promote health and wellness within the community.*

- Feb 27th- KFSK/ PMC Live with AHHA President and CEO, Jared Kosin, Brandy Boggs, and Phil Hofstetter discussing potential federal Medicaid cuts
- March 1st- Walk with a Provider, Angela Menish, FNP, at Sandy Beach
- March 1, 7th, and 8th- Asset Protection Planning and Long-Term Care Medicaid provided by Brandy Boggs.
- March 18th/19th- Bingocize and Tai Ji Quan are starting new sessions next week. Come join us in the next round of FREE fall prevention programming!
- March 27th- KFSK/PMC Live
- March 27th-Hospital Board Meeting open to public



walk WITH a DOC

Stretching our Muscles for Better Health
Led by Angela Menish, NP



SATURDAY, MARCH 1ST
9:00-10:00 AM
SANDY BEACH TRAILHEAD

JOIN US FOR OUR MARCH WALK WITH A DOC EVENT!
Take a few minutes to learn about Stretching our Muscles for Better Health, then spend the rest of the hour enjoying a healthy walk at your own pace and distance. It's a great way to be active, learn about health, visit with a medical provider and meet new friends. The events are free and open to everyone!



walkwithadoc.org
jwalker@pmc-health.org



Join in on the next round of Bingocize or Tai Ji Quan!




New Session: March 18th

- 10 Week Program
- Fun Music & Prizes
- Social Engagement

Parks & Recreation Activity Room
Mon/Wed --- 10-11am

New Session: March 19th

- 24 Week Program
- Slow Controlled Movements
- Progressing in 8 Forms

Mitkof Dance Troupe Studio
Tues/Thurs --- 10-11am

Reduce the risk of falling by improving strength, balance & mobility.

FREE PROGRAMS FOR ALL AGES & ABILITIES

For more information:
 ☎ 907-772-5580
 ✉ bturland@pmc-health.org






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Patient Centered Care: *Goal: To provide high-quality, patient-centered care, and promote wellness for patients.*

- Joy Janssen Clinic Access to Primary Care: We remain fully staffed with 4 Physicians and 2 mid-level practitioners. M-F 8AM-5PM, and Saturday 8AM-12, 1PM-4:30PM
 - Same day appointments for urgent care are readily available.
 - Next available appointment with primary care provider is 4 days wait time
 - Third available appointment with primary care is an average 8 days wait time.Digital informational signage screens have been placed in all patient rooms and in the waiting area.
- Optometrist, Kamey Kapp, will be in Petersburg at the end of March/early April to see patients in the Specialty Clinic.
- Dermatologist, Cameron French, still scheduled to see patients in May of this year in the Joy Janssen Clinic.
- ENT, Dr. Raster, plans to see patients in May of this year in the Specialty Clinic.
- Psychiatry services are ongoing via telehealth and accepting referrals.
- Audiologist, Phil Hofstetter, continues to see patients in Specialty Clinic and has seen 20+appointments throughout the month of March.





Total Encounters

Options ▾

Patient Visits

1,232

Encounters
February 2025

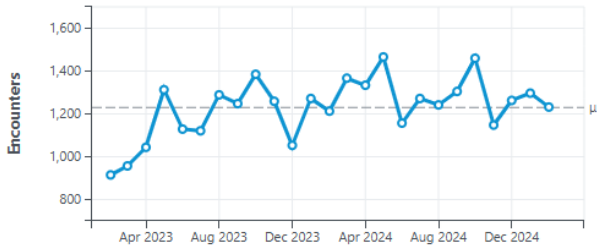
-65 (5.0%)

Change from
January 2025

1,230

Monthly Average
Past 25 Months

View By: Aggregate ▾



Total Encounters

Summary

Range Total	30,741
Minimum Value	915
Maximum Value	1,466
Months Received	25 of 25

ED Visits

Options ▾

Hospital Operations

65

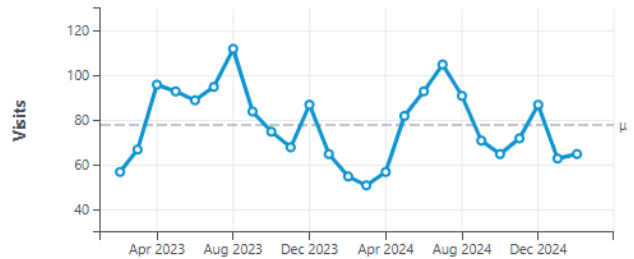
Visits
February 2025

2 (3.2%)

Change from
January 2025

78

Monthly Average
Past 25 Months



ED Visits
 Benchmark (Critical Access Clients)

Summary

Range Total	1,945
Minimum Value	51
Maximum Value	112
Months Received	25 of 25

Average Census

Options ▾

Hospital Operations

13.75

Patients
February 2025

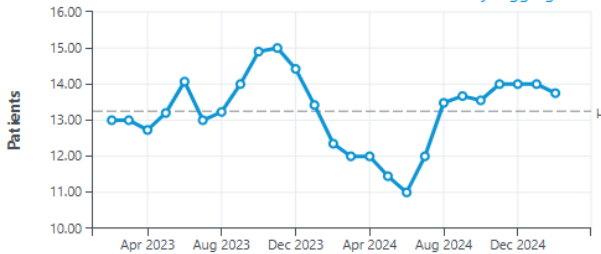
-0.25 (1.8%)

Change from
January 2025

13.25

Monthly Average
Past 25 Months

View By: Aggregate ▾



Average Census

Summary

Range Average	13.25
Minimum Value	11.00
Maximum Value	15.00
Months Received	25 of 25

Total Encounters

Options ▾

Patient Visits

1,232

Encounters
February 2025

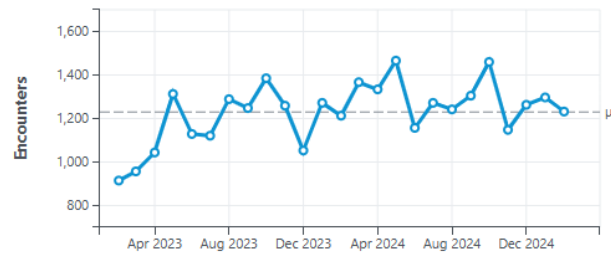
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New Facility: *Goal: To expand the capacity and capabilities of the community borough-owned rural hospital through the construction of a new facility, while taking into account the needs and priorities of the local community.*



- Arcadis submitted report with a detailed update on the new facility.
- We continue to be on track and on budget for the WERC building.
- Transition planning with the departments that will move will continue monthly until the move date next summer/fall.
- Certificate of Need for MRI has been completed, submitted, and now under review. Parts for MRI have been shipped, and we are receiving items.
- Updates: Project updates are available on the PMC website under the “New Facility & Planning” tab. Photos are updated on social media every Friday afternoon.
- As the WERC building nears completion, we will be closing tours to the public as floors, paint, and fixtures are added, with an opening pending.



Financial Wellness: *Goal: To achieve financial stability and sustainability for the hospital.*
FY25 Benchmarks for Key Performance Indicators (KPIs): Gross A/R days to be less than 55, DNFB < then 5 days, and 90 Days Cash on Hand

- Financials submitted generally for February showed ~9% lower revenue than budget, however YTD is still positive. Expenses are generally on track with a ~ 2% higher than budget variance. Note: February is a shorter month. Volumes have still been higher than target YTD.
- Accounts Receivables (AR) Update: Accounts Receivables (AR) is currently around 90 days.
- Revenue Cycle Team is now in-house starting this month in March.
- Grants; See *attached Grants Report*
- Rasmuson Foundation visited Petersburg as part of a funding request for our Community Support Grant. They did a site visit of both our existing facility and the WERC building.
- Budget preparations for the next FY26 are beginning.



Submitted by: Phil Hofstetter, CEO
