



Petersburg Medical Center

Case Management/Swing Bed Management Report May 2024

Workforce Wellness

- Skilled Swing Bed (SB) is staffed with Acute Care RN's. Swing Bed indicates a hospital room.
- Staffing has improved with 3 RN Travelers included in a total of 10 RN floor positions. 1 RN working as needed.
- 2 RN's are staffed on AC daily if able, and 1 RN is staffed nightly.

Community Engagement

- Networking with larger hospitals in Alaska (ANMC, Alaska Regional, Providence Anchorage) to establish contacts.
- Review online referrals from hospitals in the Seattle area (Swedish, Virginia Mason, Harborview).
- Majority of non-local skilled patients come from Bartlett Regional in Juneau.
- Maintain regular phone contact with Bartlett Regional, at least weekly, typically more frequent.
- Use screening tools (Skilled Screener, LTC Needs Assessment Tool, Infection Control Transfer Form) to assess medical appropriateness and level of care required.
- Review prospectives' insurance and discharge plan to ensure a smooth transition after the Skilled stay.
- Referrals are evaluated by the Nursing Department for Skilled Nursing needs.
- Referrals are evaluated by the PMC Rehab department for qualification and benefit from Skilled Rehab.
- Referrals then go to the PMC physician for approval and completion of a physician-to-physician report.
- LTC Medicaid Authorization for Swing Bed must be approved by DHSS prior to travel and stay.
- Widening the recruitment radius yields mixed results due to factors like payor source, medical/psychiatric complications, and discharge plan challenges.
- Admitting skilled patients without a support system, payor source, or adequate discharge plan causes financial hardship and is not ethically viable for PMC.

Patient Centered Care

- Goal: Develop metrics for improving quality of care and achieving optimal outcomes.
- **Developed QIP: Within one week of discovery of need** for LTC level of care and need for Medicaid application assistance. Notified appropriate staff.
- Current surveyed areas: readmissions, falls, skin breakdown, Notices of Non-Coverage, skilled patient days.
- Targeting improved communication between local and receiving providers for referrals, medevacs, and patients requiring skilled care; to better disseminate information on services offered.
- Highlighting PMC Skilled Nursing Facility's 24/7 RN staffing for IV therapy, medication management, and wound care directed by certified specialists.
- Emphasizing the advantage of having RN staffing, which is not typical in most Skilled Nursing environments.

Facility

- Obtained High Flow O2 delivery system. IV pump batteries replaced resulting in 100% IV pump functionality.
- Focusing efforts on increasing patient census as mentioned above.

Financial Wellness

- Skilled Swing Bed (SNF SB) care patient days in the past 6 weeks: 1.3 (goal: 3 patient days).
- Average census, including all Swing Bed stays (some at LTC level of care): 1 patient days.

- No skilled readmissions within 30 days.
- Utilizing Low Census staffing for low inpatient census days.

Submitted by: Elizabeth Hart RN Skilled Care Manager
